



# Administrator's Digest

January 31, 2024

## A Note From the Administrator

It was an amazing season for the Detroit Lions! It is human to grieve not getting to the Super Bowl this year. However, there is much to be thankful for in making it so far. Much can be learned from the Detroit Lion's team journey around teamwork, leadership, setting and committing to goals, decision-making, and many other dynamics. I appreciate how relative these dynamics are for a government organization as well. I hope the Lions will keep working just as hard to reach their goal, and I know Allegan County will keep doing all we can to keep thriving.



The Animal Shelter transitioned operations to the County in December. While any transition has challenges, I am pleased to report that the shelter team has been doing an amazing job. We are seeing a high rate of intake and also a high rate of adoption. I asked the shelter team to introduce me to a special animal so that I may provide a highlight in this digest to share with all of you. I am pleased to introduce you to "Rocky" on the next page.

Sincerely,

Robert J. Sarro

## IN THIS ISSUE:

Meet "Rocky" – Animal Shelter Spotlight,  
2024 Allegan County Park Programs,  
County Senior Services,  
Public Safety Radio Coverage Testing in Allegan County Schools,  
And MORE!

# Services

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## Animal Shelter Spotlight

**Meet Rocky** – I had the privilege of meeting Rocky at the Animal Shelter last week. Rocky is a friendly dog. He immediately approached me, full of puppy energy.

Rocky is neutered and brought up to date on vaccinations and prevention. Rocky is looking for a loving person or family.

Might you consider adopting or sharing the news about him to someone?

For more information on Rocky or his pound puppy friends, please call the Shelter at (269) 686-5112 or visit the website by clicking the link below:

<https://www.allegancounty.org/departments/animal-shelter>.

Petfinder: <https://www.petfinder.com/search/pets-for-adoption/us/mi/allegan-county/>.



# Services

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**2024 Allegan County Park Programs** – This year, the Parks Department is again teaming up with The Outdoor Discovery Center (ODC) to implement programs at a County Park. There is no cost to users to participate in these programs. However, participants must sign up/register through the ODC (<https://outdoordiscovery.org>). For additional information, contact Brandy Gildea, Parks Manager, at [bgildea@allegancounty.org](mailto:bgildea@allegancounty.org).

June 14, 2024, Spring Time Story – Gun Lake County Park 10:00 am-11:00 am

Bring the little ones out to Gun Lake County Park and enjoy a story and a stroll as we find out who's waking up for spring, who's coming back, and how the animals that stayed all winter are getting ready for the new season. You may be able to meet an animal that is ready for the warmer weather. Dress to be outside the entire time.

June 27, 2024, Family Kayaking – Ely Lake Campground 6:00 pm -7:30 pm

Paddle Ely Lake with naturalists from the Outdoor Discovery Center. Kayaks, paddles, and vests are provided. The group will launch from the Ely Lake beach and paddle around the shoreline. Lakes are the perfect place to learn to paddle for the first time or to get some practice in.

July 15, 2024, Up Close and Wild – West Side County Park 11:00 am -12:00 pm

Learn about the reptiles, amphibians, and birds found in Michigan with a naturalist from the Outdoor Discovery Center. Live animals of all ages will be used in this family-friendly presentation. Time to handle some of the wildlife may be conducted during the program or at its conclusion depending on the size of the audience.

August 24, 2024, Family Kayaking - New Richmond Bridge Park 9:30 am-11:00 am

Paddle the Kalamazoo River with naturalists from the Outdoor Discovery Center. Kayaks, paddles, and vests are provided. The group will launch from the New Richmond Bridge Park (north entrance) and paddle upriver into marshy areas and forested river sections. Then we will turn around and paddle back to the park. This river has a slow current making this an ideal paddle for an inexperienced paddler or someone looking for a relaxed paddle.



# Services

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**Public Health Newsletter** (Last Updated 1/11/23) – Public Health shares bi-weekly e-newsletters with the community. These community newsletters include information from community partners, community spotlights, public health news/related topics, and COVID-19 topics like wastewater surveillance, testing information, and other preventative education/tools. The most recent Community Newsletter was published on 1/10/2023 ([http://mailchi.mp/allegancounty/achd\\_update\\_1242024](http://mailchi.mp/allegancounty/achd_update_1242024)).

Previous Community Newsletters can be found at <https://www.allegancounty.org/health/health-department-news> or <https://bit.ly/3Ujuc8z>. For more information, please contact Lindsay Maunz, Planning and Preparedness Manager, at (269) 686-4515 or [lmaunz@allegancounty.org](mailto:lmaunz@allegancounty.org).

**Community Health Improvement Plan Q4 2023 Report** – The Multi-Agency Collaborative Council (MACC) Coordinator shared the Q4 Report (Attachment A) with the MACC Steering Committee, which outlines some of the work done in Q4 for the CHIP action steps. To access the 2022-2025 CHIP, visit the Allegan County Community Foundation website under MACC > Data and Studies: [alleganfoundation.org/data-and-studies/](http://alleganfoundation.org/data-and-studies/). For more information, please contact Lindsay Maunz, Planning and Preparedness Manager, at (269) 686-4515 or [lmaunz@allegancounty.org](mailto:lmaunz@allegancounty.org) or Lauren Hunt-VanderPloeg at Allegan County Community Foundation at [lvanderploeg@alleganfoundation.org](mailto:lvanderploeg@alleganfoundation.org).

**New Transportation Technology Deployment** – Via Mobility (Software Developer) is building a new scheduling portal for transportation dispatchers to help streamline processes and improve route productivity. During the development of the new Via platform, team members at County Transportation have provided the launch team with several inputs, including an updated list of passengers, service perimeters, common points of interest, mapping data, fleet and driver information, and branding guidelines. Members of the Via launch team plan to provide training on-site towards the middle to end of February, with plans to open the Via dashboard to internal operations staff at the end of February. The customer-facing technology, including an Allegan County Transportation phone application, will allow passengers to book and cancel trips and check their trip status in real-time. This technology will become available to the public in the Spring. For more information, please contact Whitney Ehresman, Transportation Director, at (269) 686-4529 or [wehresman@allegancounty.org](mailto:wehresman@allegancounty.org).



# Services

**Senior Services** – The Senior Millage significantly impacted services in 2023. The primary services offered are outlined below, along with the outcomes year-to-date:

- Personal Emergency Response Units (Medical Alert Buttons): 700
  - Wearable emergency response button to summon assistance in the event of a fall or other emergency
- Home Delivered Meals Served: 90,560
  - Nutritious lunches delivered Monday-Friday, hot or frozen
- In-Home Support: Hours Served: 33,137
  - Any combination of Personal Care, Homemaking, and In-home Respite Care as needed
- Adult Day Services: Hours Served: 9,398
  - Daytime care in need of continuous support
- Senior Transportation: Total Riders 914; Total Miles 92,729
  - Assistance for those who are no longer able or comfortable driving, access to transportation for appointments, shopping/errands, or social appointments to reduce social isolation
- Total Service Referrals: 1,201

To make a referral online, please visit [www.allegancounty.org/Referral](http://www.allegancounty.org/Referral) or call (269) 673-3333. For additional information, contact Jen Garcia, Senior and Veteran Services Director, at (269) 686-5144 or [jgarcia@allegancounty.org](mailto:jgarcia@allegancounty.org).



- SERVICES AVAILABLE:**
- Personal Emergency Response System (PERS)
  - Home Delivered Meals
  - Essential In-Home Supports
  - Adult Day Care
  - Senior Transportation

**County Parks Z-Card** – In 2019, the Tourist Council (TC) saw a decline in using the Inside Allegan County Visitors Guide and stopped producing the guide. The TC explored other marketing opportunities and decided to use a Z-card for marketing. The Z-card is a foldable pocket-size brochure. In 2019 the Z-card was produced with listing activities and contact information on one side and the county recreation map with information about the Allegan County Heritage Trail on the other. The Z-card has been a great success with its small size and inclusion of the county map. In an effort to increase marketing, edits were made to improve communication with our residents and visitors. QR codes were added with links to Heritage Trail, Parks, Polaris App with the ORV map (shows which county roads can be driven on), Tourism websites, and local webcam links. For additional information, contact Brandy Gildea, Parks Manager, at [bgildea@allegancounty.org](mailto:bgildea@allegancounty.org).



# Engagement



**32**

## CURRENT OPEN POSITIONS

Position	Department	Current Status
Administrative Assistant/Receptionist	Public Defender	Unfilled
Secretary / Receptionist	Circuit Court	Unfilled
Administrative Specialist	Sheriff's Office	Unfilled
Deputy Sheriff (2)	Sheriff's Office	Unfilled
Deputy District Court Clerk	District Court	Unfilled
Assistant Prosecuting Attorney (3)	Prosecuting Attorney Office	Unfilled
Corrections Officer (2)	Sheriff's Office – Corrections	Start date: February
Drain Maintenance Technician	Drain Office	Unfilled
Telecommunicator	Central Dispatch	Unfilled
Animal Caretakers (2)	Animal Shelter	Unfilled
Medical Animal Caretaker	Animal Shelter	Unfilled
Outreach Specialist	Animal Shelter	Unfilled
<u>Boards &amp; Commissions Openings:</u>		
Economic Development Commission	One Private Sector, One Education & One Healthcare Representatives	
Community Corrections Advisory	One Health & One Business Community Representatives	
Local Emergency Planning Committee	One Media & One Facilities & One Firefighter Representatives	
Solid Waste Planning Committee	Four Representatives	
Tourist Council	Three Representatives	



For more information, please contact Lyn Holoway, Human Resources Manager, at (269) 673-0537, [lholloway@allegancounty.org](mailto:lholloway@allegancounty.org).

# Engagement



**Employment** (Last Updated on 10/26/23)  
2023 as of Quarter 3:

<b>TURNOVER/RETENTION (Regular FT &amp; PT Only)</b>	<b>Q1</b>	<b>Q2</b>	<b>Q3</b>
# of Terminations (includes Retirees)	13*	9*	18*
Average length of tenure of terminated REG employees	11.69	9.1	7
Turnover % of new REG employees (<=1 year)	13.6%	13.64%	33.33%
Turnover % of REG employees	3.16%	2.15%	4.22%
Total average number of REG Employees	411	419	427
Notes: # of terminations due to retirement	*5	*1	*5
<b>RECRUITMENT</b>	<b>Q1</b>	<b>Q2</b>	<b>Q3</b>
Jobs Posted	23	24	12
# of Days to Hire (KPI)	57.85	66.13	74.5
# of New Hires	22	38	28
# of Promotions or Transfers	19	9	24

**CURRENT NUMBER OF ACTIVE REGULAR FULL-TIME AND REGULAR PART-TIME EMPLOYEES:**

**429**



For more information, please contact Lyn Holoway, Human Resources Manager, at (269) 673-0537, [lholloway@allegancounty.org](mailto:lholloway@allegancounty.org).

# Engagement

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## 4 NEW HIRES

Position	Department
Academy Recruit	Sheriff's Office
Courthouse Security Officer	Sheriff's Office
Property Appraisal Specialist (2)	Equalization

## 4 PROMOTIONS/TRANSFERS

Position moved to	Department
Telecommunicator Supervisor	Central Dispatch
Deputy Sheriff Township	Sheriff's Office
Youth Specialist	Youth Home
Deputy Equalization Director	Equalization

## 4 LEFT EMPLOYMENT

Position	Department
Telecommunicator	Central Dispatch
Telecommunicator Supervisor	Central Dispatch
Deputy Equalization Director	Equalization
Swift & Sanctions Program	Circuit Court



For more information, please contact Lyn Holoway, Human Resources Manager, at (269) 673-0537, [lholloway@allegancounty.org](mailto:lholloway@allegancounty.org).

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# Operations

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**Broadband Project** (Last Updated on 11/15/23) – 123NET jumped into action to connect a customer on 12<sup>th</sup> Street in Shelbyville, making the Zandbergen family the first in Michigan to connect to the internet leveraging ROBIN funds. 123NET and Allegan County hosted a joint press conference and community open house on November 13, 2023, at the Hopkins Middle School cafeteria.

123NET has contracted with Verita Corp for the initial zone - FDA05. Verita began working in December, but was shut down 7 working days this month, only working 6 days due to the snowstorm and freezing weather. There are 9 crews working with 4 drilling machines in the initial zone. More crews are expected soon. Zone FDA05 has been divided into 13 builds. 123NET expects to begin connecting additional customers in early February.

Nineteen (19) total miles of conduit have been placed, which is still statistically 0% complete considering the total number of fiber miles is over 1,100. Attachment B provides the big picture metrics, zone targets, and % complete, along with a zone map. For more information, please contact Jill Dunham, Project Manager, at (269) 673-0588 or visit [www.allegancounty.org/broadband](http://www.allegancounty.org/broadband).

**Courthouse Flagpole & Historical Sign** (Last Updated on 12/28/23) – Although delayed due to weather, relocation of the flagpole, historical sign, and memorial cherry blossom tree is progressing. On January 22, 2024, the memorial tree was relocated to a temporary holding area at the County’s landscaper property for safekeeping. After removal, the pole and sign will be housed in a storage container until they can be repositioned when the grounds are more conducive. For more information, please contact Steve Sedore, Executive Director of Operations, at [ssedore@allegancounty.org](mailto:ssedore@allegancounty.org) or (269) 673-0373.

**Public Safety Radio Coverage Testing in Allegan County Schools** – Following a request for proposal process carried out by the County on behalf of the Allegan Area Educational Services Agency (Allegan Area ESA), the County has signed an agreement with a contractor to conduct testing of public safety radio signal strength within Allegan County school buildings. Large building structures often attenuate radio signals, which can lead to a loss of radio communication among first responders and with Allegan County Central Dispatch during incident response. The County has installed in-building radio signal amplification systems at the Sheriff’s Office and the Courthouse to address this issue. Allegan Area ESA will provide funding to test all 40 school buildings. Pricing and testing information will also be shared with all other non-Allegan Area ESA schools so they may contact the contractor to have their school tested. Coverage testing is to be completed by spring. For more information, please contact Jeremy Ludwig, Director of Central Dispatch, at [jludwig@allegancounty.org](mailto:jludwig@allegancounty.org) or (269) 686-5211.



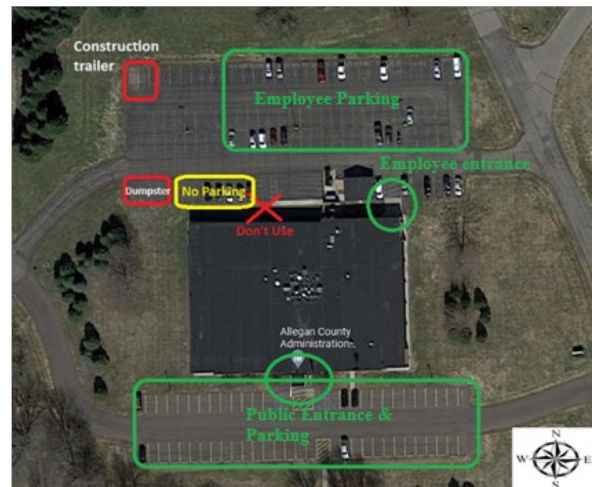
# Operations

**Courthouse Construction and Renovation** (Last Updated on 1/11/24) – On January 10, 2024, a discussion was held between the County, Judicial Council, and Construction Contractor to discuss any impacts the project may have on court functions. As with all construction projects, there is anticipated to be a combination of noisy activities (ex. saw cutting, jackhammering, etc.) and typical construction noises (ex., wall assembly, HVAC, drywalling, carpeting installation, painting). Per the bid process, the contractor agreed to limit high-decibel noisy activities between 7:00 AM – 9:00 AM. All other activities are classified as typical construction noise and allowable through the business day. To assist the courts when certain activities adversely affect court operations, the County has offered to set up an alternate courtroom in a different building ahead of this activity for the courts to migrate to during these times. During the meeting, court administrators were encouraged to connect with the Executive Director of Operations to discuss this opportunity and develop appropriate needs within an alternate space. The next step in this discussion is to finalize the construction timeline with the trade vendors (i.e., plumbing, electrical, framing, demolition) and align that to the established court schedule.

Over the next two weeks, grounds on the southeast corner of the Courthouse will begin to experience demolition and site preparation work for the new addition. One initial task will be removing the landscaping and trees adjacent to the Courthouse (pictured below).



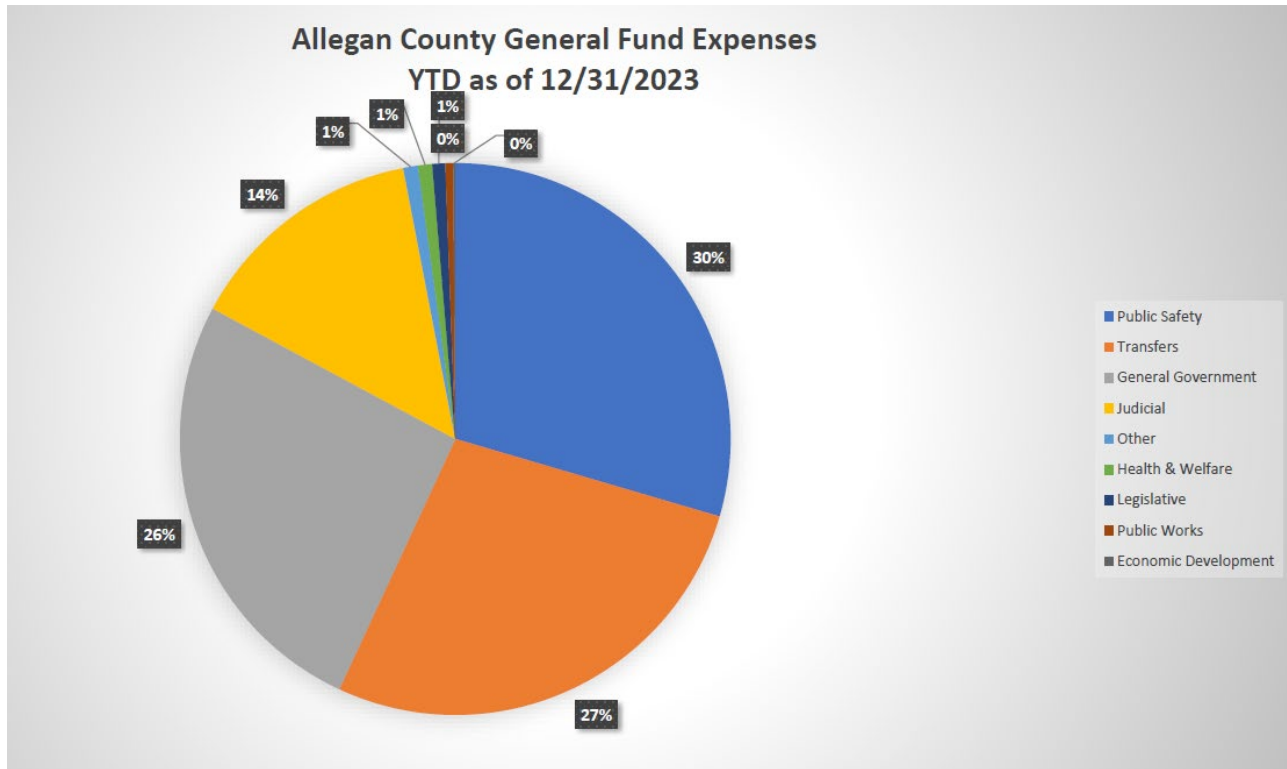
**County Services Building Renovation** (Last Updated on 1/11/24) – Demolition work on the County Services Building (CSB) continues progressing. As a reminder, employees may use the northeast door or main entrance to access the building. The northwest door will only be restricted to construction work access or safety and security. There has been no disruption to the public access point.



For more information, please contact Steve Sedore, Executive Director of Operations, at [ssedore@allegancounty.org](mailto:ssedore@allegancounty.org) or (269) 673-0373.

# Financial

**Financial Data** compilation for December 31, 2023, has been completed (Attachment C). These graphs illustrate month-end and year-to-date revenue and expense activity in December 2023. Information is provided for both General Fund and organization-wide activity every month.



General Fund Revenues by Function	MTD	YTD	BUDGET	YTD	
	12/01 to 12/31/23	01/01 to 12/31/23	01/01 to 12/31/23	AVAILABLE BALANCE	% REVENUES COLLECTED
General Government	1,352,056	39,677,302	40,448,013	770,711	98.09%
Judicial	145,115	1,607,006	1,752,207	145,201	91.71%
Public Safety	113,885	763,992	897,710	133,718	85.10%
Health & Welfare	-	249,844	171,155	(78,689)	145.98%
Transfers In	1,465,959	1,539,246	480,717	(1,058,529)	320.20%
Public Works	-	41,527	103,818	62,291	40.00%
Other	-	-	-	-	0.00%
Economic Development	-	-	-	-	0.00%
Legislative	-	-	-	-	0.00%
<b>TOTAL GENERAL FUND REVENUES</b>	<b>3,077,014</b>	<b>43,878,917</b>	<b>43,853,620</b>	<b>(25,297)</b>	<b>100.06%</b>

General Fund Expenses by Function	MTD	YTD	BUDGET	YTD	
	12/01 to 12/31/23	01/01 to 12/31/23	01/01 to 12/31/23	AVAILABLE BALANCE	% BUDGET USED
Public Safety	1,627,248	13,166,453	14,408,953	1,242,500	91.38%
Transfers Out	1,053,928	12,210,716	12,210,717	1	100.00%
General Government	1,239,406	11,549,252	12,065,780	516,528	95.72%
Judicial	726,099	6,299,430	6,605,250	305,820	95.37%
Other	32,083	385,000	691,488	306,488	55.68%
Health & Welfare	48,622	368,622	439,678	71,056	83.84%
Legislative	3,640,407	339,589	336,287	(3,302)	100.98%
Public Works	(13,031)	202,950	258,869	55,919	78.40%
Economic Development	210	55,525	55,500	(25)	100.05%
	<b>8,354,972</b>	<b>44,577,537</b>	<b>47,072,522</b>	<b>2,494,985</b>	<b>94.70%</b>



For more information, please contact Jennifer Ludwick, Executive Director of Finance, at (269) 673-0228, [jludwick@allegancounty.org](mailto:jludwick@allegancounty.org).

# Financial

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**West Michigan Regional Veteran’s Treatment Court Grant Update** – West Michigan Regional Veterans Court recently celebrated its 50th Program Graduate. This was made possible because of the grant funds awarded to the District Court. Veteran’s Treatment Court focuses on promoting sobriety, recovery, and stability through drug court and mental health court principles to veterans who have become involved in the criminal justice system as a result of issues that developed while on a tour of duty or as a result of trauma.

**Highway Safety Funding** – The County’s commitment to highway safety is realized through two key initiatives: 1) Highway Safety Grant Patrol and 2) Secondary Road Patrol. These programs target impaired driving, speeding, seat belt compliance, and distracted driving enforcement. In 2023, the grant funding supported 172.5 hours of highway safety patrol and three full-time deputies for secondary road patrol. The result of a remarkable 50% reduction in fatal crashes, dropping from 22 incidents in 2022 to 11 in 2023.

These grants play a crucial role in enhancing the safety of motorists in Allegan County, showcasing tangible outcomes that directly benefit the community.



For more information, please contact Jennifer Ludwick, Executive Director of Finance, at (269) 673-0228, [jludwick@allegancounty.org](mailto:jludwick@allegancounty.org).

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**Feedback is important to us.**  
Please take the time to fill out a  
survey on any county service  
you may have received.  
[Click here to tell us how we are doing.](#)

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# ALLEGAN COUNTY



# 2022



# CHIP

## Community Health Improvement Plan Quarter 4 Report



January 2024

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- 17** Community Information Exchange (CIE)

[To access/view the full 2022 CHIP, please click here.](#)

## What is a Community Health Improvement Plan?

A community health improvement plan (CHIP) is a long-term, systematic effort to address public health problems based on the results of Community Health Needs Assessment (CHNA) activities and the community health improvement process. A community health improvement process uses data from the Community Health Needs Assessment to identify priority issues, develop implementation strategies for action, and establish accountability to ensure measurable health improvement. The purpose of the Community Health Improvement Plan is to help our entire county track the progress we make towards a healthier community. Similar to the Whole Child framework for education, the CHIP encompasses partnerships amongst our community in order to provide sustainable supports and resources to individuals in need.

## Why is this CHIP important?

The public health challenges that our community faces are too large for one person, organization, school, or sector to fix alone. The Allegan County CHIP will act as a roadmap to help all sectors of our community collaborate to address the priority areas identified in Allegan County. This CHIP was created by involving different perspectives and voices from the community to help us fill gaps in services and health needs and strive towards a healthier Allegan County across the lifespan.

## What is in this plan?

In this plan, the prioritized areas identified for Allegan County are explained, with objectives and recommended strategies and action steps for each of the prioritized areas given.



# Executive Summary

## Access to Medical Care

**Our Goal:** Increase capacity and use of a patient-centered, community-integrated, and quality system of care for Allegan County residents.

## Food Security

**Our Goal:** Increase availability of healthy food options for residents, while also expanding supplemental food resources in Allegan County.



## Behavioral Health

**Our Goal:** Increase recognition and treatment of behavioral health conditions.

## Housing

**Our Goal:** Strengthen the Housing sector within Allegan County and increase collaborative solutions.



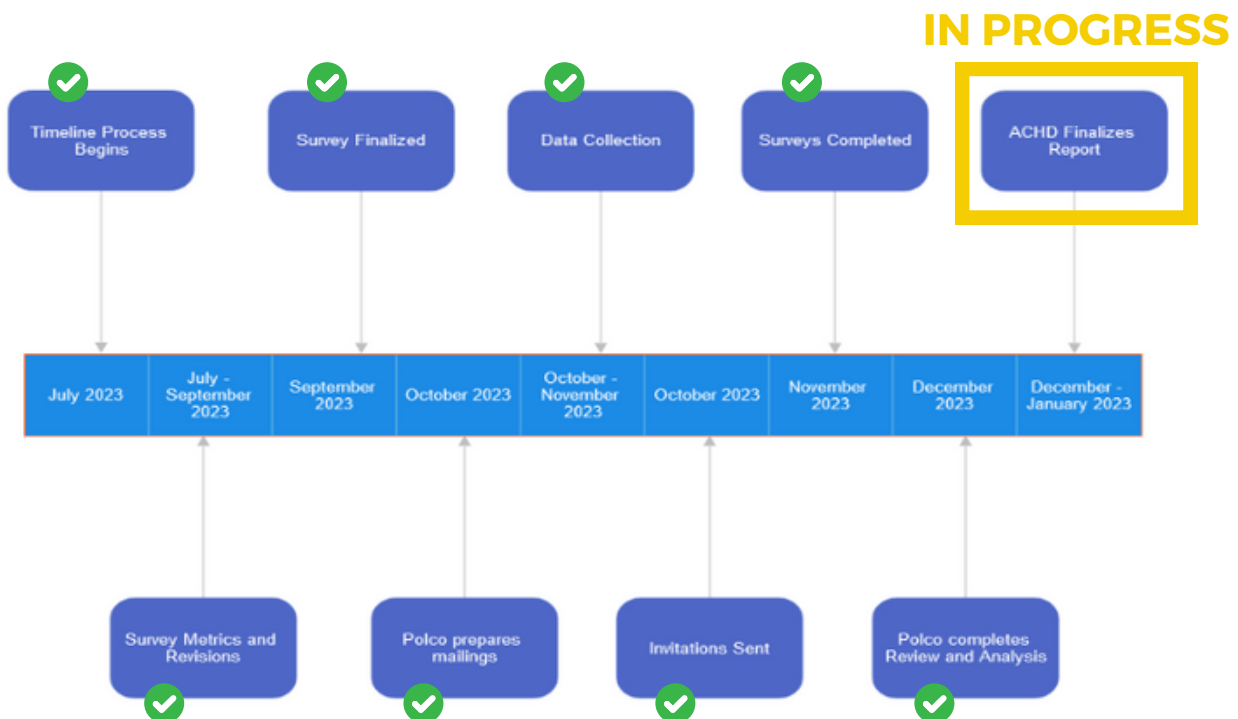
## Community Information Exchange

# Limited Behavior Risk Factor Survey

## Q4 Updates

### Updates:

ACHD continues working with their vendor, Polco, to finalize the Limited Behavioral Risk Factor Survey, now known as the Allegan County Community Health Survey. This name change occurred for marketing and communication efforts around the survey. The new name ideally helps all of Allegan County understand the survey's intent, which is to gain first-hand insight from our community members on the successes and challenges that impact the community's health. This data will help the community identify health areas to focus on that will improve Allegan County. The ACHD anticipates a draft of the report in Q1 of 2024.



# ACCESS TO MEDICAL CARE



## Quarter 4

**Objective 1:** Decrease the percentage of adults and youth who are experiencing "poor" physical health.

Define, promote, and provide health services and education at nontraditional sites	
Work with other agencies to collaborate and maximize the services provided at Outreach Clinics (blood pressure screenings, vaccines, diabetes testing, HIV testing, etc.)	Promote and share the Help Me Grow Allegan website for early childhood referrals to basic needs, programs, resources, developmental screeners and services.



**Update:** None reported

Utilize Allegan County Community Links (ACCL) program to connect residents/referrals to healthcare services	
Create a communication campaign to build awareness of the program and promote the referral process	Implement an evaluation process and research the long-term financial sustainability of the program



**Update:** Community Links  
 Number of resident referrals to healthcare services - 5  
 Number of resident referrals to PCPs - 2  
 Number of resident referrals to Medicaid or health insurance resources - 6

Identify inequities of vulnerable/sub- populations within the community by establishing a community information exchange.	
Conduct an environmental scan for a CIE	Convene initial partners for early discussions about CIE, develop sample use cases for CIE to clarify the vision, establish the governance structure, formally recognize the backbone organization



**Update:** CIE workshop was held on October 6th, 2023.

# ACCESS TO MEDICAL CARE



## Quarter 4

**Objective 1:** Decrease the percentage of adults and youth who are experiencing "poor" physical health.

Assessment of local oral health and primary care providers in Allegan County to create a resource of local providers

Survey local providers regarding appointment availability, insurance accepted, service times, acceptance of new patients, etc.	Generate a report than can be shared with local entities, 2-1-1, and community members	Determine a process for updating the report on a regular basis
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**Work in Progress**

**Update:** ACHD surveyed dental, PCP, and behavioral health services in Allegan County. The report is now available - <https://www.allegancounty.org/home/showpublisheddocument/13041>  
: ACCF is communicating with 2-1-1/Gryphon Place to see how we can best support their work in Allegan County.

Expand child and adolescent behavioral health services

Explore and plan a local child and adolescent health center program that can provide wellness checks, immunizations, and other needs to students and their families.	Establish a local child and adolescent health center program that can provide BH services and prevention to students and their families.
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**Work in Progress**

**Update:** ACHD participates in the Otsego Public Schools Community Advisory Committee in developing a School-Based Health Center. Otsego and Intercare Community Health Network officially partnered and are working together on this project.

# ACCESS TO MEDICAL CARE



## Quarter 4

**Objective 2:** Increase the use of non-traditional services to meet healthcare needs for Allegan County residents.

### Increase access to nontraditional health services

Expand equitable broadband internet access across Allegan County to support innovative health care, including telehealth

Expand child and adolescent health services by establishing a child and adolescent health center program locally, that can provide health services and prevention to students and their families

Work in Progress

**Update:** ACHD participates in the Otsego Public Schools Community Advisory Committee in developing a School-Based Health Center. Otsego and Intercare Community Health Network officially partnered and are working together on this project.

### Increase financial resources

Assess current financial resources

Identify funding opportunities that can be used to expand services to meet the healthcare needs of Allegan County residents.

Not Started

**Update:** Sub-objective/Action items not started.

### Increase the percentage of adults who are confident navigating the health care system

Develop a communication campaign for 2-1-1 and ACCL program to help individuals navigate their needs

Work in Progress

**Update:** ACCF is communicating with 2-1-1/Gryphon Place to see how we can best support their work in Allegan County.

# ACCESS TO MEDICAL CARE



## Quarter 4

**Objective 2:** Increase the use of non-traditional services to meet healthcare needs for Allegan County residents.

Increase the percentage of adults who have a Primary Care Provider (PCP)

Use ACCL program to help individuals identify PCPs

Work in Progress

**Update:** ACHD surveyed PCP offices in Allegan County - this survey helped to identify the severity of the PCP shortage in the county. 2023 Provider Capacity Assessment Report - <https://www.allegancounty.org/home/showpublisheddocument/13041>  
: Community Links  
Number of resident referrals to PCPs - 2

Decrease the percentage of adults who don't have health insurance due to cost

Use ACCL program to sign up individuals for Medicaid or find solutions to meet their health insurance needs

Work in Progress

**Update:** : Community Links  
Number of resident referrals to Medicaid or health insurance resources - 6

Ascension Borgess Allegan Hospital will establish, implement, and evaluate a community investment/ engagement plan

Refer to Ascension Borgess Allegan Hospital Implementation Strategies

Not Started

**Update:** Sub-objectives/Action items not started.

# FOOD SECURITY



## Quarter 4

**Objective 1:** Increase the percentage of affordable and attainable healthy food resources for residents in Allegan County.

Establish a plan to implement a community information exchange (will provide the ability to share social determinants of health data aggregately to identify inequities of vulnerable/sub-populations within the community).	
Conduct an environmental scan for a CIE	Convene initial partners for early discussions about CIE, develop sample use cases for CIE to clarify the vision, establish the governance structure, and formally recognize the backbone organization



**Update:** CIE workshop was held on October 6th, 2023.

Increase food redistribution options and access	
Initiate routine communications between local food resources to collaborate and provide more community availability in sections of Allegan County that are lacking	Create a system or process where 2-1-1 and local agencies are updating their information on a regular basis



**Update:** ACCF is communicating with 2-1-1/Gryphon Place to see how we can better support their work in Allegan County.

Expand community gardens models		
Assess current community gardens	Identify best practices and land available within the community	Establish partnerships with existing entities, such as MSUE, on cooking classes to offer community members



**Update:** ACCF has connect with Kids Food Basket to learn more about community gardens and to inquire about possible collaboration to supply produce to the ACFPC pantries.

: Allegan Food Alliance wrapped up a project where they interviewed 37 local farmers and learned about the struggles of agriculture in Allegan County.

: Ransom Library is establishing community gardens for spring of 2024.

# FOOD SECURITY



## Quarter 4

**Objective 2:** Increase awareness of food resources available for residents in Allegan County.

Increase awareness of existing resources in Allegan County.			
Update and digitize the existing communication toolkit that goes to all community partners to promote food resources	Expand the use of the Neighborhood Resource tool from FindHelp	Digitize resource lists to share broadly with partners and the community	Identifying community partners that are not a part of the food pantry collaborative or organizations supplying food programs

**Work in Progress**

**Update:** ACCF is building a non-profit directory and will include food resources.  
 : Allegan Food Alliance is working to add all food resources to their website. AFA built a digital map with existing food resources. <https://alleganfoodalliance.com/>  
 : ACCF has reached out to several food partners to start building additional relationships.  
 : ACCF is working on updating their Allegan County Food Pantry Collaborative website. ACCF is also working to add mobile pantry information to their website.  
 : ACCF has started the communication with Ascension to learn more about FindHelp/Neighborhood Resources

Utilize the ACCL program to connect residents/referrals to food resources.	
Create a communication campaign to build awareness of the program and promote the referral process	Build a partnership with Help Me Grow Allegan Family Coaches to connect families who are expecting or who have children ages 0-5.

**Work in Progress**

**Update:** Community Links  
 Number of CHW food referrals - 14



# HOUSING



## Quarter 4

**Objective 1:** Increase the percentage of residents with access to attainable and safe housing options.

Implement a housing assessment for Allegan County (to include an assessment of current local jurisdictions' rental ordinances and zoning)

Develop and implement a plan to distribute the data collected to the community and stakeholders

Assess the percentage of adults who are experiencing stress and negative health outcomes due to housing issues.

Work in Progress

**Update:** BRFS/Allegan County Community Health Survey - report draft anticipated to be ready in Q1 of 2024.

Expand local funding for local housing agencies through state and federal grant opportunities

Provide education to grassroots housing organizations on federal and state requirements for funding to provide financial and rental assistance and case management and supportive services

HARA will work to expand state and federal funding to local housing agencies through exploration and pursuit of grant and other funding opportunities

Work in Progress

**Update:** None Reported

Establish a plan to implement a CIE (will provide the ability to share social determinants of health data aggregately to identify inequities of vulnerable/sub-populations within the community.

Conduct an environmental scan for a CIE

Convene initial partners for early discussions about CIE, develop sample use cases for CIE to clarify the vision, establish the governance structure, and formally recognize the backbone organization.

Complete

**Update:** CIE workshop was held on October 6th, 2023.

Expand access to quality water (private and municipal supply)

Replacement of lead pipes in municipal water supply

Expansion of municipal water supply

Establish a risk ranking tool. (Maps of pollution site impact areas, source water areas of critical groundwater receptors, a countywide aquifer vulnerability map, and risk rankings can be used to guide long-term planning relative to groundwater use and growth trends).

Implement a direct support system

Provide resources and education to private well owners on water safety and quality (funding and filters).

Work in Progress

**Update:** Water Study Workgroup met in Q4 and continues to meet with their consultant and make progress towards their tasks and deliverables.

# HOUSING



## Quarter 4

**Objective 2:** Increase awareness and use of housing resources available in Allegan County.

Utilize Allegan County Community Links program to support agencies in connecting residents to available housing services	
Create a communication campaign to build awareness of the program and promote the referral process	Partner with Help Me Grow Allegan Family Coaches to connect families who are expecting or who have children ages 0-5 with local resources and services

**Work in Progress**

**Update:** Community Links  
Number of resident referrals to housing resources - 15

Develop a plan to update and distribute housing resource packets to agencies and organizations in Allegan County that may benefit from the information (septic, weatherization, well, income- adjusted housing, etc.).	
Create a system or process where 2-1-1 and local agencies are updating their information on a regular basis.	Work with Ascension Borgess on updating their FindHelp tool, and expand use of Neighborhood Resources screening tool

**Work in Progress**

**Update:** ACCF is communicating with 2-1-1/Gryphon Place to see how we can better support their work in Allegan County.  
: ACCF has started the communication with Ascension to learn more about FindHelp/Neighborhood Resources

Ascension Borgess Allegan Hospital will establish, implement, and evaluate a community investment/ engagement plan
Refer to Ascension Borgess Allegan Implementation Strategies.

**Not Started**

**Update:** Sub-objectives/Action items not started.

# HOUSING



## Quarter 4

**Objective 3:** Strengthen the Allegan County homeless response system.

Divert individuals from using emergency shelters/hotels	
Assess the baseline number of individuals seeking emergency shelter and the percentage of individuals diverted	Engage with individuals seeking emergency shelter in the diversion process established by the MSHDA

Work in Progress

**Update:** BRFS/Allegan County Community Health Survey - report draft anticipated to be ready in Q1 of 2024.  
: ACHD and ACCF attended a MSHDA presentation in December.

Set up permanent housing solutions		
Complete Housing Assessment in Allegan County	Utilize HAP and HMIS Data to determine need for additional permanent supportive housing slots	Establish additional permanent supportive housing (PSH) slots based on needs data

Work in Progress

**Update:** Housing assessment is complete and has been disseminated.

Help Individuals retain housing		
Analyze eviction data in Allegan County to identify patterns and trends	Determine available resources to support those facing eviction	Analyze data from HAP and HMIS to identify patterns and trends in housing stability

Work in Progress

**Update:** ACCF has communicated with Community Action House Food Club and Opportunity Hub to inquire about the use of their foreclosure assistance program.

## Other Related Work

**Update:** The Heat and Warmth Fund (THAW) reached out to ACCF in December - they are interested in expanding their utility assistance program in to West Michigan. They have been connected with Community Action of Allegan County.

# BEHAVIORAL HEALTH



## Quarter 4

**Objective 1:** Increase utilization of behavioral health services to those in need.

Utilize Allegan County Community Links program to support agencies in connecting residents in need of treatment with BH services

Create a communication campaign to build awareness of the program and promote the referral process.

Partner with Help Me Grow Allegan Family Coaches to connect families who are expecting or who have children ages 0-5 with local resources and services.

Work in Progress

**Update:** Community Links

Number of referrals/connections made to Behavioral Health services through the program - 4

Assess the behavioral health infrastructure in Allegan County

Assess existing behavioral health data for Allegan County.

Assess local behavioral health providers in Allegan County to create a compiled resource of local providers.

Assess interest in establishing a health council with local leaders collaboration and coordination around the behavioral health sector to build upon existing structures and form a committee/council.

Work in Progress

**Update:** Ascension will be closing its behavioral health services in Allegan County - ongoing needs were offered to New Oakland Services.

: There may be a behavioral health office “coming soon” to Portage, but it did not open as advertised.

: ACHD published the 2023 Provider Capacity Assessment Report -

<https://www.allegancounty.org/home/showpublisheddocument/13041>

Implement a Behavior Risk Factor Survey that is representative and identifies inequities in subpopulations

Distribute the survey to a representative survey

Include questions that will capture data for Allegan County residents that need mental health or substance use disorder services and identify if there are inequities in sub-populations.

Work in Progress

**Update:** ACHD finished collecting BRFS data in November - final report draft is anticipated to be complete Q1 of 2024.

# BEHAVIORAL HEALTH



## Quarter 4

**Objective 1:** Increase utilization of behavioral health services to those in need.

**Work in Progress**

Expand access to behavioral health services		
Provide local access to medication-assisted treatment for substance use disorders (SUD) and opioid SUDs	Expand and/or establish local access to integrative care models, expand equitable broadband internet access to support innovative health care, including TelePsych Services, and expand psychological testing for special populations by making testing services available for geriatric, bariatric, child/adolescent, autism, ADD and ADHD populations.	Increase adult and child education/awareness of healthy emotional wellbeing

**Update:** The Catholic Charities Diocese of Kalamazoo will begin offering mental and behavioral health services in Catholic schools located in North Dorr, Dorr, and Wayland in January or February 2024.

: OnPoint has been included in the MDHSS demonstration project for expansion of behavioral health services under the auspices of its federal “Certified Community Behavioral Health Clinic” grant. This inclusion into the MDHSS demonstration secures an ongoing platform for access to all levels of mental health and addiction treatment resources for 100% of Allegan County’s population.

: ACHD participates in the Otsego Public Schools Community Advisory Committee in developing a School-Based Health Center. Otsego and Intercare Community Health Network officially partnered and are working together on this project.

Increase recognition of behavioral health and appropriate solutions for different sectors			
Introduce mental health training programs to different professions and organizations within Allegan County. (i.e. CIT Officer Training, Mental Health First Aid, Opportunity Thrive, etc.).	Expand the use of screening tools, including ACEs, and/or SBIRT, to identify behavioral health patients.	Explore the integration of trauma informed practices for different sectors	Use of 31N or School Social Work services

**Not Started**

**Update:** Sub-objectives/Action items not started.

Increase awareness of non-local/non-traditional behavioral health resources
Create a communication campaign around non-local/nontraditional resources available (telehealth, Telepsych, EAP, and other innovative models)

**Not Started**

**Update:** Sub-objectives/Action items not started.

Ascension Borgess Allegan Hospital will establish, implement, and evaluate a community investment/engagement plan
Refer to Ascension Borgess Allegan Implementation Strategy 

**Not Possible**

**Update:** Ascension will be closing its behavioral health clinic for Allegan County - referring ongoing needs to another virtual source called New Oakland Services.

# BEHAVIORAL HEALTH



## Quarter 4

**Objective 2:** Decrease the percentage of youth and adults who are experiencing “poor” behavioral health.

Increase community awareness of local resources	
Compile a central list of support groups, volunteer organizations, and other mental health resources available to Allegan County residents both in person and online (ex. NAMI, AA, etc.).	Create a system/process where 2-1-1 and local agencies are updating their information on a regular basis.

Work in Progress

**Update:** OnPoint will begin to increase its efforts to build community awareness of the availability of affordable, comprehensive, accessible, reliable, and high-quality behavioral health services. OnPoint will begin leveraging local and social media and will increase their visibility of services through participating in community events/festivals/fairs/etc. : ACCF is communicating with 2-1-1/Gryphon Place to see how we can better support their work in Allegan County.

Expand child and adolescent behavioral health services			
Establish a local child and adolescent health center program that can provide BH services and prevention to students and their families.	Integrate Mental Health professional knowledge and guidance in behavioral health teams at our local schools to address the root cause of the lack of academic or behavioral health progress.	Promote and share the Help Me Grow Allegan website for early childhood referrals to basic needs, programs, resources, developmental screeners, and services.	Promote and share Great Start Families Connected Parent Cafes, In Person Meetings, and Family Events to help reduce Adverse Childhood Experiences through increasing Healthy Outcomes from Positive Experiences (HOPE) in Allegan County.

Work in Progress

**Update:** The Catholic Charities Diocese of Kalamazoo will begin offering mental and behavioral health services in Catholic schools located in North Dorr, Dorr, and Wayland in January or February 2024.

Use non-traditional partners, such as businesses, to normalize use of behavioral health services
Create and share a communication toolkit that supports businesses, organizations, and healthcare providers with information on options they can use to provide behavioral training, education, and resources to employees and patients.

Not Started

**Update:** Sub-objectives/Action items not started.

Establish a plan to implement a community information exchange (will provide the ability to share social determinants of health data aggregately to Identify inequities of vulnerable/sub-populations within the community)	
Conduct an environmental scan for a Community Information Exchange (CIE).	Convene initial partners for early discussions about CIE, and develop sample use cases for CIE to clarify the vision, establish the governance structure, and formally recognize the backbone organization.

Complete

**Update:** CIE workshop was held on October 6th, 2023.

# BEHAVIORAL HEALTH



## Quarter 4

**Objective 3:** Decrease the percentage of youth who use substances.

Implement strategies identified by Allegan County Substance Abuse Prevention Coalition (ASAP) and increase awareness of these strategies

Promotion of ASAP events or initiatives.

Evaluate MIPHY data and other data sources in planning.

Have representation of multiple sectors with active participation in ASAP.

**Not Started**

**Update:** Sub-objectives/Action items not started.

# COMMUNITY INFORMATION EXCHANGE (CIE)



## Quarter 4

### STEP 1 - COMPLETE

- **Activity 1 - Complete**
  - Environmental Scan
- **Activity 2- Complete**
  - Convene initial partners - CIE workshop
    - The 3-hour CIE workshop took place on October 6th, 2023. Those in attendance heard from Sarah Kile, Community and Partner Engagement Director at 2-1-1. Sarah shared her expertise in CIE development. ACCF staff put together an activity that led to a whole-group discussion. The activity was designed to help attendees brainstorm some of the challenges of CIE development and to help attendees visualize the benefits of having a CIE in place.
- **Activity 3 - Complete**
  - Sample use cases
- **Activity 4 - Complete**
  - Establish governance
- **Activity 5 - Complete**
  - Recognize backbone organization





# COMMUNITY INFORMATION EXCHANGE (CIE)



## Quarter 4

### STEP 2 - IN PROGRESS

#### Engage and Mobilize the Community Network

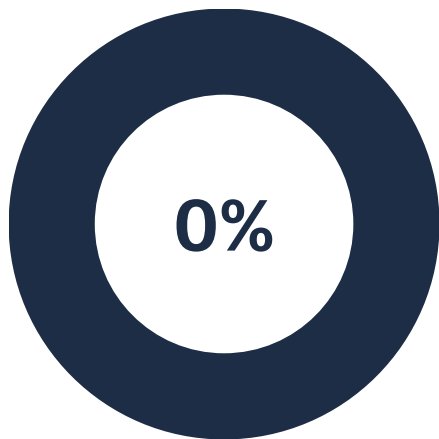
- **Objective 1.** Formalize backbone Hub - Complete
  - The ACHD Community Links program will receive the referrals for the pilot CIE network.
- **Objective 2.** Launching the Community Engagement Team - In progress
  - The CIE workgroup will serve as the Engagement Team
- **Objective 3.** Determine how a SDOH Hub and CIE network could work with existing resources - Not started
- **Objective 4.** Pilot SDOH Hub and CIE network with a small group with a focus on housing resources - Not started
- **Objective 5.** Establish different Tiers of Engagement with the SDOH Hub and CIE network - In progress
- **Objective 6.** Recruiting and then training agencies into the SDOH Hub and CIE network - Not started



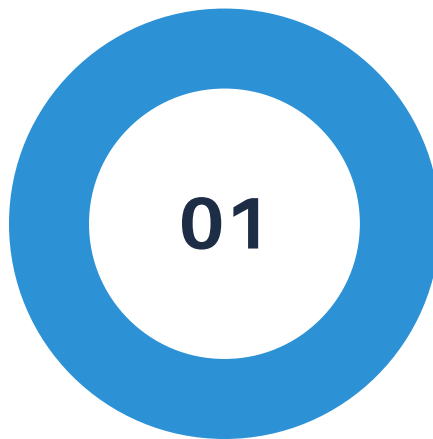
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# BIG PICTURE METRICS

## 123NET Fiber to the Home



**CONDUIT  
PLACED**



**CUSTOMERS  
WITH ACCESS**



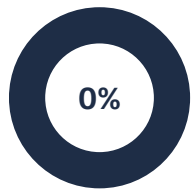
**CUSTOMERS  
CONNECTED**

As of January 11, 2024

Note: we have a total of 19 miles of conduit, which is statistically still 0% of over 1,100 total miles.

# ZONE STATUS - 123NET

## Targets and % Completion



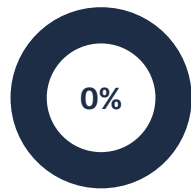
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05/31/2024



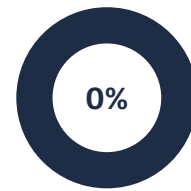
FDA 02

06/30/2025



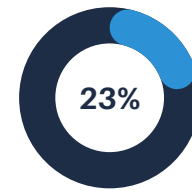
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03/31/2025



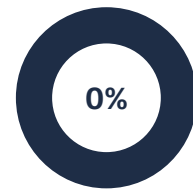
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06/28/2024



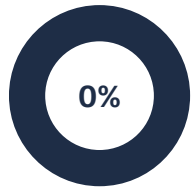
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04/30/2024



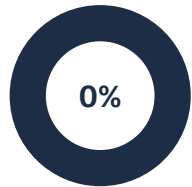
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12/31/2024



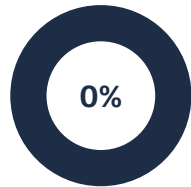
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04/30/2025



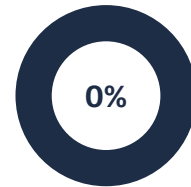
FDA 08

08/30/2024



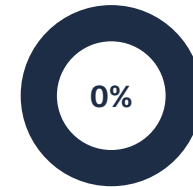
FDA 09

09/30/2024



FDA 10

10/31/2024



FDA 11

02/28/2025

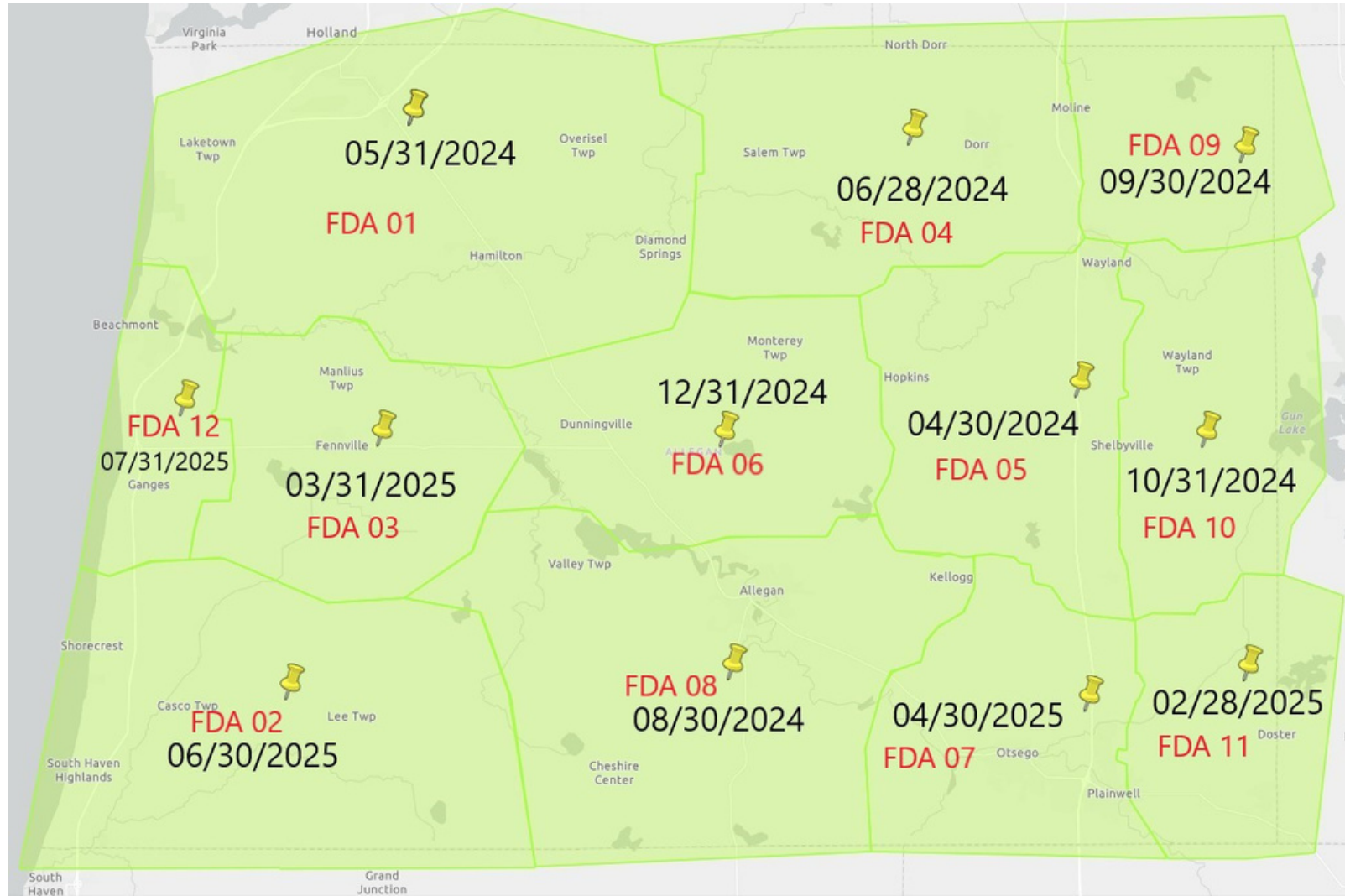


FDA 12

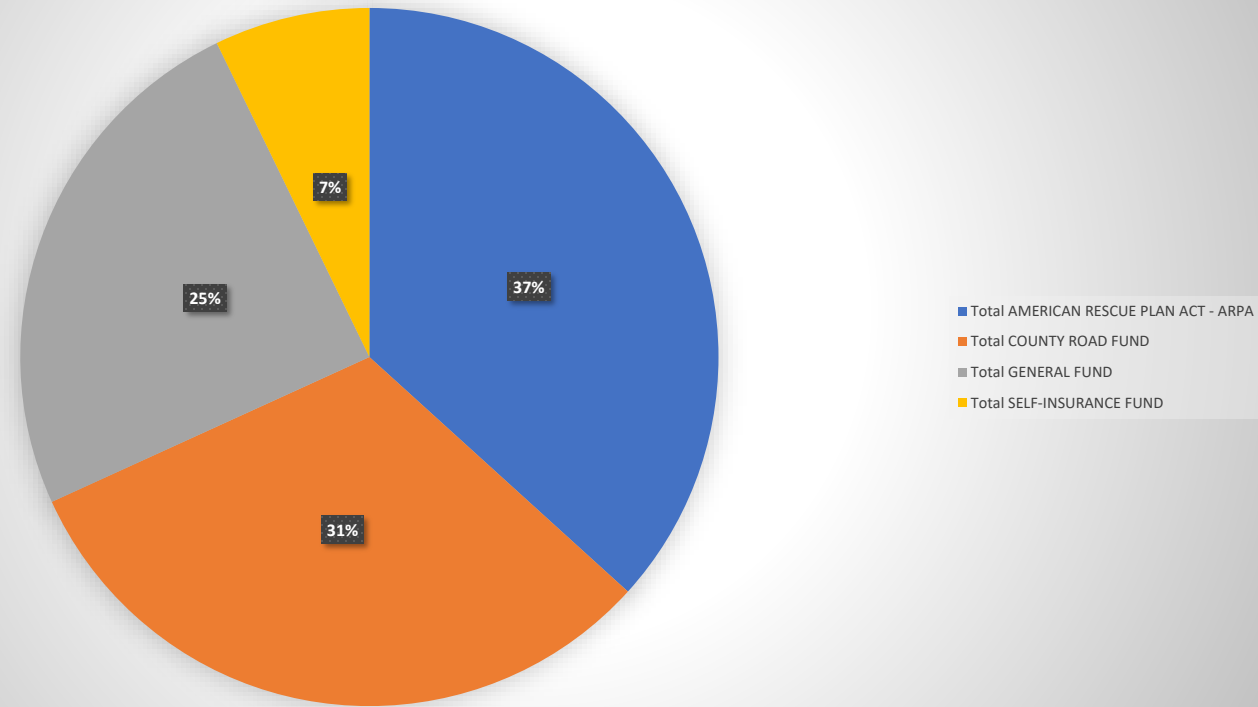
07/31/2025

# ZONE MAP - 123NET

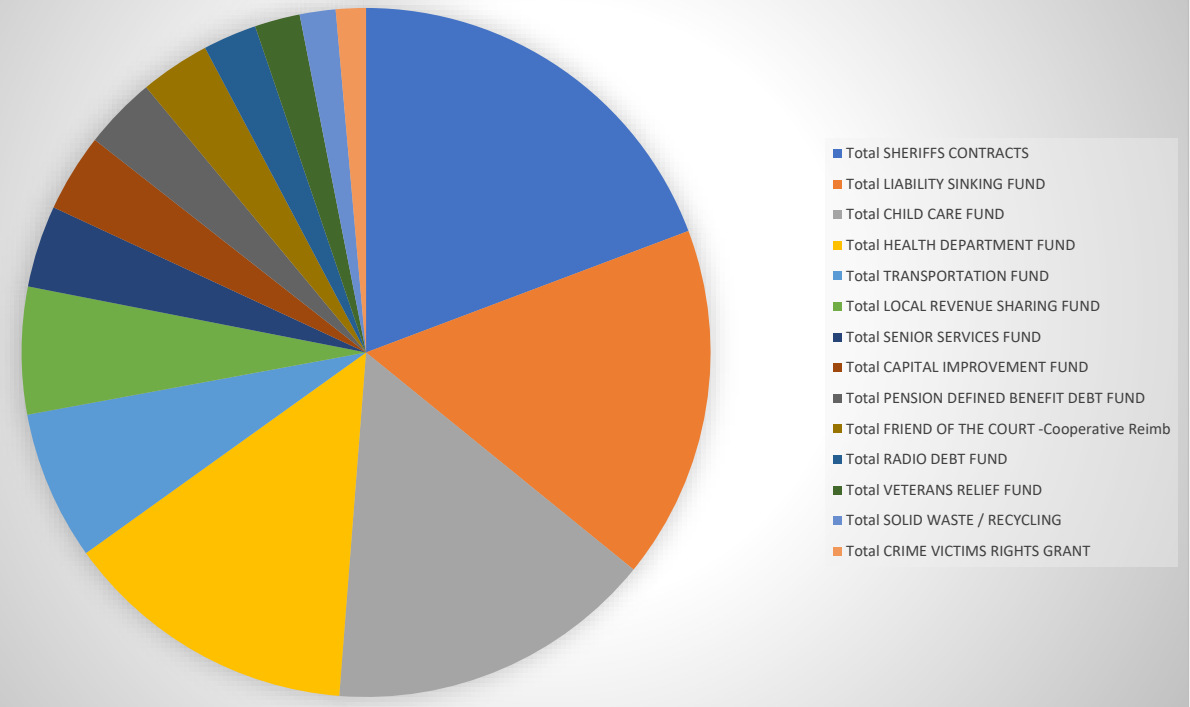
Look up address: [www.123.net/home-fiber-internet/sign-up/](http://www.123.net/home-fiber-internet/sign-up/)



**Allegan County Revenues by Fund, 80% of Revenues  
Month Ending 12/31/2023**

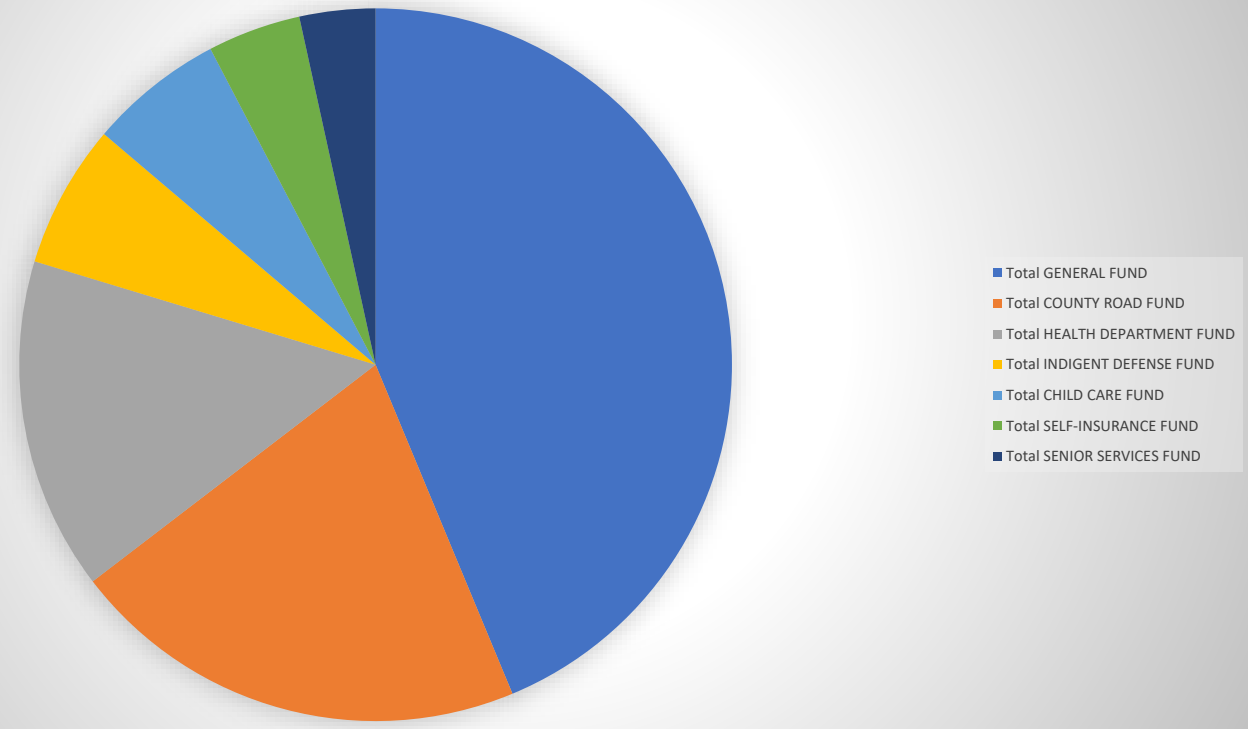


**Allegan County Revenues by Fund, 20% of Revenues  
Month Ending 12/31/2023**

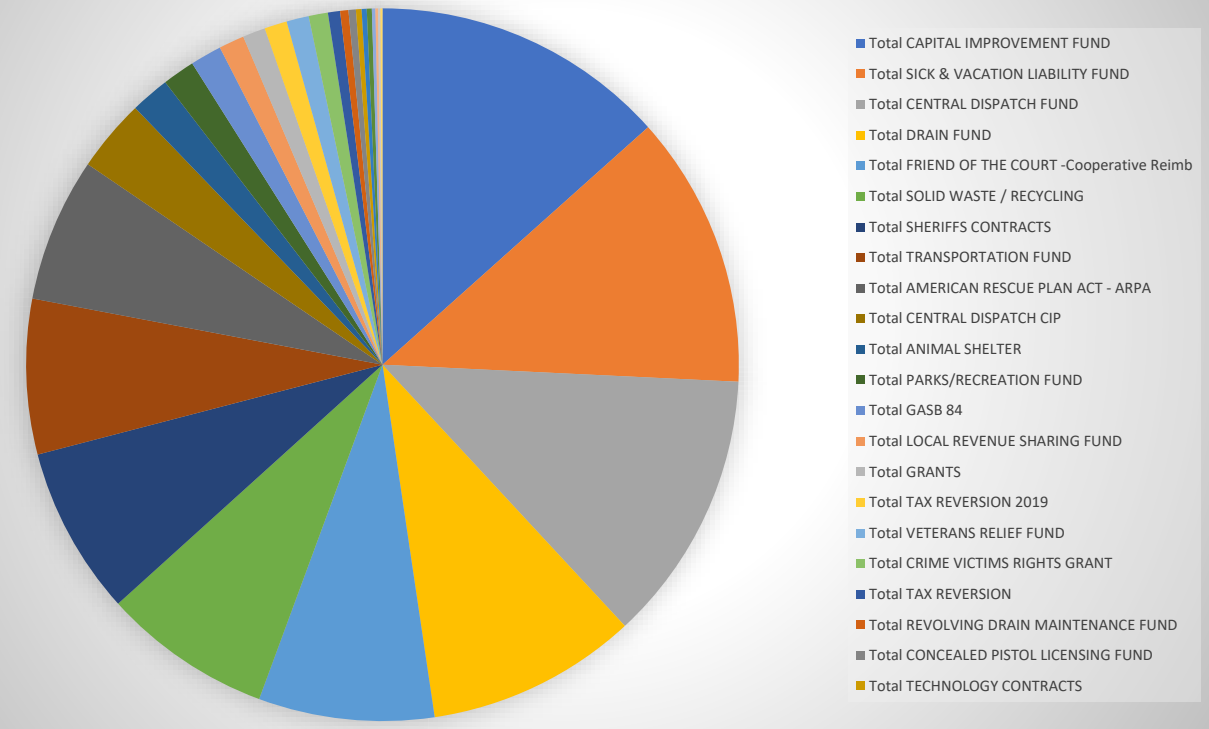


Fund Name	YTD Revenues	% of Total Revenue (YTD)
Total GENERAL FUND	43,878,917	30.55%
Total COUNTY ROAD FUND	39,056,360	27.20%
Total SELF-INSURANCE FUND	6,355,132	4.43%
Total LIABILITY SINKING FUND	5,225,247	3.64%
Total CHILD CARE FUND	5,162,681	3.59%
Total AMERICAN RESCUE PLAN ACT - ARPA	5,014,735	3.49%
Total HEALTH DEPARTMENT FUND	4,971,483	3.46%
Total INDIGENT DEFENSE FUND	4,534,467	3.16%
Total DRAIN FUND	3,829,579	2.67%
Total TRANSPORTATION FUND	3,672,948	2.56%
Total SENIOR SERVICES FUND	3,113,582	2.17%
Total CENTRAL DISPATCH FUND	2,463,746	1.72%
Total CAPITAL IMPROVEMENT FUND	2,252,620	1.57%
Total SHERIFFS CONTRACTS	1,860,187	1.30%
Total FRIEND OF THE COURT -Cooperative Reimb	1,656,609	1.15%
ALL FUNDS UNDER 1% OF TOTAL REVENUES	10,565,728	7.36%
Grand Total	143,614,021	

**Allegan County Expenses by Fund, 80% of Total Expenses  
Month Ending 12/31/2023**

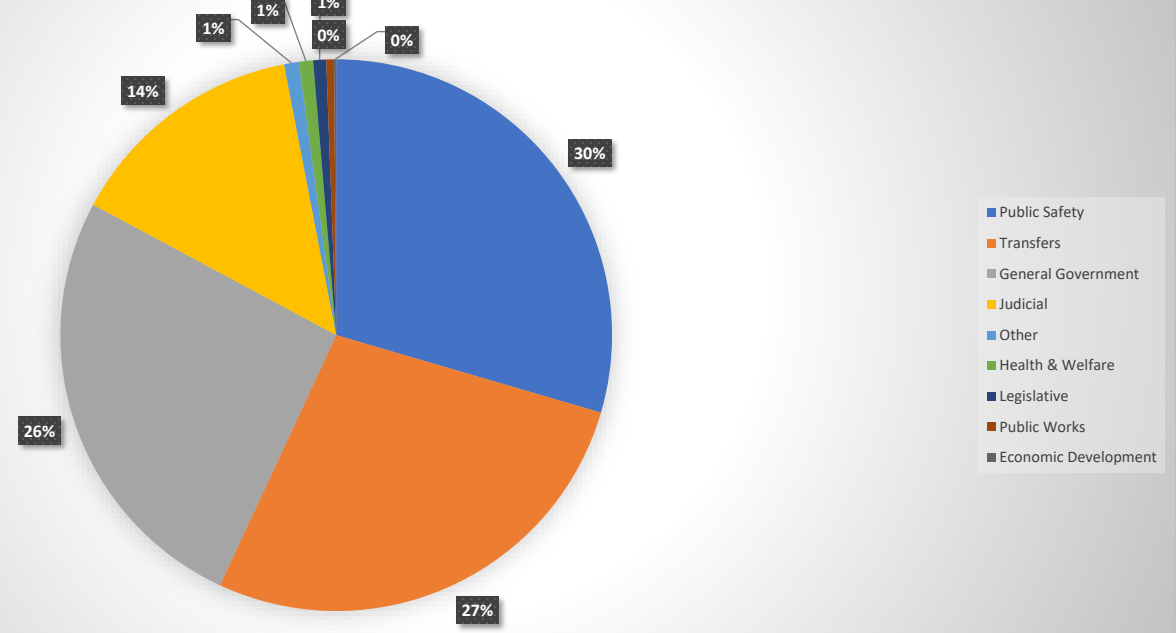


**Allegan County Expenses by Fund, 20% of Total Expenses  
Month Ending 12/31/2023**

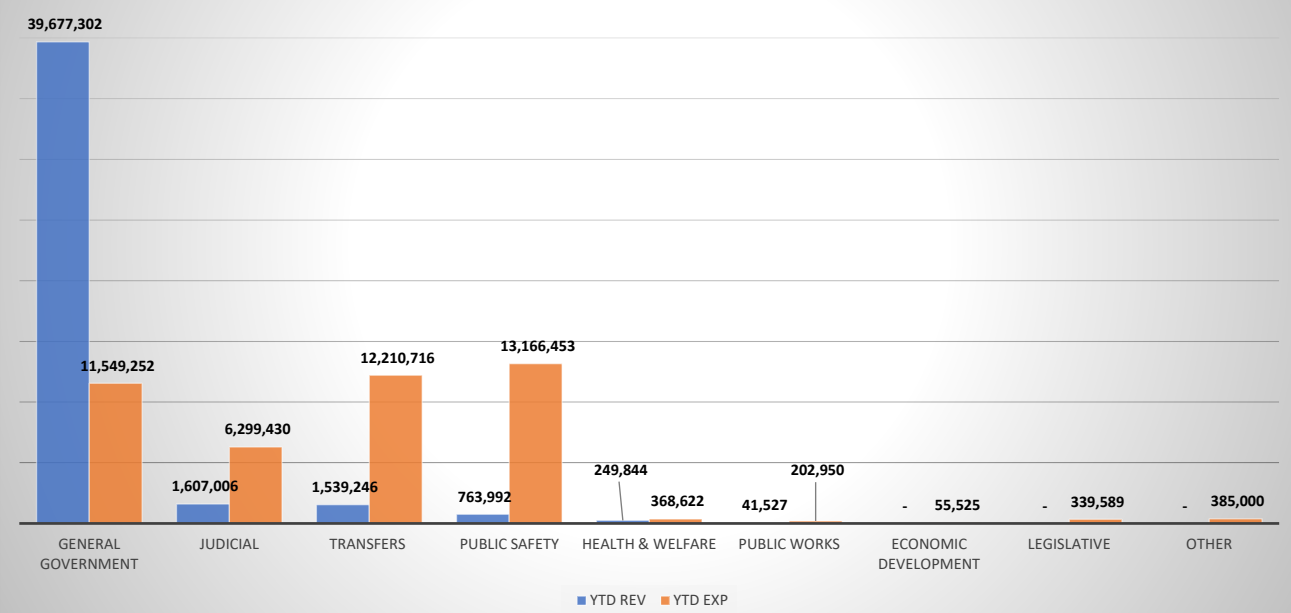


Fund Name	YTD Expenses	% of Total Expense (YTD)
Total GENERAL FUND	44,577,537	33.12%
Total COUNTY ROAD FUND	35,650,230	26.49%
Total SELF-INSURANCE FUND	6,650,275	4.94%
Total CHILD CARE FUND	5,915,641	4.40%
Total HEALTH DEPARTMENT FUND	5,351,115	3.98%
Total AMERICAN RESCUE PLAN ACT - ARPA	4,422,599	3.29%
Total INDIGENT DEFENSE FUND	4,237,471	3.15%
Total TRANSPORTATION FUND	3,392,006	2.52%
Total DRAIN FUND	3,030,449	2.25%
Total CENTRAL DISPATCH FUND	2,915,348	2.17%
Total SENIOR SERVICES FUND	2,744,600	2.04%
Total CAPITAL IMPROVEMENT FUND	2,330,785	1.73%
Total SHERIFFS CONTRACTS	1,863,333	1.38%
Total FRIEND OF THE COURT -Cooperative Reimb	1,807,537	1.34%
Total PENSION DEFINED BENEFIT DEBT FUND	1,130,995	0.84%
Total SOLID WASTE / RECYCLING	1,111,116	0.83%
ALL FUNDS UNDER 1% OF TOTAL EXPENSES	7,457,774	5.54%
<b>Grand Total</b>	<b>134,588,813</b>	

### Allegan County General Fund Expenses YTD as of 12/31/2023



### Allegan County Revenue & Expense for General Fund YTD as of 12/31/2023



General Fund Revenues by Function	MTD	YTD	BUDGET	YTD	
	12/01 to 12/31/23	01/01 to 12/31/23	01/01 to 12/31/23	AVAILABLE BALANCE	% REVENUES COLLECTED
General Government	1,352,056	39,677,302	40,448,013	770,711	98.09%
Judicial	145,115	1,607,006	1,752,207	145,201	91.71%
Public Safety	113,885	763,992	897,710	133,718	85.10%
Health & Welfare	-	249,844	171,155	(78,689)	145.98%
Transfers In	1,465,959	1,539,246	480,717	(1,058,529)	320.20%
Public Works	-	41,527	103,818	62,291	40.00%
Other	-	-	-	-	0.00%
Economic Development	-	-	-	-	0.00%
Legislative	-	-	-	-	0.00%
<b>TOTAL GENERAL FUND REVENUES</b>	<b>3,077,014</b>	<b>43,878,917</b>	<b>43,853,620</b>	<b>(25,297)</b>	<b>100.06%</b>

General Fund Expenses by Function	MTD	YTD	BUDGET	YTD	
	12/01 to 12/31/23	01/01 to 12/31/23	01/01 to 12/31/23	AVAILABLE BALANCE	% BUDGET USED
Public Safety	1,627,248	13,166,453	14,408,953	1,242,500	91.38%
Transfers Out	1,053,928	12,210,716	12,210,717	1	100.00%
General Government	1,239,406	11,549,252	12,065,780	516,528	95.72%
Judicial	726,099	6,299,430	6,605,250	305,820	95.37%
Other	32,083	385,000	691,488	306,488	55.68%
Health & Welfare	48,622	368,622	439,678	71,056	83.84%
Legislative	3,640,407	339,589	336,287	(3,302)	100.98%
Public Works	(13,031)	202,950	258,869	55,919	78.40%
Economic Development	210	55,525	55,500	(25)	100.05%
<b>TOTAL GENERAL FUND EXPENSES</b>	<b>8,354,972</b>	<b>44,577,537</b>	<b>47,072,522</b>	<b>2,494,985</b>	<b>94.70%</b>

### Allegan County Fund Balance

