



Allegan County Community Health Survey 2023

Report of Results

January 2024



1241 John Q. Hammons Dr., Suite 203
Madison, WI 53717
info.polco.us • 608-709-8683

Contents

Figures	4
Executive Summary.....	6
Summary of Survey Methods.....	6
Key Findings	6
Survey Background.....	9
Survey Administration	9
How the Results Are Reported.....	10
Precision of Estimates.....	10
Comparison of Results By Subgroups	10
Personal Health, Insurance, and System Navigation.....	12
Current Health.....	12
Health Insurance.....	13
Health Care Providers.....	15
System Navigation	18
Behavioral Health.....	19
Personal Behavioral Health.....	19
Service Utilization, Programs, and Initiatives	24
Housing	29
Aspects of Housing in Allegan County.....	29
Housing Resources and Support.....	31
Internet Access	33
Food Security and Water Quality	34
Food Security	34
Water Quality.....	36
Household Challenges and Personal Barriers	38
Parks and Recreation	40
Older Adults	42
Sources of Information.....	45
Appendix A: Respondent and Household Characteristics.....	48
Appendix B: Complete Survey Frequencies	53
Appendix C: Verbatim Responses to Open-Ended Questions	79
Appendix D: Responses to Selected Survey Questions by Respondent Characteristics.....	96
Appendix E: Open Participation Survey Results	178

Appendix F: Survey Methodology..... **222**

Appendix G: Survey Materials **228**

Figures

Figure 1: Areas of Allegan County.....	11
Figure 2: Current Health.....	12
Figure 3: Primary Source of Health Insurance.....	13
Figure 4: Reasons for No Health Insurance Coverage.....	14
Figure 5: Personal Health Care Provider.....	15
Figure 6: Barriers to Seeing Health Care Providers.....	16
Figure 7: Use of Non-Traditional Services.....	17
Figure 8: Confidence in Aspects of System Navigation.....	18
Figure 9: Needed Behavioral Health Services.....	19
Figure 10: Days with Poor Mental Health.....	20
Figure 11: Days Health Impacted Usual Activities.....	21
Figure 12: Received Needed Mental Health Support.....	22
Figure 13: Received Needed Substance Use Support.....	22
Figure 14: Ever Had a Depressive Disorder.....	23
Figure 15: Considered Suicide in Past Year.....	23
Figure 16: Someone Close Attempted Suicide or Died by Suicide.....	24
Figure 17: Accessed Behavioral Health Services in Allegan County.....	24
Figure 18: Availability of Affordable Quality Mental Health Care.....	25
Figure 19: Reasons for Not Accessing Behavioral Health Services.....	26
Figure 20: Awareness of Programs and Initiatives.....	27
Figure 21: Behavioral Health Facilities.....	28
Figure 22: Availability of Quality Housing.....	29
Figure 23: Affordability of Quality Housing.....	29
Figure 24: Aspects of Affordable Housing.....	30
Figure 25: Awareness of Housing Resources and Support.....	31
Figure 26: Applied for Housing Resources and Support.....	31
Figure 27: Received or Used Housing Resources and Support.....	32
Figure 28: Problems with Housing.....	32
Figure 29: Internet Access at Home.....	33
Figure 30: Reasons for Not Having Internet Access at Home.....	33
Figure 31: Access to Healthy Food.....	34
Figure 32: Could Not Eat Healthy Meals.....	35
Figure 33: Aspects of Grocery Stores.....	35
Figure 34: Satisfaction with Water Quality.....	36
Figure 35: Reasons Why Dissatisfied with Water Quality.....	37
Figure 36: Actions Taken Due to Dissatisfaction with Water.....	37
Figure 37: Household Challenges.....	38
Figure 38: Personal Barriers.....	39
Figure 39: Aspects of Parks and Recreation.....	40
Figure 40: Types of Interactive Programs Needed.....	41
Figure 41: Older Adult Services.....	42
Figure 42: Informed About Older Adult Services.....	43

Figure 43: Older Adult Challenges 44
Figure 44: Awareness of 2-1-1 45
Figure 45: Comfort Level Calling 2-1-1 45
Figure 46: Preference of Information Sources 46
Figure 47: Top 3 Information Sources 47

Executive Summary

Summary of Survey Methods

The 2023 Allegan County Community Health Survey provided residents the opportunity to rate aspects of their personal and household health, system navigation, behavioral health, housing, food security and water quality, parks and recreation, older adult services, and to indicate preferences for receiving health and wellness information.

Surveys were mailed to 3,500 randomly selected Allegan County households in October 2023. A total of 636 surveys were completed, yielding a response rate of 19%. In addition to the scientific survey of randomly selected households, a link to an online, community-wide, open participation survey was publicized through various channels. This open participation survey was identical to the scientific survey and open to all Allegan County residents, and 205 responses were received. The key findings and body of this report focus on the 636 responses to the scientific survey; the results to the open-participation survey have been provided separately in *Appendix E: Open Participation Survey Results*.

Survey results were weighted so that respondent gender, age, housing unit type (attached or detached), housing tenure (rent or own), race, and ethnicity were represented in proportions reflective of the entire adult population of the county. The margin of error is plus or minus four percentage points around any given percentage point reported for all survey respondents.

Key Findings

Allegan County residents are actively involved in aspects of their health and are confident in navigating their health system.

- Allegan County residents generally rated their health positively, with over 8 in 10 residents rating it as either excellent, very good, or good. Fewer than 2 in 10 residents rated their health as fair or poor.
- About half of residents indicated that their primary source of health insurance is through a plan purchased through an employer or union. Nearly 3 in 10 respondents had primary insurance through Medicare. Only 1% of respondents indicated that they do not have coverage of any type.
- About half of Allegan County residents indicated that they have one health care provider. About 4 in 10 respondents indicated that they have more than one provider, while about 1 in 10 indicated that they do not have a personal health care provider.
- Nearly all residents (97%) felt very or somewhat confident in finding their way to the doctor's office and taking medicine correctly.
- Over 9 in 10 respondents felt very or somewhat confident in managing appointments.
- Nearly 9 in 10 participants felt at least somewhat confident in knowing who to call if they have health questions.

- Seven in 10 residents felt at least somewhat confident in understanding health insurance.

Behavioral health is good among residents, and while many have not needed to access services in the past year, the community could benefit from more awareness brought to programs and initiatives.

- Nearly 2 in 10 Allegan County residents indicated that they needed behavioral health (mental health or substance use) services in the past 12 months.
- Fewer than 1 in 10 residents accessed services in the past year.
- About 4 in 10 residents indicated that they experienced poor mental health at least one day out of the past 30 days.
- When asked how many days their poor physical or mental health kept them from doing their usual activities, 3 in 10 respondents said at least one day out of the past 30 days.
- Over 8 in 10 residents had heard of or used Pine Rest.
- Over 2 in 10 had heard of or used Intercare.
- About 2 in 10 respondents had heard of or used OnPoint or Arbor Circle.
- More than 1 in 10 respondents had heard of or used the Renewed Hope Clinic.

The availability and affordability of quality housing is an issue in Allegan County and most residents are unaware of housing resources and support.

- Nearly 4 in 10 respondents rated the availability of quality housing in Allegan County positively (a rating of either excellent or good). Around 4 in 10 rated the availability of quality housing as fair, while over 2 in 10 respondents rated the availability as poor.
- Nearly 3 in 10 respondents rated the affordability of quality housing in Allegan County as either excellent or good. Around 3 in 10 rated the affordability of quality housing as fair, while 4 in 10 rated it as poor.
- Over 8 in 10 residents strongly or somewhat agreed that housing costs in Allegan County are too high for young people or families just starting out.
- Nearly three-quarters of respondents agreed that housing costs are manageable for them or their family.
- Nearly half of residents strongly or somewhat agreed that housing costs in Allegan County are too high to stay in the county in retirement.
- Over 4 in 10 residents agreed that a variety of housing choices are available for all income levels.
- Nearly 8 in 10 Allegan County residents indicated that they are not aware of how to obtain housing resources/support.

- Nearly all residents (97%) indicated that they had not applied for housing resources/support in the past 12 months.

Most residents feel that there are an adequate number of parks in Allegan County, but there is a desire for more recreational and social activities.

- About 7 in 10 residents positively rated the proximity of their home to parks and the number of parks in Allegan County.
- At least 6 in 10 respondents highly rated the number of playgrounds in Allegan County and the availability of paths and walking trails.
- Nearly 6 in 10 residents rated opportunities to improve their household's physical fitness as either excellent or good.
- Over half of respondents gave a positive rating (either excellent or good) when assessing the availability of recreational opportunities for all ages and abilities.
- Fewer than half of participants rated opportunities for social connection at parks as excellent or good.
- Residents were asked if interactive programs are needed in Allegan County, and if so, what type of programs are needed. Over half of respondents indicated interactive programs are needed, while over 2 in 10 indicated that these programs are not needed. Nearly 2 in 10 comments mentioned the need for nature programs, trails, and outdoor activities. About 8% mentioned recreational activities, while fewer than 5% of comments mentioned activities for children, programs for seniors, or sports and leagues.

Survey Background

The Allegan County Health Department contracted with Polco/National Research Center (NRC) to conduct a community-wide health survey. The primary goal of the survey was to assess the attitudes and opinions of residents by:

- Evaluating aspects of residents' current health
- Obtaining feedback from residents on behavioral health, housing, parks and recreation, and food security
- Identifying barriers to accessing services
- Discovering residents' preferences for receiving health and wellness information

Conducting a comprehensive community health survey is of paramount importance. In recent years, the significance of addressing aspects of physical and behavioral health has gained widespread recognition due to their profound impact on individual well-being as well as the community as a whole.

By conducting such a survey, communities can gain valuable insights into the specific needs, attitudes, and issues surrounding residents' health locally. This data-driven approach allows jurisdictions to identify vulnerable demographics, prevalent issues, and trends that might otherwise remain hidden. With this information, communities can tailor their healthcare policies, community programs, and resources to effectively address the most pressing concerns and deliver targeted support where it is most needed.

Survey Administration

A postcard was mailed to 3,500 Allegan County households, selected at random, notifying residents that they had been chosen to participate in the survey. A paper copy of the survey followed in the mail after one week, followed by a reminder postcard one week later. Both postcards included a web link so that residents could take the survey online, if desired. There were 636 respondents to the mailed questionnaire (with 120 undeliverable addresses), yielding a response rate of 19%. The margin of error was plus or minus four percentage points around any given percentage for all respondents. In addition to the scientific, random sample, a link to an online "open-participation" survey was publicized through various channels including the Allegan County website and social media. This open-participation survey was identical to the scientific survey and open to all Allegan County residents. A total of 205 online, open participation surveys were completed. The key findings and body of this report focus on the 636 responses to the scientific survey; the results to the open-participation survey have been provided separately in *Appendix E: Open Participation Survey Results*.

Survey results were weighted so that respondent gender, age, housing unit type (attached or detached), housing tenure (rent or own), race, and ethnicity were represented in the proportions reflective of the entire city. More information about the survey methodology can be found in *Appendix F: Survey Methodology*.

How the Results Are Reported

For the most part, the full set of frequencies or the “percent positive” are presented in the body and narrative of the report. The percent positive is the combination of the positive response options (i.e., “excellent,” “very good” and “good,” “excellent” and “good,” “strongly agree” and “somewhat agree,” “very confident” and “somewhat confident,” etc.).

On many of the questions in the survey, respondents could give an answer of “don’t know.” The proportion of respondents giving this reply is shown in the full set of responses included in *Appendix B: Complete Survey Frequencies* and is discussed in the body of this report if it is 30% or greater. However, these responses have been removed from the analyses presented in the body of the report, unless otherwise indicated. In other words, the majority of the tables and graphs in the body of the report display the responses from respondents who had an opinion about a specific item.

For some questions, respondents were permitted to select multiple responses. When the total exceeds 100% in a table for a multiple response question, it is because some respondents are counted in multiple categories. When a table for a question that only permitted, a single response does not total to exactly 100%, it is due to the customary practice rounding values to the nearest whole number.

Precision of Estimates

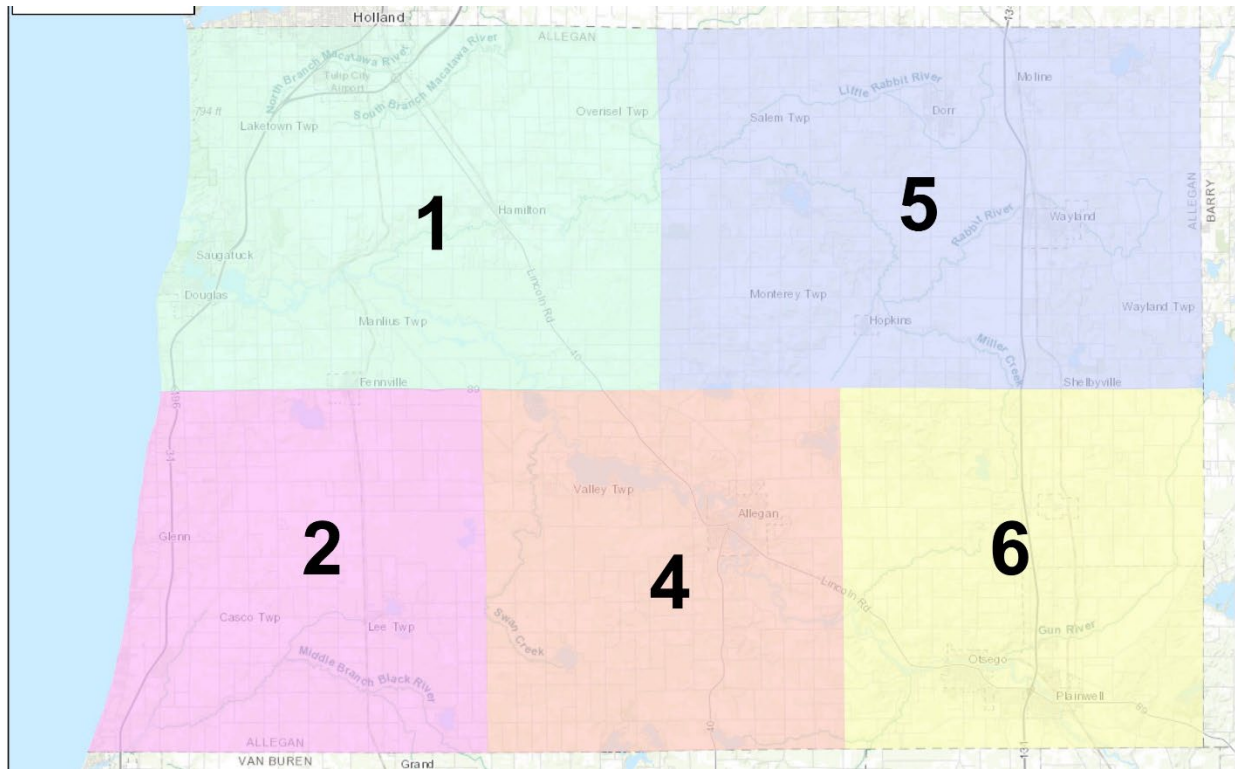
It is customary to describe the precision of estimates made from surveys by a “level of confidence” and accompanying “confidence interval” (or margin of error). The margin of error for this survey is generally no greater than plus or minus four percentage points around any given percent reported for the entire sample (N=636).

Comparison of Results By Subgroups

Selected survey results were compared by race and ethnicity, gender, length of residency, age, housing type, housing tenure (rent/own), presence of older adults in the household, presence of children in the household, income, and geographic area. Figure 1 on the following page shows the geographic areas of Allegan County.

These crosstabulations are summarized and presented in tabular form in *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*. For each pair of subgroups that has a statistically significant difference, an upper-case letter denoting significance is shown in the category with the larger column proportion.

Figure 1: Areas of Allegan County



Personal Health, Insurance, and System Navigation

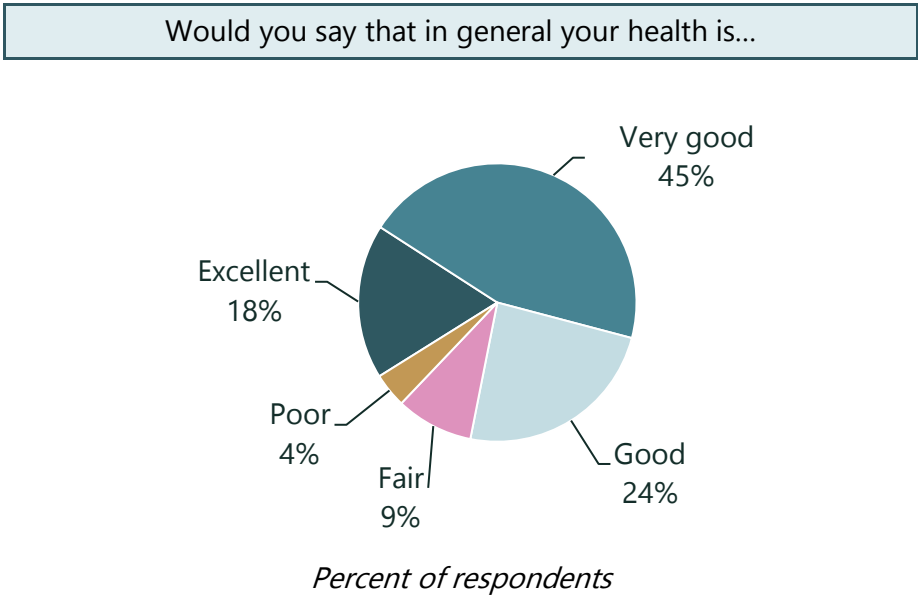
The Allegan County Community Health Survey contained a set of questions related to residents' health, sources of health insurance, health care providers, and system navigation.

Current Health

Allegan County residents generally rated their health positively, with over 8 in 10 residents rating it as either excellent, very good, or good. Fewer than 2 in 10 residents rated their health as fair or poor.

Residents over age 35, those with an income of less than \$50,000, those with no older adults in their household, and renters were less likely than their counterparts to positively rate their health (see *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*).

Figure 2: Current Health



Health Insurance

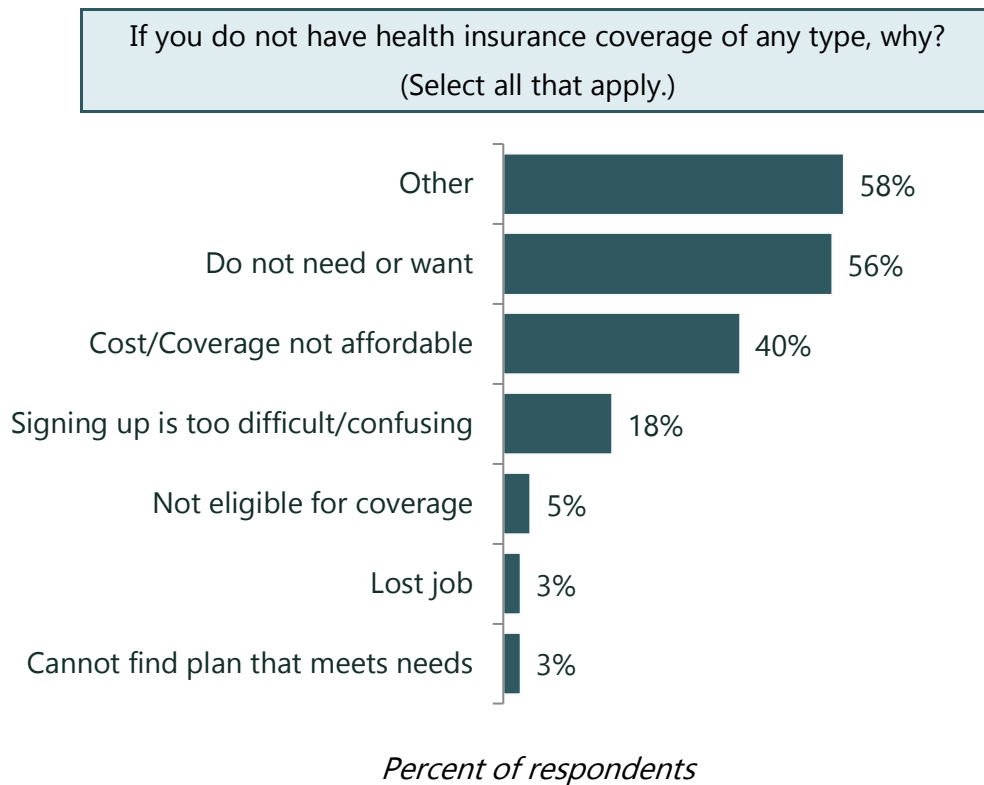
Survey respondents were asked to indicate the primary source of their health insurance. About half of residents indicated that their primary source of health insurance was through a plan purchased through an employer or union, and about 3 in 10 respondents had primary insurance through Medicare. About 1 in 10 respondents indicated that their primary insurance was from a private nongovernmental plan. Fewer than 1 in 10 residents indicated their health insurance was from either Medicaid, a state sponsored health plan, Medigap, or an “other” source. Only 1% of respondents indicated that they do not have coverage of any type. Those who selected “other” were able to write a response in their own words; these responses can be viewed in *Appendix C: Verbatim Responses to Open-Ended Questions*.

Figure 3: Primary Source of Health Insurance

What is the current <u>primary</u> source (main source that you have to use first) of your health insurance?	Percent of respondents
A plan purchased through an employer or union (including plans purchased through another person’s employer)	49%
Medicare	28%
A private nongovernmental plan that you or another family member buys on your own	11%
Medicaid	5%
State sponsored health plan (Affordable Healthcare Plan, etc.)	2%
Other	2%
No coverage of any type	1%
Medigap	1%
Military related health care: TRICARE (CHAMPUS) / VA health care / CHAMP- VA	0%
Other government program	0%
Children’s Health Insurance Program (CHIP)	0%
Indian Health Service	0%

Respondents who indicated that they do not have health insurance were asked why they do not have coverage. About 6 in 10 residents indicated that they do not have coverage due to an “other” reason, while more than half indicated that they do not need or want insurance. Four in 10 survey participants indicated that coverage is not affordable. About 2 in 10 residents felt that signing up was too difficult or confusing. Fewer than 1 in 10 respondents indicated that they do not have insurance because they are either not eligible, they lost their job, or they cannot find a plan that meets their needs. Those who selected “other” were able to write a response in their own words; these responses can be viewed in *Appendix C: Verbatim Responses to Open-Ended Questions*.

Figure 4: Reasons for No Health Insurance Coverage



Total may exceed 100% as respondents could select more than one option.

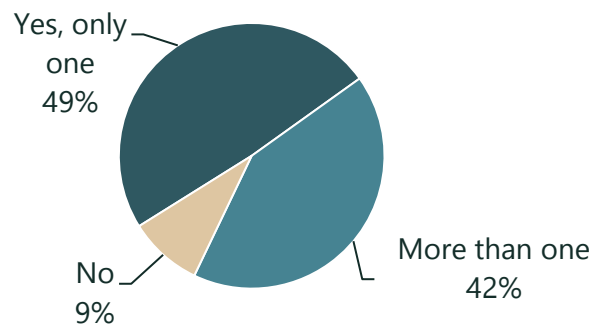
Health Care Providers

About half of Allegan County residents indicated that they have only one health care provider. About 4 in 10 respondents indicated that they have more than one provider, while about 1 in 10 indicated that they do not have a personal health care provider.

Where there were differences, residents between the ages of 18-34, those without children in their household, those with an income of less than \$50,000, nonwhite residents, as well as those living in Area 4 were less likely than their counterparts to have at least one health care provider (see *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*).

Figure 5: Personal Health Care Provider

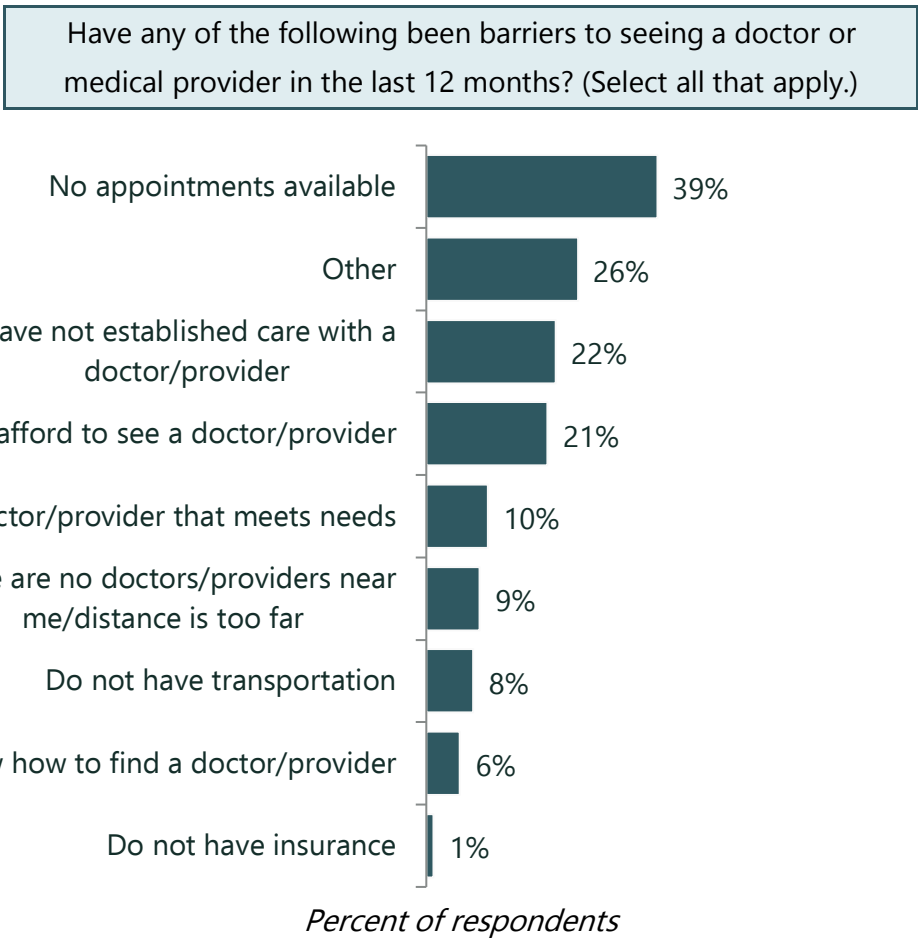
Do you have one person, or a group of doctors or medical providers, that you think of as your personal health care provider?



Percent of respondents

All survey respondents were then asked if they had experienced any barriers to seeing a doctor or medical provider in the last 12 months. About 4 in 10 residents indicated that a barrier to seeing health care providers was that no appointments were available, while one-quarter of respondents indicated that there was an “other” barrier. About 2 in 10 survey participants indicated that they had not established care with a doctor/provider or they could not afford to see a doctor/provider. About 1 in 10 residents indicated that they could not find a doctor/provider that met their needs, that there were no doctors/providers near them or that the distance was too far, or they did not have transportation. Those who selected “other” were able to write a response in their own words. These responses can be viewed in *Appendix C: Verbatim Responses to Open-Ended Questions*.

Figure 6: Barriers to Seeing Health Care Providers



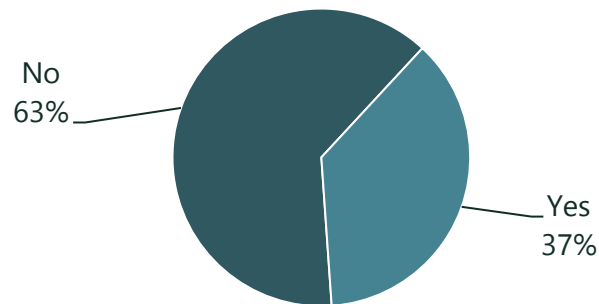
Total may exceed 100% as respondents could select more than one option.

Over 3 in 10 respondents had utilized non-traditional services in the past 12 months, while about 6 in 10 had not. These residents were then given the opportunity to write what non-traditional services they had used. These responses can be viewed in *Appendix C: Verbatim Responses to Open-Ended Questions*.

Women, residents under age 55, those with older adults in their household, those without children in their household, as well as those living in detached housing were more likely than their counterparts to have utilized non-traditional services (see *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*).

Figure 7: Use of Non-Traditional Services

Have you utilized non-traditional services (any care or service provided outside of a provider/clinic setting, such as telehealth, herbal medicine, chiropractic care, acupuncture, etc.) in the past 12 months?



Percent of respondents

System Navigation

The Allegan County Community Health Survey contained questions about residents' confidence in navigating their personal health care system. Nearly all residents (97%) felt very or somewhat confident in finding their way to the doctor's office and taking medicine correctly, and about 9 in 10 respondents felt at least somewhat confident in managing appointments and in knowing who to call if they had health questions. Seven in 10 residents felt very or somewhat confident in understanding health insurance.

White and non-Hispanic residents, those with children in their household, those aged 35+, as well as those with an income of at least \$100,000 were more likely than their counterparts to feel confident in knowing who to call if they had health questions. White residents, non-Hispanic residents, those with older adults in their household, as well as those with an income of at least \$100,000 were more likely than their counterparts to feel confident managing appointments. Residents with an income of at least \$50,000 or those living in detached housing were more likely than their counterparts to feel at least somewhat confident in finding their way to the doctor's office. Residents aged 35+, those with an income of at least \$100,000, those with children in their household, and those not living in Area 4 were more likely than their counterparts to feel very or somewhat confident in understanding health insurance (see *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*).

Figure 8: Confidence in Aspects of System Navigation

How confident are you, if at all, with each of the following?	Percent very confident or somewhat confident
Finding your way to the doctor's office	97%
Taking medicine correctly	97%
Managing appointments	92%
Knowing who to call if you have health questions	88%
Understanding health insurance	70%

Behavioral Health

The Allegan County Health and Wellness Survey included several questions about aspects of residents' behavioral health, need for services, and accessibility of services in Allegan County.

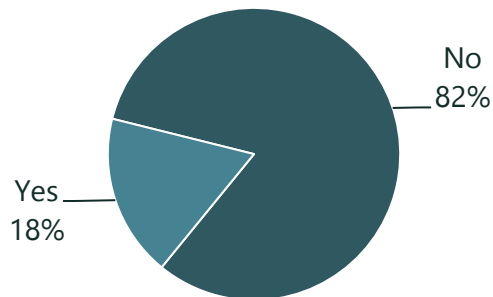
Personal Behavioral Health

Nearly 2 in 10 Allegan County residents indicated that they had needed behavioral health (mental health or substance use) services in the past 12 months.

Women, not white residents, those under age 55, renters, those with older adults in their household, and those without children in their household were more likely than their counterparts to indicate that they needed behavioral health services in the past 12 months (see *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*).

Figure 9: Needed Behavioral Health Services

Have you needed behavioral health (mental health or substance use) services in the past 12 months?

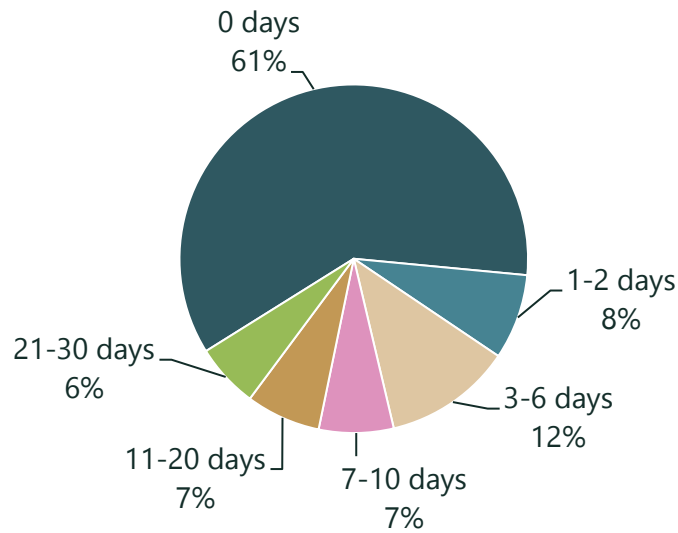


Percent of respondents

Respondents were then asked to indicate how many days, out of the past 30 days, their mental health was not good. About 4 in 10 respondents indicated that they experienced at least one day with poor mental health in the past 30 days. About 6 in 10 residents indicated that they did not experience any days with poor mental health.

Figure 10: Days with Poor Mental Health

Thinking about your mental health, which includes stress, depression, and problems with emotions, for how many days during the past 30 days was your mental health not good?

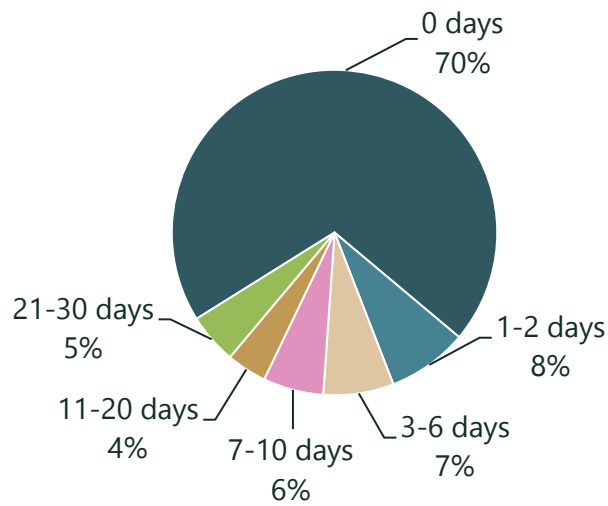


Percent of respondents

Three in 10 residents indicated that poor physical or mental health kept them from doing their usual activities at least one day out of the past 30 days. Around 7 in 10 respondents indicated that poor physical or mental health did not keep them from doing their usual activities in the past month.

Figure 11: Days Health Impacted Usual Activities

During the past 30 days, for about how many days did poor physical or mental health keep you from doing your usual activities, such as self-care, work, or recreation?

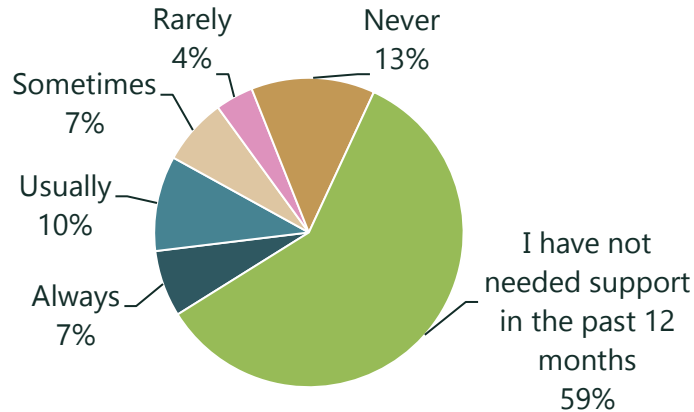


Percent of respondents

Over 1 in 10 residents indicated that they never received the mental health support they needed in the past 12 months. Additionally, about 1 in 10 residents indicated that they sometimes or rarely received the mental health support that they needed. Nearly 2 in 10 respondents indicated that they usually or always received the mental health support they needed. Six in 10 survey participants indicated that they did not need mental health support in the past 12 months.

Figure 12: Received Needed Mental Health Support

How often in the past 12 months have you received the mental health support that you need?

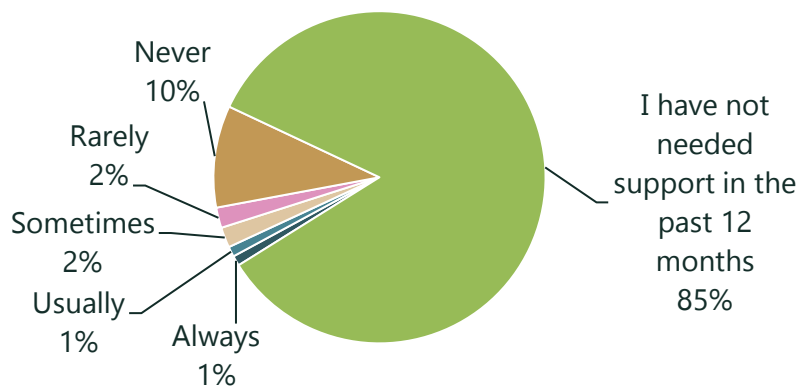


Percent of respondents

One in 10 residents reported that they had never received the substance use support they needed in the past 12 months. Few respondents indicated that they rarely, sometimes, usually, or always received the substance use support they needed. More than 8 in 10 survey participants indicated that they had not needed substance use support in the past 12 months.

Figure 13: Received Needed Substance Use Support

How often in the past 12 months have you received the substance use support that you need?

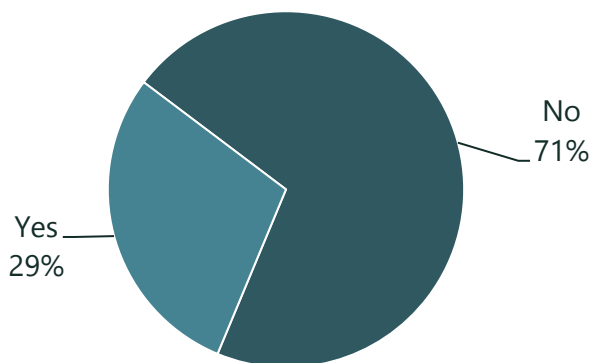


Percent of respondents

About 3 in 10 survey respondents indicated that at some point in their life, they had been told that they had a depressive disorder. Women, residents under age 55, renters, those living in attached housing, those without children in their household, and those living in Areas 4 and 6 were more likely than their counterparts to have had a depressive disorder (see *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*).

Figure 14: Ever Had a Depressive Disorder

Have you ever been told you had a depressive disorder including depression, major depression, dysthymia, or minor depression?

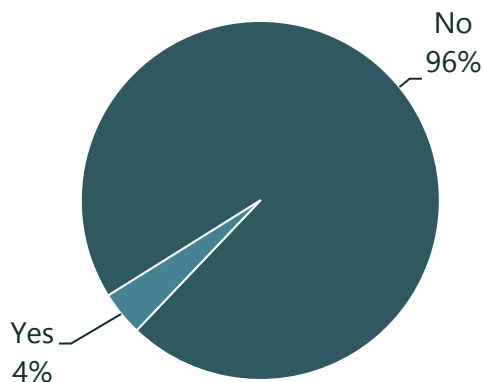


Percent of respondents

Four percent of Allegan County residents indicated that they had seriously considered suicide in the past 12 months. Women, renters, and those living in attached housing were more likely than their counterparts to have seriously considered suicide (see *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*).

Figure 15: Considered Suicide in Past Year

During the past 12 months have you seriously considered suicide?

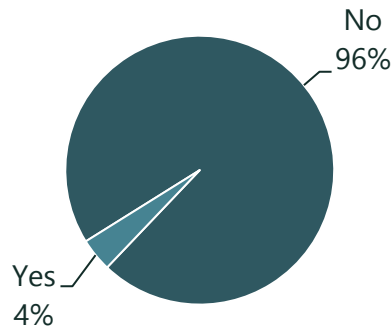


Percent of respondents

Four percent of respondents reported that they had someone close to them attempt suicide or die by suicide in the past year. Women, those with an income of less than \$50,000, those without children in their household, renters, those living in attached housing, and those living in Area 6 were more likely than their counterparts to have had someone close to them attempt suicide or die by suicide in the past year (see *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*).

Figure 16: Someone Close Attempted Suicide or Died by Suicide

During the past 12 month has someone close to you attempted suicide or died by suicide?

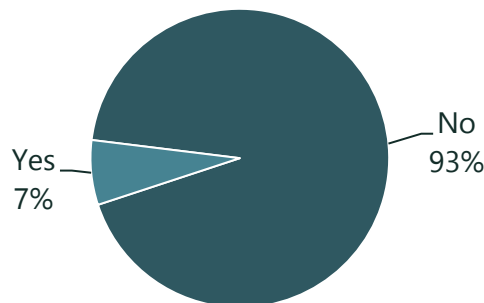


Percent of respondents

Service Utilization, Programs, and Initiatives

Community Health Survey participants were asked whether they had accessed any behavioral health services in Allegan County in the past 12 months. Fewer than 1 in 10 residents accessed services in the past year. Women, not white residents, those under the age of 35, those with older adults in their household, those without children in their household, renters, and those living in Area 4 were more likely than their counterparts to have accessed behavioral health services in Allegan County in the past 12 months (see *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*).

Figure 17: Accessed Behavioral Health Services in Allegan County



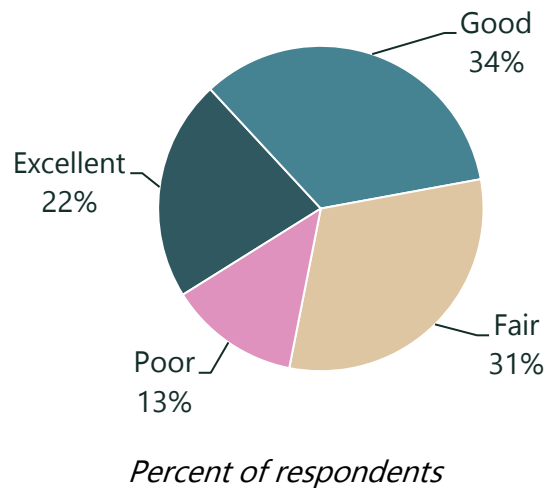
Percent of respondents

Those who had accessed behavioral health services in Allegan County were then asked to rate the availability of affordable quality mental health care in the county. Over half of residents positively rated the availability of affordable quality mental health care in Allegan County. About 3 in 10 rated the availability as fair, while over 1 in 10 rated it as poor.

Men, not white residents, renters, and those living in attached housing were more likely than their counterparts to positively rate the availability of affordable quality mental health care in the county (see *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*).

Figure 18: Availability of Affordable Quality Mental Health Care

Rate the availability of affordable quality mental health care in Allegan County.



Those who had not accessed behavioral health services in Allegan County were asked why. About 8 in 10 respondents indicated that they had not accessed services because they did not need behavioral health services. About 1 in 10 respondents indicated that their current provider is outside of Allegan County; fewer than 1 in 10 respondents selected any of the remaining options. The total in Figure 18 exceeds 100% as respondents could select more than one response option.

Figure 19: Reasons for Not Accessing Behavioral Health Services

If you have not accessed behavioral health services in Allegan County, why not?	Percent of respondents
Have not needed behavioral health services	81%
My current provider is outside of Allegan County	13%
Do not want/feel comfortable seeing doctor/provider	4%
Other	3%
Unable to see a provider/on waitlist/waitlist is too long	3%
Cannot find doctor that meets needs	2%
Do not know how to find a doctor/provider	2%
There are no providers near me/distance is too far	2%
Have not established care with a doctor/provider	2%
Cannot afford to see a doctor/provider	1%
Do not have insurance	1%

Survey respondents were also asked about their awareness of several behavioral health programs and initiatives in the county. Eight in 10 residents had heard of or used Pine Rest, and 2 in 10 had heard of or used Intercare, OnPoint, or Arbor Circle. More than 1 in 10 respondents had heard of or used the Renewed Hope Clinic.

Women were more likely than men to have heard of or used all programs/initiatives. White and non-Hispanic residents were more likely to have heard of or used Pine Rest, while nonwhite and Hispanic respondents were more likely to have heard of or used Arbor Circle and Renewed Hope Clinic. Residents who had lived in Allegan County for 10 years or less were generally less likely than their counterparts to have heard of or used Pine Rest, Intercare, and Arbor Circle. Renters were more likely than homeowners to have heard of or used OnPoint, Intercare, Arbor Circle, and Renewed Hope Clinic. Those with older adults in their household were more likely to have heard of or used Intercare, while those without older adults were more likely to have heard of or used Renewed Hope Clinic. Respondents in Area 4 were more likely to have heard of OnPoint and Renewed Hope Clinic, while those in Area 5 were more likely to have heard of or used Pine Rest. Respondents in Area 5 were less likely to have heard of or used Intercare (see *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*). Figure 21 displays the locations of these facilities in and around Allegan County.

Figure 20: Awareness of Programs and Initiatives

Are you aware of the following behavioral health (mental health/substance use) programs/initiatives in Allegan County?	Percent have heard of or used
Pine Rest	83%
Intercare	23%
OnPoint	21%
Arbor Circle	20%
Renewed Hope Clinic	14%

Figure 21: Behavioral Health Facilities



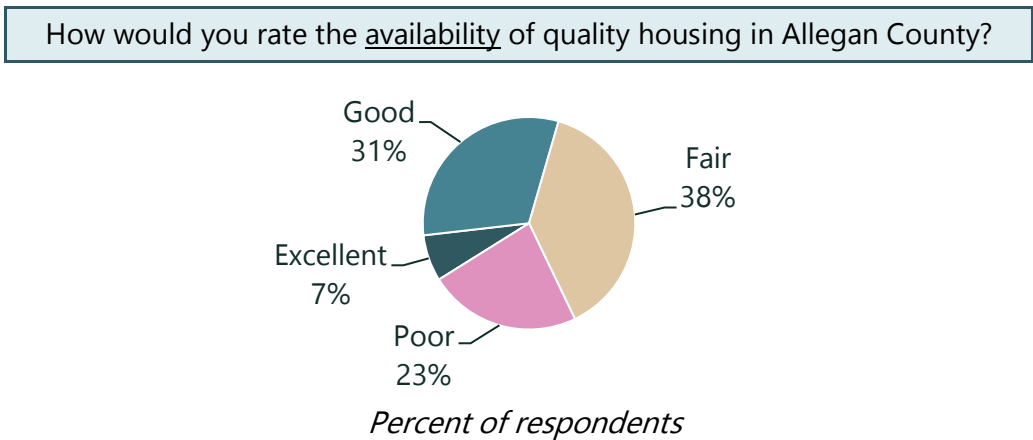
Housing

The 2023 Allegan County Health and Wellness Survey included several questions about aspects of housing in the county, including the availability and affordability of quality housing, costs, and housing resources and support.

Aspects of Housing in Allegan County

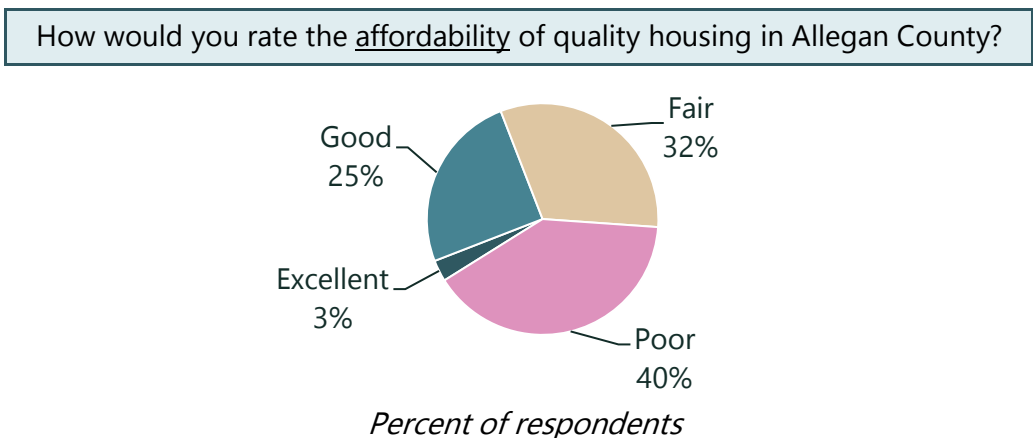
Fewer than 4 in 10 residents rated the availability of quality housing in Allegan County as either excellent or good. Additionally, fewer than 4 in 10 rated the availability of quality housing as fair, while nearly one-quarter of respondents rated the availability as poor. Thirty percent of respondents selected “don’t know” when rating this question. The report body contains results of those who had an opinion; the full set of responses can be found in *Appendix B: Complete Survey Frequencies*. Men were more likely than women to positively rate the availability of quality housing in Allegan County (see *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*).

Figure 22: Availability of Quality Housing



About one-quarter of residents positively rated the affordability of quality housing in the county. About 3 in 10 rated the affordability as fair, while 4 in 10 rated it as poor. Men and nonwhite residents were more likely than their counterparts to positively rate the affordability of quality housing in Allegan County (see *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*).

Figure 23: Affordability of Quality Housing



Survey participants were also asked to rate several other aspects of housing in the county. Over 8 in 10 residents strongly or somewhat agreed that housing costs in Allegan County are too high for young people or families just starting out. Nearly three-quarters of respondents strongly or somewhat agreed that housing costs were manageable for them or their family; however, about half of residents strongly or somewhat agreed that housing costs in Allegan County were too high to stay in the county in retirement. Over 4 in 10 residents agreed that a variety of housing choices are available for all income levels.

Men, not white residents, homeowners, those living in detached housing, and those living in Area 5 were more likely than their counterparts to agree that a variety of housing choices are available for all income levels. Men, white residents, older residents, homeowners, those living in detached housing, and those with children in their household were more likely than their counterparts to agree that housing costs are manageable for them/their family. Renters, those with older adults in their household, and those without children in their household were more likely than their counterparts to agree that housing costs in Allegan County are too high for young people or families just starting out. Women, Hispanic residents, not white residents, those aged 18-34, renters, those living in attached housing, and those with an income of less than \$50,000 were more likely than their counterparts to agree that housing costs in Allegan County are too high to stay in the county in retirement (see *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*).

Figure 24: Aspects of Affordable Housing

Please rate how much you agree or disagree with the statements about affordable housing in Allegan County.	Percent Strongly or Somewhat Agree
Housing costs in Allegan County are too high for young people or families just starting out	87%
Housing costs are manageable for me/my family	73%
Housing costs in Allegan County are too high to stay here in retirement	48%
A variety of housing choices are available for all income levels	43%

Over 30% of respondents selected “don’t know” when rating “A variety of housing choices are available for all income levels” and “Housing costs in Allegan County are too high to stay here in retirement”. The report body contains results of those who had an opinion. The full set of responses can be found in Appendix B: Complete Survey Frequencies.

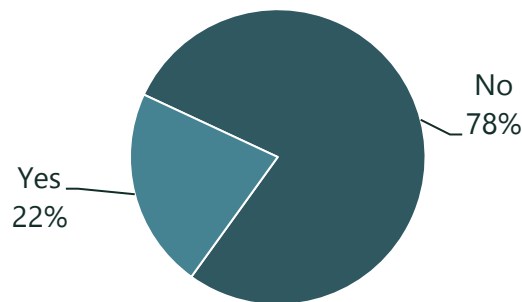
Housing Resources and Support

Nearly 8 in 10 Allegan County residents indicated that they are not aware of how to obtain housing resources/support.

Women, white residents, those aged 18-34, renters, and those living in attached housing were more likely than their counterparts to be aware of how to obtain housing resources/support in Allegan County (see *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*).

Figure 25: Awareness of Housing Resources and Support

Are you aware of how to obtain housing resources/support in Allegan County?

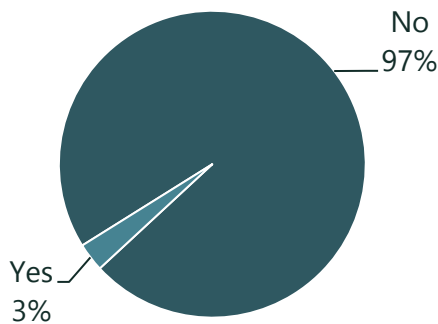


Percent of respondents

Nearly all residents (97%) reported that they had not applied for housing resources/support in the past 12 months. Residents under age 55, renters, those living in attached housing, those with an income of less than \$50,000, and those living in Area 4 were more likely than their counterparts to have applied for housing resources/support in the past 12 months (see *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*).

Figure 26: Applied for Housing Resources and Support

Have you applied for housing resources/support in the past 12 months?



Percent of respondents

Those who had applied for housing resources/support were then asked to indicate if they received or used housing resources/support. About three-quarters of those who had applied for housing support indicated that they had used housing resources/support. Two-thirds of residents that applied for support indicated that they received housing resources/support.

Figure 27: Received or Used Housing Resources and Support

If you have applied for housing resources/support, have you...	Percent yes
Used housing resources/support?	76%
Received housing resources/support?	67%

About 1 in 10 Allegan County residents indicated that they were unable to pay their mortgage, rent, or utility bills over the past year; one percent of respondents indicated that they had been homeless in Allegan County over the past 12 months.

Renters and those living in attached housing were more likely than their counterparts to have been homeless over the past year. Women, not white residents, those who lived in the county for 11-20 years, renters, those with older adults in their household, those without children in their household, and those living in Area 4 were more likely than their counterparts to indicate that they were unable to pay their mortgage, rent, or utility bills over the past 12 months (see *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*).

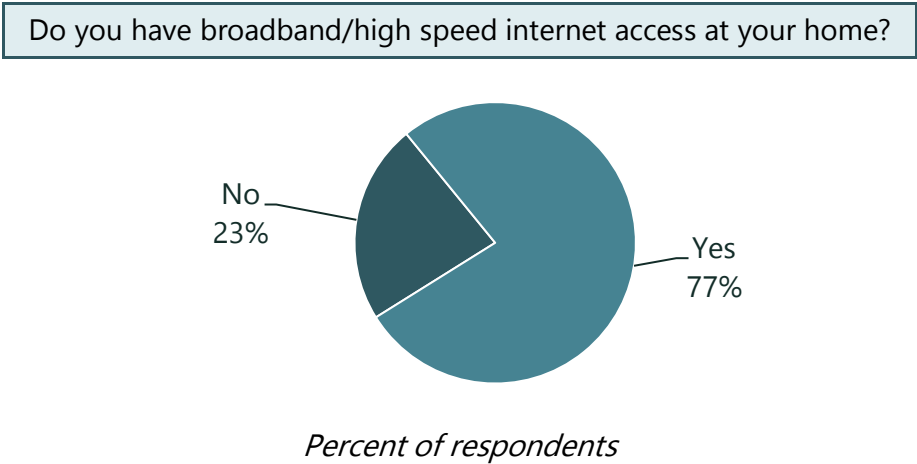
Figure 28: Problems with Housing

Over the past 12 months have you...	Percent yes
Been unable to pay your mortgage, rent, or utility bills?	12%
Been homeless in Allegan County?	1%

Internet Access

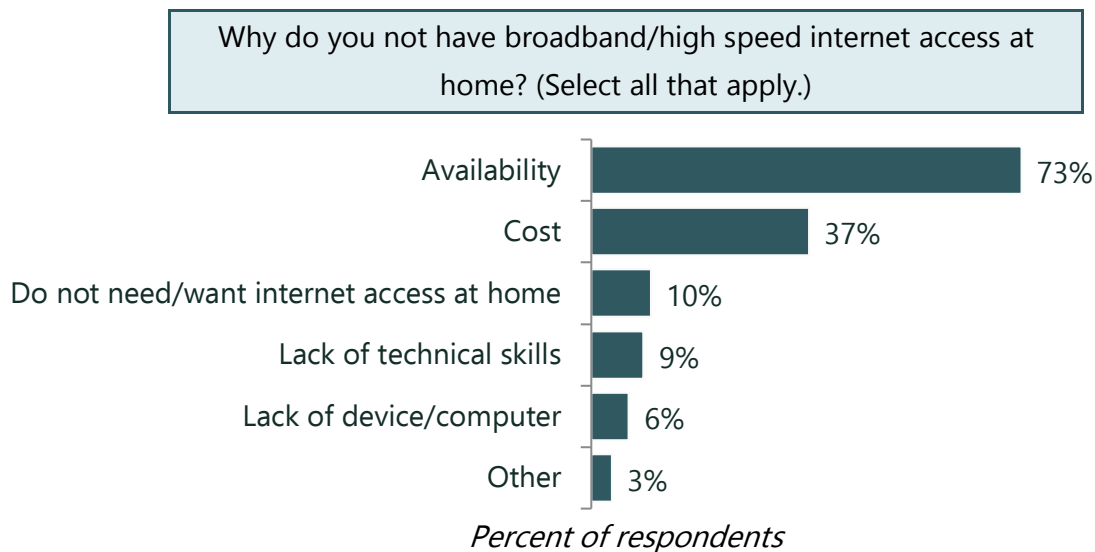
Over three-quarters of residents have broadband/high speed internet access at their home. Respondents with an income of \$200,000 or more were more likely than their counterparts to have internet access at home (see *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*).

Figure 29: Internet Access at Home



Those who indicated that they did not have internet access at home were then asked why they did not have access. Nearly three-quarters of respondents indicated that they do not have access due to availability. Nearly 4 in 10 indicated that the cost prevents them from having internet access at home. About 1 in 10 respondents indicated that either they do not need/want internet access at home or that they lack technical skills. Respondents were also able to select an “other” reason. Those who selected “other” were able to write a response in their own words. These responses can be viewed in *Appendix C: Verbatim Responses to Open-Ended Questions*.

Figure 30: Reasons for Not Having Internet Access at Home



Total may exceed 100% as respondents could select more than one option.

Food Security and Water Quality

The Allegan County Health and Wellness Survey included several questions about aspects of food security and water quality, including access to healthy food, aspects of grocery stores, and water quality at home.

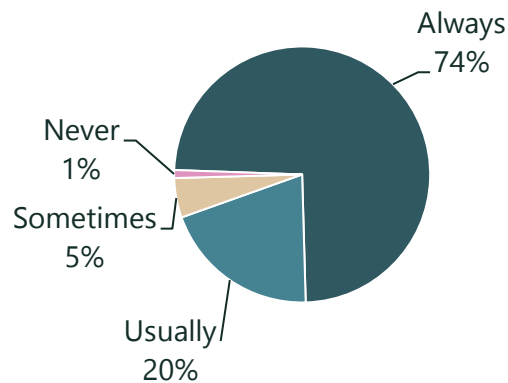
Food Security

Most residents (95%) always or usually had access to healthy food in the past 12 months. Five percent of residents reported that they sometimes had access to healthy food, while 1% never had access to healthy food.

Not white residents, renters, those living in attached housing, those with an income of less than \$50,000, and those living in Area 4 were less likely than their counterparts to always or usually have access to healthy food (see *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*).

Figure 31: Access to Healthy Food

How often in the last 12 months have you had access to healthy food?



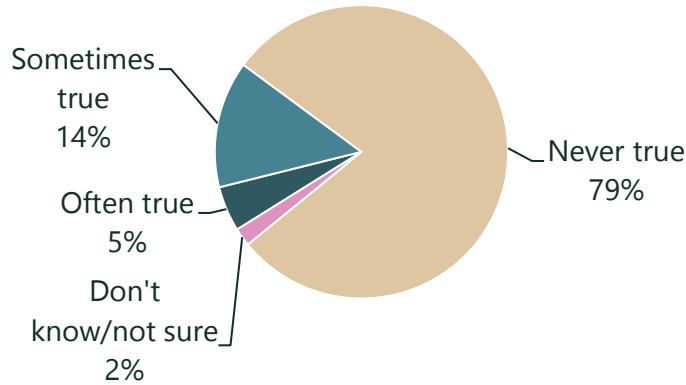
Percent of respondents

Survey respondents were also asked how often the following statement was true for their household in the last 12 months: "I/we couldn't afford to eat healthy meals" (see Figure 30 on the following page). About 2 in 10 respondents indicated that this statement was sometimes or often true for their households in the last 12 months. About 8 in 10 respondents reported that this statement was never true for them or their households.

Not white residents, those under the age of 55, renters, those living in attached housing, and those without children in their household were more likely than their counterparts to indicate that the statement was often or sometimes true for their household in the past 12 months (see *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*).

Figure 32: Could Not Eat Healthy Meals

How often, if ever, was the following statement true for your household in the last 12 months: "I/we couldn't afford to eat healthy meals."



Percent of respondents

Nearly 7 in 10 respondents positively rated the quality of fresh produce available at local grocery stores. About two-thirds of residents gave high marks to the locations of grocery stores. Over 6 in 10 positively rated the quality of grocery stores, while over half praised the variety of grocery stores in the county. About one-quarter of respondents positively rated the prices of healthy foods at local grocery stores.

Where there were differences, men, older residents, those with no older adults in their household, and those with children in their household were more likely than their counterparts to positively rate aspects of grocery stores. White respondents were more likely than not white respondents to positively rate the quality of fresh produce at local grocery stores. Residents in Areas 5 and 6 were more likely than their counterparts to rate locations of grocery stores as excellent or good. Residents in Areas 5 and 6 were more likely than their counterparts to positively rate most aspects of grocery stores. Those in Area 4 were generally less likely to positively rate aspects of grocery stores (see *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*).

Figure 33: Aspects of Grocery Stores

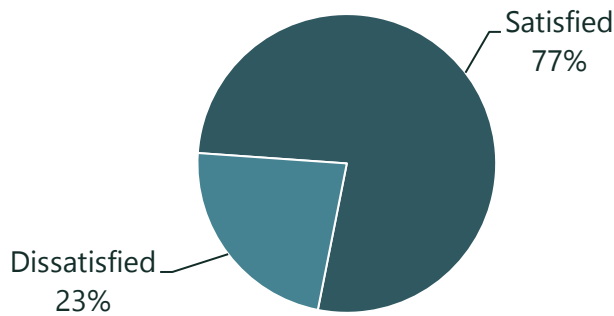
Please rate the following aspects of grocery stores in Allegan County.	Percent Excellent or Good
Quality of fresh produce available at local grocery stores	69%
Locations of grocery stores	67%
Quality of grocery stores	64%
Variety of grocery stores	55%
Prices of healthy foods at local grocery stores	26%

Water Quality

Over three-quarters of survey participants were satisfied with the quality of water they use and drink at home. White residents, not Hispanic residents, men, residents aged 35+, homeowners, those living in detached housing, those with an income of at least \$100,000, those with children in their household, and those living in Areas 1, 4, and 5 were more likely than their counterparts to be satisfied with the quality of the water they use and drink at home (see *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*).

Figure 34: Satisfaction with Water Quality

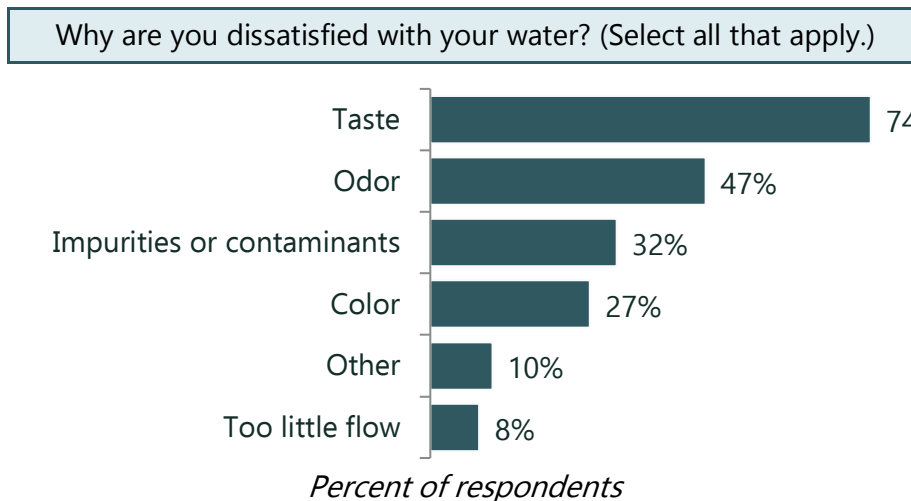
Are you satisfied or dissatisfied with the quality of the water you use and drink at home?



Percent of respondents

Respondents who indicated that they were dissatisfied with the quality of their water were then asked to indicate why they were dissatisfied. About three-quarters of respondents indicated that they were dissatisfied with their water due to taste. Nearly half of residents were dissatisfied with their water because of the odor. Nearly half of residents were dissatisfied with their water because of the odor. Nearly one-third of respondents were dissatisfied because of the color of their water. One in 10 respondents selected an "other" reason and were able to write a response in their own words. These responses can be viewed in *Appendix C: Verbatim Responses to Open-Ended Questions*.

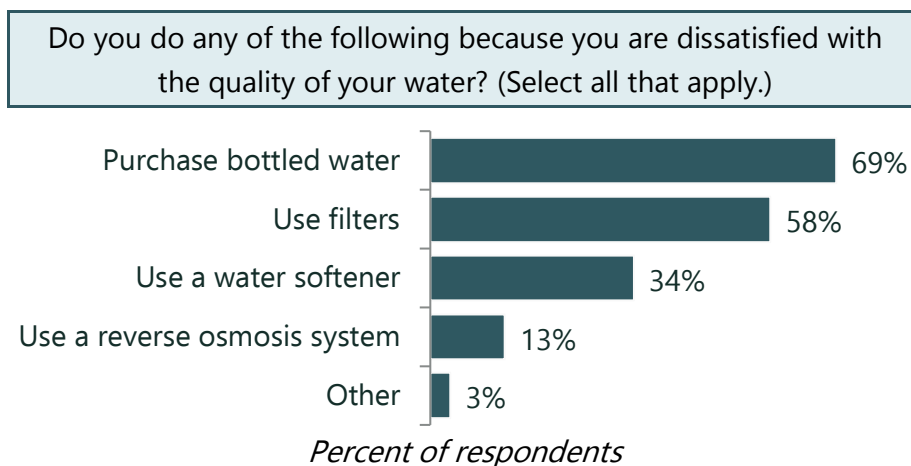
Figure 35: Reasons Why Dissatisfied with Water Quality



Total may exceed 100% as respondents could select more than one option.

Those who were dissatisfied with their water were also asked if they had taken any actions because they were dissatisfied with their water (see Figure 34 on the following page). About 7 in 10 respondents indicated that they purchased bottled water because they were dissatisfied with their water. Nearly 6 in 10 indicated that they use filters, and more than 3 in 10 indicated that they use a water softener. More than 1 in 10 use a reverse osmosis system. Respondents could also select an "other" action. Those who selected "other" were able to write a response in their own words. These responses can be viewed in *Appendix C: Verbatim Responses to Open-Ended Questions*.

Figure 36: Actions Taken Due to Dissatisfaction with Water



Total may exceed 100% as respondents could select more than one option.

Household Challenges and Personal Barriers

Allegan County Community Health Survey participants were asked to indicate the challenges that they experience in their household. About 6 in 10 residents had no challenges in their household. Over 1 in 10 respondents indicated that feeling nervous, anxious, or on edge, feeling alone/isolated, not being able to socialize with other people, and not being able to exercise were problems in their household. Nearly 1 in 10 respondents indicated that they have challenges with lack of technology and lack of housing options. Fewer than 1 in 10 respondents selected other challenges. Respondents could also select an “other” challenge. Those who selected “other” were able to write a response in their own words. These responses can be viewed in *Appendix C: Verbatim Responses to Open-Ended Questions*. The total in Figure 35 exceeds 100% as respondents were able to select more than one response.

Figure 37: Household Challenges

What challenges do you experience in your household? (Select all that apply.)	Percent of respondents
None	58%
Feeling nervous, anxious, or on edge	17%
Feeling alone/isolated, not being able to socialize with other people	14%
Not being able to exercise	13%
Lack of technology (e.g., internet, cellphone)	9%
Lack of housing options	8%
A shortage of healthy food	6%
Options for childcare services/lack of childcare	6%
Access to mental health services	6%
Loss of employment	4%
Other	4%
A shortage of food	4%
Lack of safe drinking water	3%
Access to basic medical care	2%
Access to prescription medications	2%
Access to emergency medical services	1%
Access to substance use recovery services	1%

Survey participants were also asked about barriers they face when trying to live a healthier lifestyle. About 4 in 10 respondents experience no barriers when trying to live a healthier lifestyle. More than 3 in 10 residents faced a lack of energy/will power/motivation or not having enough time. Two in 10 respondents indicated that it is too costly or they can't afford to live a healthier lifestyle. Over 1 in 10 respondents indicated that there are too many unhealthy food options, there is a lack of affordable healthy food, and they are not mentally or emotionally ready to make changes. Fewer than 1 in 10 respondents selected other challenges. Respondents could also select an "other" barrier. Those who selected "other" were able to write a response in their own words. These responses can be viewed in *Appendix C: Verbatim Responses to Open-Ended Questions*. The total in Figure 36 exceeds 100% as respondents were able to select more than one response.

Figure 38: Personal Barriers

What barriers do you personally face when trying to live a healthier lifestyle? (Select all that apply.)	Percent of respondents
None/No barriers	39%
Lack of energy/will power/motivation	35%
Not enough time	31%
Too costly/can't afford	20%
Too many unhealthy food options	15%
Lack of affordable healthy food	13%
Not mentally/emotionally ready to make changes	11%
Lack of programs/services in my community	9%
Transportation issues	6%
Lack of affordable/safe housing	5%
Don't know how to make changes	5%
My community doesn't support healthy lifestyles	4%
Other	3%
My family doesn't support healthy lifestyles	2%

Parks and Recreation

Survey respondents were asked to rate a number of aspects of parks and recreation in Allegan County. About 7 in 10 residents positively rated the proximity of their home to parks and the number of parks in Allegan County. At least 6 in 10 respondents highly rated the number of playgrounds in Allegan County and the availability of paths and walking trails. Nearly 6 in 10 residents rated opportunities to improve their household's physical fitness as either excellent or good. Over half of respondents gave a positive rating (either excellent or good) when assessing the availability of recreational opportunities for all ages and abilities. Fewer than half of participants rated opportunities for social connection at parks as excellent or good.

Those living in attached housing were more likely than those living in detached housing to positively rate most aspects of parks and recreation. Residents in Areas 1 and 5 were generally more likely than residents in other areas to positively rate aspects of parks and recreation. Those who had lived in Allegan County for 11-20 years were more likely than their counterparts to positively rate the proximity of their home to parks. Not white respondents were less likely than white respondents to positively rate the number of parks in Allegan County. Men and not Hispanic residents were more likely than their counterparts to positively rate recreational opportunities available for all ages and abilities and opportunities to improve their household's physical fitness (see *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*).

Figure 39: Aspects of Parks and Recreation

Please rate the following aspects of parks and recreation in Allegan County.	Percent Excellent or Good
Proximity of your home to parks	72%
Number of parks in Allegan County	70%
Number of playgrounds in Allegan County	64%
Availability of paths and walking trails	60%
Opportunities to improve your household's physical fitness	57%
Recreational opportunities available for all ages and abilities	53%
Opportunities for social connection at parks	43%

Over 30% of respondents selected "don't know" when rating "Number of playgrounds in Allegan County" and "Opportunities for social connection at parks". The report body contains results of those who had an opinion. The full set of responses can be found in Appendix B: Complete Survey Frequencies.

Residents were asked if interactive programs are needed in Allegan County, and if so, what type of programs are needed. Respondents were able to write their responses in their own words. Over half of respondents indicated interactive programs are needed, while over 2 in 10 indicated that these programs are not needed. Two in 10 indicated that they didn't know if programs were needed.

Of those who indicated that interactive programs are needed, nearly 2 in 10 respondents commented on the need for nature programs, trails, and outdoor activities. Around 1 in 10 participants mentioned recreational activities, while few respondents mentioned activities for children, programs for seniors, or sports and leagues. About 10% of comments mentioned an "other" program or activity. All written responses can be viewed in *Appendix C: Verbatim Responses to Open-Ended Questions*.

Figure 40: Types of Interactive Programs Needed

Are interactive programs (whether it's a guided bird walk, or a nature camp, or a sports game) needed in our County? If yes, please describe the type and location of programs that are needed.



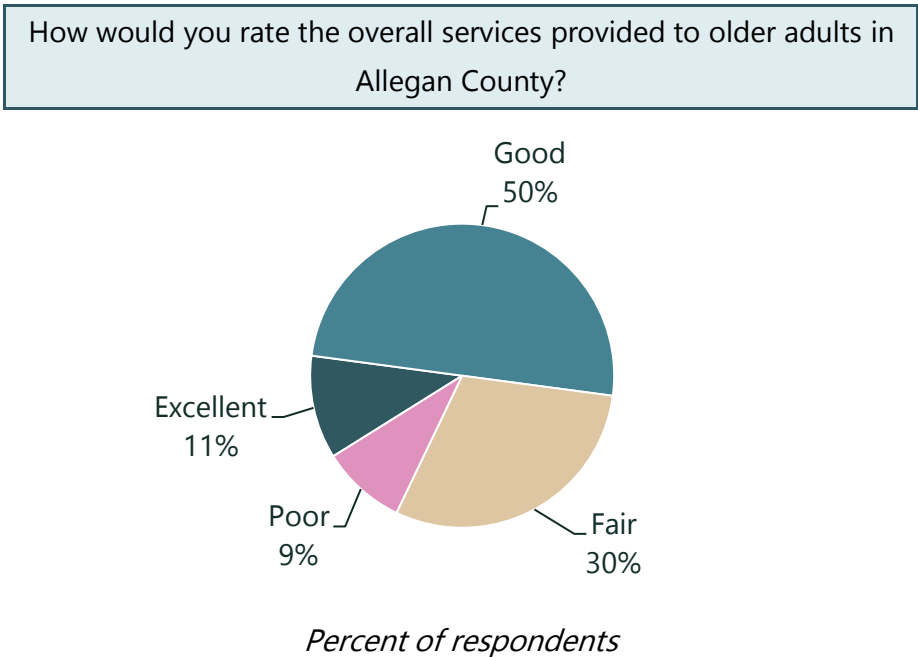
Percent of respondents

Older Adults

County residents were asked to rate the overall services provided to older adults. About 6 in 10 respondents positively rated the overall services provided to older adults in Allegan County. Thirty percent indicated that the services provided are fair, while fewer than 1 in 10 indicated that the services are poor. Thirty percent of respondents selected “don’t know” when rating this question. The report body contains results of those who had an opinion. The full set of responses can be found in *Appendix B: Complete Survey Frequencies*.

Men were more likely than women to positively rate the overall services provided to older adults in Allegan County (see *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*).

Figure 41: Older Adult Services

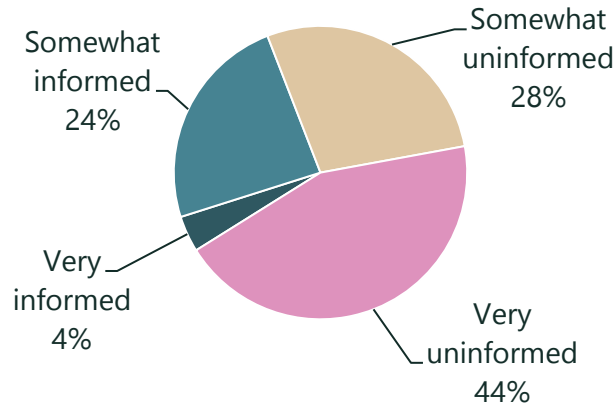


Residents were also asked how informed or uninformed they feel about services and activities available to older adults in Allegan County. Nearly 3 in 10 respondents felt very or somewhat informed about services and activities available to older adults. Around 3 in 10 felt somewhat uninformed, while more than 4 in 10 felt very uninformed.

Those who had lived in Allegan County for 5 years or less, those aged 18-34, those living in detached housing, those with an income above \$50,000, and those without children at home were less likely to feel informed about services and activities available to older adults than their counterparts (see *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*).

Figure 42: Informed About Older Adult Services

In general, how informed or uninformed do you feel about services and activities available to older adults in Allegan County?



Percent of respondents

More than 3 in 10 residents indicated that not knowing what services are available to older adults in Allegan County is at least a major or moderate problem for them or an older adult close to them (see Figure 41 on the following page). More than one-quarter of respondents indicated that maintaining their home was at least a moderate problem. At least 2 in 10 respondents felt that finding productive or meaningful activities to do, feeling like their voice is heard in the community, and feeling lonely or isolated were major or moderate problems for older adults. More than 1 in 10 respondents felt that having safe and affordable transportation available, no longer being able to drive, experiencing confusion or forgetfulness, and performing regular activities, including walking, eating and preparing meals were at least moderate problems.

Figure 43: Older Adult Challenges

Thinking back over the last 12 months, how much of a problem, if at all, has each of the following been for you or an older adult close to you?	Percent Major or Moderate Problem
Not knowing what services are available to older adults in Allegan County	36%
Maintaining your/their home	28%
Having interesting social events or activities to attend	26%
Feeling lonely or isolated	21%
Feeling like your/their voice is heard in the community	20%
Finding productive or meaningful activities to do	20%
Having safe and affordable transportation available	17%
No longer being able to drive	14%
Experiencing confusion or forgetfulness	13%
Performing regular activities, including walking, eating and preparing meals	13%
Being physically or emotionally abused	3%

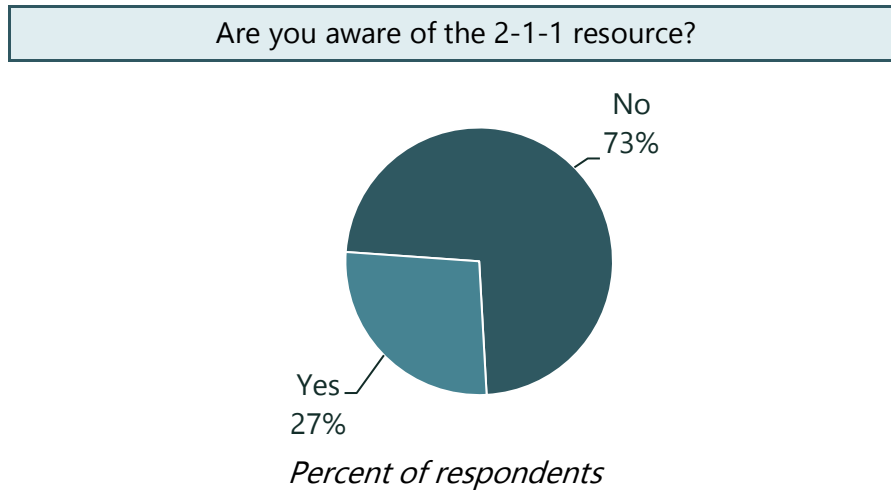
Over 30% of respondents selected “don’t know” when rating “Not knowing what services are available to older adults in Allegan County” and “Feeling like your/their voice is heard in the community”. The report body contains results of those who had an opinion. The full set of responses can be found in Appendix B: Complete Survey Frequencies.

Sources of Information

Survey respondents were asked about their awareness of the 2-1-1 resource. Over one-quarter of respondents indicated that they were aware of the 2-1-1 resource.

Women, white residents, those between the ages of 35-54, renters, and those with older adults in their household were more likely than their counterparts to be aware of the 2-1-1 resource (see *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*).

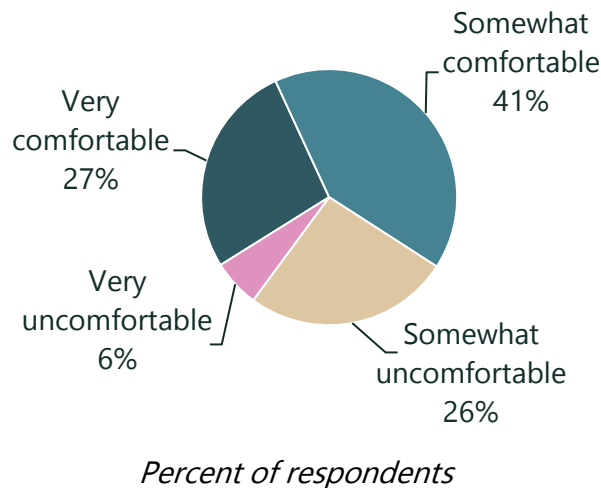
Figure 44: Awareness of 2-1-1



Nearly 7 in 10 residents indicated that they would feel very or somewhat comfortable calling 2-1-1 if they needed assistance. About one-quarter of respondents indicated that they would feel somewhat uncomfortable, while only 6% indicated that they would feel very uncomfortable.

Women, white residents, and those living in attached housing were more likely than their counterparts to indicate that they would feel at least somewhat comfortable calling 2-1-1 if they needed assistance (see *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*).

Figure 45: Comfort Level Calling 2-1-1



Survey participants were asked to indicate their preferences for receiving health and wellness information from various sources. Over 8 in 10 residents indicated that they would prefer receiving information from a website or doctor. Over 7 in 10 respondents strongly or somewhat preferred receiving information from friends or family or through the mail. Over 6 in 10 preferred obtaining health and wellness information from their email or a newsletter. About half of residents indicated that they prefer to receive information from social media. Fewer than half of respondents preferred to receive information from local TV, a book or at the library, through newspapers or magazines, or from an “other” source. Those who selected “other” were able to write a response in their own words. These responses can be viewed in *Appendix C: Verbatim Responses to Open-Ended Questions*.

Figure 46: Preference of Information Sources

Please select how much you prefer, if at all, to receive health and wellness information from each source.	Percent Strongly or Somewhat Prefer
Website	82%
Doctor	82%
Friends/family	77%
Mail	71%
Email	65%
Newsletter	62%
Social media	51%
Local TV	47%
Book/library	45%
Newspapers/magazines	36%
Other	7%

Participants were then asked to select their top three preferred ways to receive health and wellness information. Over half of respondents selected website as one of their top three preferred methods, while over 4 in 10 respondents chose either email or mail. More than 3 in 10 residents chose doctor as one of their preferred methods of receiving information, while more than 2 in 10 selected either friends/family, newsletter, or social media. Fewer than 2 in 10 respondents selected either local TV, book/library, newspapers/magazines, or an "other" source.

Figure 47: Top 3 Information Sources

Indicate your top three (3) preferred methods for receiving information.	Percent of respondents
Website	54%
Email	48%
Mail	45%
Doctor	35%
Friends/family	29%
Newsletter	27%
Social media	26%
Local TV	14%
Book/library	8%
Newspapers/magazines	6%
Other	2%

Total may exceed 100% as respondents could select up to three options.

Appendix A: Respondent and Household Characteristics

The following tables summarize the demographic and household characteristics of Allegan County's survey respondents. Please note: Due to rounding, the added total of Ns for all response options may not equal the total N shown.

Table 1: Length of Residency

How many years have you lived in Allegan County?	Percent	Number
Less than 2 years	9%	N=54
2-5 years	14%	N=89
6-10 years	13%	N=84
11-20 years	13%	N=85
More than 20 years	51%	N=320
Total	100%	N=633

Table 2: Housing Unit Type

Which best describes the building you live in?	Percent	Number
Single-family detached home	73%	N=464
Townhouse or duplex (may share walls but no units above or below you)	6%	N=36
Condominium or apartment (have units above or below you)	12%	N=75
Mobile home	4%	N=26
Other	5%	N=31
Total	100%	N=631

Table 3: Housing Tenure

Do you rent or own your home?	Percent	Number
Rent	14%	N=89
Own	86%	N=540
Total	100%	N=629

Table 4: Housing Cost

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance, and homeowner" association (HOA) fees)?	Percent	Number
Less than \$300	4%	N=26
\$300 to \$599	15%	N=88
\$600 to \$999	24%	N=145
\$1,000 to \$1,499	23%	N=138
\$1,500 to \$2,499	23%	N=138
\$2,500 to \$3,999	7%	N=42
\$4,000 to \$6,999	3%	N=20
\$7,000 to \$9,999	1%	N=5
\$10,000 or more	1%	N=6
Total	100%	N=609

Table 5: Children in Household

Do any children 17 or younger live in your household?	Percent	Number
No	70%	N=440
Yes	30%	N=192
Total	100%	N=633

Table 6: Older Adults in Household

Are you or any other members of your household aged 65 or older?	Percent	Number
No	65%	N=410
Yes	35%	N=220
Total	100%	N=631

Table 7: Household Income

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household)	Percent	Number
Less than \$25,000	11%	N=67
\$25,000 to \$49,999	22%	N=132
\$50,000 to \$74,999	20%	N=120
\$75,000 to \$99,999	12%	N=71
\$100,000 to \$149,999	21%	N=123
\$150,000 to \$199,999	10%	N=61
\$200,000 to \$299,999	2%	N=14
\$300,000 or more	2%	N=12
Total	100%	N=598

Table 8: Ethnicity

Are you of Hispanic, Latino/a/x, or Spanish origin?	Percent	Number
No	94%	N=581
Yes	6%	N=37
Total	100%	N=618

Table 9: Race

What is your race? (Mark one or more races to indicate what race you consider yourself to be.)	Percent	Number
American Indian or Alaskan Native	1%	N=7
Asian	1%	N=6
Black or African American	1%	N=8
Native Hawaiian or Other Pacific Islander	0%	N=1
White	94%	N=580
A race not listed	4%	N=24
Total	100%	N=619

Total may exceed 100% as respondents could select more than one option.

Table 10: Age

In which category is your age?	Percent	Number
18-24 years	1%	N=4
25-34 years	22%	N=140
35-44 years	13%	N=84
45-54 years	19%	N=122
55-64 years	13%	N=82
65-74 years	16%	N=100

In which category is your age?	Percent	Number
75 years or older	15%	N=95
Total	100%	N=627

Table 11: Gender

What is your gender?	Percent	Number
Woman	51%	N=319
Man	48%	N=299
Identify in another way	1%	N=6
Total	100%	N=624

Appendix B: Complete Survey Frequencies

The following pages contain a complete set of responses to each question on the survey. For questions that included a “don’t know” or “no opinion” response option, two tables for that question are provided: the first excludes the “don’t know” or “no opinion” responses and the second includes those response options.

Please note: Due to rounding, the added total of Ns for all response options may not equal the total N shown.

Table 12: Question 1 without “don’t know” responses

Would you say that in general your health is...	Percent	Number
Excellent	18%	N=114
Very good	45%	N=284
Good	24%	N=153
Fair	9%	N=57
Poor	4%	N=24
Total	100%	N=631

Table 13: Question 1 with “don’t know” responses

Would you say that in general your health is...	Percent	Number
Excellent	18%	N=114
Very good	45%	N=284
Good	24%	N=153
Fair	9%	N=57
Poor	4%	N=24
Don’t know	0%	N=0
Total	100%	N=631

Table 14: Question 2 without "don't know" responses

What is the current primary source (main source that you have to use first) of your health insurance?	Percent	Number
A plan purchased through an employer or union (including plans purchased through another person's employer)	49%	N=312
A private nongovernmental plan that you or another family member buys on your own	11%	N=67
Medicare	28%	N=175
Medigap	1%	N=4
Medicaid	5%	N=34
Children's Health Insurance Program (CHIP)	0%	N=0
Military related health care: TRICARE (CHAMPUS) / VA health care / CHAMP- VA	0%	N=2
Indian Health Service	0%	N=0
State sponsored health plan (Affordable Healthcare Plan, etc.)	2%	N=15
Other government program	0%	N=0
No coverage of any type	1%	N=9
Other	2%	N=12
Total	100%	N=630

Table 15: Question 2 with "don't know" responses

What is the current primary source (main source that you have to use first) of your health insurance?	Percent	Number
A plan purchased through an employer or union (including plans purchased through another person's employer)	49%	N=312
A private nongovernmental plan that you or another family member buys on your own	11%	N=67
Medicare	28%	N=175
Medigap	1%	N=4
Medicaid	5%	N=34

What is the current primary source (main source that you have to use first) of your health insurance?	Percent	Number
Children's Health Insurance Program (CHIP)	0%	N=0
Military related health care: TRICARE (CHAMPUS) / VA health care / CHAMP- VA	0%	N=2
Indian Health Service	0%	N=0
State sponsored health plan (Affordable Healthcare Plan, etc.)	2%	N=15
Other government program	0%	N=0
No coverage of any type	1%	N=9
Don't know	0%	N=0
Other	2%	N=12
Total	100%	N=630

Table 16: Question 2a

If you do not have health insurance coverage of any type, why? (Select all that apply.)	Percent	Number
Cost/Coverage not affordable	40%	N=7
Not eligible for coverage	5%	N=1
Do not need or want	56%	N=9
Signing up is too difficult/confusing	18%	N=3
Cannot find plan that meets needs	3%	N=0
Lost job	3%	N=0
Other	58%	N=10
Total	100%	N=17

Total may exceed 100% as respondents could select more than one option. Only answered by those who did not have coverage of any type.

Table 17: Question 3 without "don't know" responses

Do you have one person, or a group of doctors or medical providers, that you think of as your personal health care provider?	Percent	Number
Yes, only one	49%	N=303
More than one	42%	N=262
No	9%	N=54
Total	100%	N=618

Table 18: Question 3 with "don't know" responses

Do you have one person, or a group of doctors or medical providers, that you think of as your personal health care provider?	Percent	Number
Yes, only one	48%	N=303
More than one	41%	N=262
No	9%	N=54
Don't know	2%	N=14
Total	100%	N=632

Table 19: Question 4

Have any of the following been barriers to seeing a doctor or medical provider in the last 12 months? (Select all that apply).	Percent	Number
Do not have insurance	1%	N=3
Cannot afford to see a doctor/provider	21%	N=42
No appointments available	39%	N=80
Have not established care with a doctor/provider	22%	N=45
Cannot find doctor/provider that meets needs	10%	N=21

Have any of the following been barriers to seeing a doctor or medical provider in the last 12 months? (Select all that apply).	Percent	Number
Do not know how to find a doctor/provider	6%	N=12
There are no doctors/providers near me/distance is too far	9%	N=19
Do not have transportation	8%	N=16
Other	26%	N=53
Total	100%	N=205

Total may exceed 100% as respondents could select more than one option.

Table 20: Question 5

Have you utilized non-traditional services (any care or service provided outside of a provider/clinic setting, such as telehealth, herbal medicine, chiropractic care, acupuncture, etc.) in the past 12 months?	Percent	Number
No	63%	N=396
Yes	37%	N=233
Total	100%	N=629

Table 21: Question 6

How confident are you, if at all, with each of the following?	Very confident		Somewhat confident		Slightly confident		Not at all confident		Not applicable		Total	
	Percent	N	Percent	N	Percent	N	Percent	N	Percent	N	Percent	N
Knowing who to call if you have health questions	70%	N=441	19%	N=118	7%	N=43	4%	N=27	1%	N=5	100%	N=634
Managing appointments	77%	N=488	15%	N=93	5%	N=33	2%	N=13	1%	N=4	100%	N=630
Finding your way to the doctor's office	88%	N=554	8%	N=53	2%	N=11	1%	N=6	0%	N=3	100%	N=626

How confident are you, if at all, with each of the following?	Very confident		Somewhat confident		Slightly confident		Not at all confident		Not applicable		Total	
Understanding health insurance	40%	N=250	30%	N=189	19%	N=122	10%	N=62	1%	N=4	100%	N=626
Taking medicine correctly	88%	N=554	8%	N=53	2%	N=10	0%	N=3	1%	N=6	100%	N=626

Table 22: Question 7

Have you needed behavioral health (mental health or substance use) services in the past 12 months?	Percent	Number
No	82%	N=520
Yes	18%	N=115
Total	100%	N=634

Table 23: Question 8

Have you accessed any behavioral health services (public or private) in Allegan County in the past 12 months?	Percent	Number
No	93%	N=588
Yes	7%	N=43
Total	100%	N=631

Table 24: Question 8a without "don't know" responses

Rate the availability of affordable quality mental health care in Allegan County.	Percent	Number
Excellent	22%	N=8
Good	34%	N=13
Fair	31%	N=12
Poor	13%	N=5
Total	100%	N=37

Only answered by those who accessed behavioral health services in Allegan County in the past 12 months.

Table 25: Question 8a with "don't know" responses

Rate the availability of affordable quality mental health care in Allegan County.	Percent	Number
Excellent	18%	N=8
Good	28%	N=13
Fair	26%	N=12
Poor	11%	N=5
Don't know	17%	N=8
Total	100%	N=45

Only answered by those who accessed behavioral health services in Allegan County in the past 12 months.

Table 26: Question 9

If you have not accessed behavioral health services in Allegan County, why not? (Select all that apply.)	Percent	Number
Have not needed behavioral health services	81%	N=458
Do not want/feel comfortable seeing doctor/provider	4%	N=22
There are no providers near me/distance is too far	2%	N=11
My current providers is outside of Allegan County	13%	N=71

If you have not accessed behavioral health services in Allegan County, why not? (Select all that apply.)	Percent	Number
Do not have insurance	1%	N=5
Cannot afford to see a doctor/provider	1%	N=6
Have not established care with a doctor/provider	2%	N=11
Unable to see a provider/on waitlist/waitlist is too long	3%	N=18
Cannot find doctor that meets needs	2%	N=12
Do not know how to find a doctor/provider	2%	N=12
Other	3%	N=19

Total may exceed 100% as respondents could select more than one option.

Table 27: Question 10

Thinking about your mental health, which includes stress, depression, and problems with emotions, for how many days during the past 30 days was your mental health not good?	Percent	Number
0 days	61%	N=339
1-2 days	8%	N=44
3-6 days	12%	N=65
7-10 days	7%	N=36
11-20 days	7%	N=38
21-30 days	6%	N=35
Total	100%	N=557

Table 28: Question 11

During the past 30 days, for about how many days did poor physical or mental health keep you from doing your usual activities, such as self-care, work, or recreation?	Percent	Number
0 days	70%	N=409
1-2 days	8%	N=46
3-6 days	7%	N=38
7-10 days	6%	N=36
11-20 days	4%	N=23
21-30 days	5%	N=32
Total	100%	N=583

Table 29: Question 12

	Always		Usually		Sometimes		Rarely		Never		I have not needed support in the past 12 months		Total	
How often in the past 12 months have you received the mental health support that you need?	7%	N=43	10%	N=65	7%	N=41	4%	N=25	13%	N=79	59%	N=371	100%	N=624

Table 30: Question 13

	Always		Usually		Sometimes		Rarely		Never		I have not needed support in the past 12 months		Total	
How often in the past 12 months have you received the substance use support that you need?	1%	N=6	1%	N=4	2%	N=11	2%	N=11	10%	N=63	85%	N=528	100%	N=623

Table 31: Question 14 without "don't know" responses

	No		Yes		Total	
Have you ever been told you had a depressive disorder including depression, major depression, dysthymia, or minor depression?	71%	N=435	29%	N=175	100%	N=610

Table 32: Question 14 with "don't know" responses

	No		Yes		Don't know		Total	
Have you ever been told you had a depressive disorder including depression, major depression, dysthymia, or minor depression?	69%	N=435	28%	N=175	4%	N=22	100%	N=632

Table 33: Question 15

	No		Yes		Total	
During the past 12 months have you seriously considered suicide?	96%	N=609	4%	N=23	100%	N=633

Table 34: Question 16 without "don't know" responses

	No		Yes		Total	
During the past 12 month has someone close to you attempted suicide or died by suicide?	96%	N=591	4%	N=28	100%	N=619

Table 35: Question 16 with "don't know" responses

	No		Yes		Don't know		Total	
During the past 12 month has someone close to you attempted suicide or died by suicide?	93%	N=591	4%	N=28	2%	N=13	100%	N=632

Table 36: Question 17

Are you aware of the following behavioral health (mental health/substance use) programs/initiatives in Allegan County?	Have used this		Heard of this, but not used		Have not heard of this		Total	
OnPoint	4%	N=22	17%	N=98	79%	N=462	100%	N=582
Pine Rest	8%	N=47	75%	N=446	17%	N=101	100%	N=594
Intercare	4%	N=24	19%	N=110	77%	N=451	100%	N=585
Arbor Circle	2%	N=9	18%	N=105	80%	N=463	100%	N=577
Renewed Hope Clinic	1%	N=5	13%	N=75	86%	N=499	100%	N=578

Table 37: Question 18 without "don't know" responses

	Excellent		Good		Fair		Poor		Total	
How would you rate the availability of quality housing in Allegan County?	7%	N=31	31%	N=137	38%	N=167	23%	N=102	100%	N=437

Table 38: Question 18 with "don't know" responses

	Excellent		Good		Fair		Poor		Don't know		Total	
How would you rate the availability of quality housing in Allegan County?	5%	N=31	22%	N=137	27%	N=167	16%	N=102	30%	N=191	100%	N=629

Table 39: Question 19 without "don't know" responses

	Excellent		Good		Fair		Poor		Total	
How would you rate the affordability of quality housing in Allegan County?	3%	N=11	25%	N=111	32%	N=145	40%	N=180	100%	N=447

Table 40: Question 19 with "don't know" responses

	Excellent		Good		Fair		Poor		Don't know		Total	
How would you rate the affordability of quality housing in Allegan County?	2%	N=11	18%	N=111	23%	N=145	29%	N=180	29%	N=183	100%	N=629

Table 41: Question 20

	No		Yes		Total	
Are you aware of how to obtain housing resources/support in Allegan County?	78%	N=484	22%	N=134	100%	N=619

Table 42: Question 21

	No		Yes		Total	
Have you applied for housing resources/support in the past 12 months?	97%	N=610	3%	N=22	100%	N=631

Table 43: Question 21a

If you have applied for housing resources/support, have you...	No		Yes		Total	
Received housing resources/support?	33%	N=7	67%	N=15	100%	N=22
Used housing resources/support?	24%	N=5	76%	N=16	100%	N=22

Only answered by those who applied for housing resources/support in the past 12 months.

Table 44: Question 22

Over the past 12 months have you...	No		Yes		Total	
Been homeless in Allegan County?	99%	N=623	1%	N=4	100%	N=627
Been unable to pay your mortgage, rent, or utility bills?	88%	N=538	12%	N=76	100%	N=614

Table 45: Question 23 without "don't know" responses

Please rate how much you agree or disagree with the statements about affordable housing in Allegan County.	Strongly agree		Somewhat agree		Somewhat disagree		Strongly disagree		Total	
A variety of housing choices are available for all income levels	7%	N=29	36%	N=146	25%	N=103	32%	N=129	100%	N=408
Housing costs are manageable for me/my family	31%	N=167	42%	N=222	18%	N=97	9%	N=46	100%	N=531
Housing costs in Allegan County are too high for young people or families just starting out	49%	N=224	38%	N=177	10%	N=47	3%	N=13	100%	N=461
Housing costs in Allegan County are too high to stay here in retirement	16%	N=69	32%	N=134	33%	N=139	19%	N=78	100%	N=419

Table 46: Question 23 with "don't know" responses

Please rate how much you agree or disagree with the statements about affordable housing in Allegan County.	Strongly agree		Somewhat agree		Somewhat disagree		Strongly disagree		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
A variety of housing choices are available for all income levels	5%	N=29	24%	N=146	17%	N=103	21%	N=129	34%	N=209	100%	N=617
Housing costs are manageable for me/my family	28%	N=167	37%	N=222	16%	N=97	8%	N=46	12%	N=71	100%	N=603
Housing costs in Allegan County are too high for young people or families just starting out	37%	N=224	29%	N=177	8%	N=47	2%	N=13	25%	N=150	100%	N=612
Housing costs in Allegan County are too high to stay here in retirement	11%	N=69	22%	N=134	23%	N=139	13%	N=78	31%	N=189	100%	N=609

Table 47: Question 24

	No		Yes		Total	
	%	N	%	N	%	N
Do you have broadband/high speed internet access at your home?	23%	N=142	77%	N=487	100%	N=629

Table 48: Question 24a

Why do you not have broadband/high speed internet access at home? (Select all that apply.)	Percent	Number
Cost	37%	N=48
Availability	73%	N=94
Lack of device/computer	6%	N=8
Lack of technical skills	9%	N=11
Do not need/want internet access at home	10%	N=13
Other	3%	N=4

Total may exceed 100% as respondents could select more than one option. Only answered by those who did not have broadband/high speed internet access at home.

Table 49: Question 25

	Always		Usually		Sometimes		Never		Total	
How often in the last 12 months have you had access to healthy food?	74%	N=469	20%	N=127	5%	N=30	1%	N=5	100%	N=631

Table 50: Question 26 without "don't know" responses

	Often true		Sometimes true		Never true		Total	
How often, if ever, was the following statement true for your household in the last 12 months: 'I/we couldn't afford to eat healthy meals.'	5%	N=30	14%	N=89	81%	N=495	100%	N=614

Table 51: Question 26 with "don't know" responses

	Often true		Sometimes true		Never true		Don't know/Not sure		Total	
	%	N	%	N	%	N	%	N	%	N
How often, if ever, was the following statement true for your household in the last 12 months: 'I/we couldn't afford to eat healthy meals.'	5%	N=30	14%	N=89	79%	N=495	2%	N=15	100%	N=629

Table 52: Question 27 without "don't know" responses

Please rate the following aspects of grocery stores in Allegan County.	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Locations of grocery stores	23%	N=132	45%	N=263	26%	N=150	7%	N=41	100%	N=586
Variety of grocery stores	16%	N=92	39%	N=229	27%	N=156	18%	N=105	100%	N=583
Quality of grocery stores	18%	N=106	46%	N=265	28%	N=166	8%	N=45	100%	N=581
Quality of fresh produce available at local grocery stores	20%	N=118	48%	N=281	22%	N=130	9%	N=52	100%	N=581
Prices of healthy foods at local grocery stores	6%	N=33	20%	N=116	42%	N=243	32%	N=182	100%	N=573

Table 53: Question 27 with "don't know" responses

Please rate the following aspects of grocery stores in Allegan County.	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Locations of grocery stores	21%	N=132	42%	N=263	24%	N=150	6%	N=41	6%	N=38	100%	N=624
Variety of grocery stores	15%	N=92	37%	N=229	25%	N=156	17%	N=105	7%	N=42	100%	N=625
Quality of grocery stores	17%	N=106	43%	N=265	27%	N=166	7%	N=45	6%	N=37	100%	N=618
Quality of fresh produce available at local grocery stores	19%	N=118	45%	N=281	21%	N=130	8%	N=52	7%	N=42	100%	N=623

Please rate the following aspects of grocery stores in Allegan County.	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Prices of healthy foods at local grocery stores	5%	N=33	19%	N=116	39%	N=243	29%	N=182	8%	N=48	100%	N=621

Table 54: Question 28

	Satisfied		Dissatisfied		Total	
	%	N	%	N	%	N
Are you satisfied or dissatisfied with the quality of the water you use and drink at home?	77%	N=481	23%	N=143	100%	N=624

Table 55: Question 28a

Why are you dissatisfied with your water? (Select all that apply.)	Percent	Number
Taste	74%	N=108
Odor	47%	N=67
Color	27%	N=39
Impurities or contaminants	32%	N=45
Too little flow	8%	N=12
Other	10%	N=15

Total may exceed 100% as respondents could select more than one option. Only answered by those who were dissatisfied with the quality of their water.

Table 56: Question 28b

Do you do any of the following because you are dissatisfied with the quality of your water? (Select all that apply.)	Percent	Number
Purchase bottled water	69%	N=98
Use filters	58%	N=82
Use a water softener	34%	N=49
Use a reverse osmosis system	13%	N=18
Other	3%	N=5

Total may exceed 100% as respondents could select more than one option. Only answered by those who were dissatisfied with the quality of their water.

Table 57: Question 29

What challenges do you experience in your household? (Select all that apply.)	Percent	Number
Access to basic medical care	2%	N=13
Access to mental health services	6%	N=35
Access to substance use recovery services	1%	N=3
Access to emergency medical services	1%	N=7
Access to prescription medications	2%	N=10
Loss of employment	4%	N=25
Lack of safe drinking water	3%	N=20
A shortage of food	4%	N=23
A shortage of healthy food	6%	N=38
Lack of housing options	8%	N=46
Options for childcare services/lack of childcare	6%	N=37
Not being able to exercise	13%	N=79
Feeling alone/isolated, not being able to socialize with other people	14%	N=80

What challenges do you experience in your household? (Select all that apply.)	Percent	Number
Feeling nervous, anxious, or on edge	17%	N=101
Lack of technology (e.g., internet, cellphone)	9%	N=52
Other	4%	N=24
None	58%	N=341

Total may exceed 100% as respondents could select more than one option.

Table 58: Question 30

What barriers do you personally face when trying to live a healthier lifestyle? (Select all that apply.)	Percent	Number
Don't know how to make changes	5%	N=29
Lack of affordable healthy food	13%	N=78
Lack of affordable/safe housing	5%	N=32
Lack of programs/services in my community	9%	N=55
My community doesn't support healthy lifestyles	4%	N=25
My family doesn't support healthy lifestyles	2%	N=11
Not enough time	31%	N=190
Not mentally/emotionally ready to make changes	11%	N=71
Lack of energy/will power/motivation	35%	N=215
Too costly/can't afford	20%	N=124
Too many unhealthy food options	15%	N=95
Transportation issues	6%	N=38
Other	3%	N=18
None/No barriers	39%	N=238

Total may exceed 100% as respondents could select more than one option.

Table 59: Question 31 without "don't know" responses

Please rate the following aspects of parks and recreation in Allegan County	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Proximity of your home to parks	27%	N=153	46%	N=261	22%	N=129	5%	N=30	100%	N=573
Number of parks in Allegan County	19%	N=91	51%	N=248	26%	N=125	5%	N=23	100%	N=486
Number of playgrounds in Allegan County	18%	N=69	46%	N=177	29%	N=112	7%	N=29	100%	N=387
Availability of paths and walking trails	17%	N=84	43%	N=212	27%	N=136	12%	N=62	100%	N=494
Recreational opportunities available for all ages and abilities	14%	N=63	39%	N=179	36%	N=164	11%	N=51	100%	N=457
Opportunities to improve your household's physical fitness	18%	N=90	39%	N=194	33%	N=162	10%	N=49	100%	N=495
Opportunities for social connection at parks	10%	N=38	33%	N=128	35%	N=134	22%	N=86	100%	N=386

Table 60: Question 31 with "don't know" responses

Please rate the following aspects of parks and recreation in Allegan County	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Proximity of your home to parks	24%	N=153	42%	N=261	21%	N=129	5%	N=30	8%	N=53	100%	N=626
Number of parks in Allegan County	15%	N=91	40%	N=248	20%	N=125	4%	N=23	22%	N=137	100%	N=623
Number of playgrounds in Allegan County	11%	N=69	29%	N=177	18%	N=112	5%	N=29	37%	N=227	100%	N=614
Availability of paths and walking trails	14%	N=84	34%	N=212	22%	N=136	10%	N=62	20%	N=123	100%	N=617
Recreational opportunities available for all ages and abilities	10%	N=63	29%	N=179	27%	N=164	8%	N=51	26%	N=157	100%	N=614
Opportunities to improve your household's physical fitness	15%	N=90	31%	N=194	26%	N=162	8%	N=49	20%	N=121	100%	N=616

Please rate the following aspects of parks and recreation in Allegan County	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Opportunities for social connection at parks	6%	N=38	21%	N=128	22%	N=134	14%	N=86	37%	N=230	100%	N=616

Table 61: Question 32 - Yes/No

Are interactive programs (whether it's a guided bird walk, or a nature camp, or a sports game) needed in our County? If yes, please describe the type and location of programs that are needed. (Yes or no)	Yes		No		Don't know/not sure		Total	
	%	N	%	N	%	N	%	N
	57%	N=145	22%	N=56	21%	N=55	100%	N=256

Table 62: Question 32 – Yes: Programs

If yes, please describe the type and location of programs that are needed. (Types of activities)	Activities for children		Nature programs, trails, outdoor activities		Sports, leagues		Recreational activities		Programs for seniors		Other		Don't know/NA		Total	
	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N
	4%	N=11	17%	N=43	3%	N=8	8%	N=20	4%	N=10	10%	N=26	54%	N=138	100%	N=256

Table 63: Question 33 without "don't know" responses

	Excellent		Good		Fair		Poor		Total	
How would you rate the overall services provided to older adults in Allegan County?	11%	N=32	50%	N=140	30%	N=85	9%	N=25	100%	N=282

Table 64: Question 33 with "don't know" responses

	Excellent		Good		Fair		Poor		Don't know		Total	
How would you rate the overall services provided to older adults in Allegan County?	5%	N=32	22%	N=140	14%	N=85	4%	N=25	55%	N=349	100%	N=630

Table 65: Question 34

	Very informed		Somewhat informed		Somewhat uninformed		Very uninformed		Total	
In general, how informed or uninformed do you feel about services and activities available to older adults in Allegan County?	4%	N=24	24%	N=148	28%	N=173	44%	N=272	100%	N=617

Table 66: Question 35 without "don't know" responses

Older adults may or may not face a number of challenges. Thinking back over the last 12 months, how much of a problem, if at all, has each of the following been for you or an older adult close to you?	Not a problem		Minor problem		Moderate problem		Major problem		Total	
Maintaining your/their home	51%	N=258	22%	N=110	19%	N=98	8%	N=42	100%	N=509
Having safe and affordable transportation available	72%	N=339	11%	N=53	11%	N=52	6%	N=28	100%	N=472

Older adults may or may not face a number of challenges. Thinking back over the last 12 months, how much of a problem, if at all, has each of the following been for you or an older adult close to you?	Not a problem		Minor problem		Moderate problem		Major problem		Total	
No longer being able to drive	78%	N=358	8%	N=35	7%	N=32	7%	N=34	100%	N=460
Not knowing what services are available to older adults in Allegan County	44%	N=184	20%	N=86	20%	N=84	16%	N=65	100%	N=420
Experiencing confusion or forgetfulness	69%	N=332	17%	N=83	11%	N=52	3%	N=12	100%	N=479
Feeling lonely or isolated	64%	N=308	16%	N=75	12%	N=60	8%	N=39	100%	N=483
Being physically or emotionally abused	94%	N=443	2%	N=11	1%	N=7	2%	N=8	100%	N=469
Feeling like your/their voice is heard in the community	64%	N=240	16%	N=62	16%	N=59	5%	N=17	100%	N=378
Performing regular activities, including walking, eating and preparing meals	71%	N=346	16%	N=80	7%	N=36	6%	N=27	100%	N=489
Finding productive or meaningful activities to do	58%	N=279	23%	N=109	15%	N=70	5%	N=24	100%	N=482
Having interesting social events or activities to attend	52%	N=243	22%	N=104	19%	N=88	7%	N=31	100%	N=466

Table 67: Question 35 with "don't know" responses

Older adults may or may not face a number of challenges. Thinking back over the last 12 months, how much of a problem, if at all, has each of the following been for you or an older adult close to you?	Not a problem		Minor problem		Moderate problem		Major problem		Don't know		Total	
Maintaining your/their home	42%	N=258	18%	N=110	16%	N=98	7%	N=42	17%	N=107	100%	N=616
Having safe and affordable transportation available	56%	N=339	9%	N=53	9%	N=52	5%	N=28	22%	N=136	100%	N=608
No longer being able to drive	60%	N=358	6%	N=35	5%	N=32	6%	N=34	23%	N=138	100%	N=598
Not knowing what services are available to older adults in Allegan County	30%	N=184	14%	N=86	14%	N=84	11%	N=65	31%	N=189	100%	N=608
Experiencing confusion or forgetfulness	55%	N=332	14%	N=83	9%	N=52	2%	N=12	21%	N=126	100%	N=605
Feeling lonely or isolated	51%	N=308	12%	N=75	10%	N=60	6%	N=39	20%	N=121	100%	N=604
Being physically or emotionally abused	73%	N=443	2%	N=11	1%	N=7	1%	N=8	23%	N=138	100%	N=607
Feeling like your/their voice is heard in the community	39%	N=240	10%	N=62	10%	N=59	3%	N=17	38%	N=231	100%	N=609
Performing regular activities, including walking, eating and preparing meals	57%	N=346	13%	N=80	6%	N=36	4%	N=27	19%	N=115	100%	N=604
Finding productive or meaningful activities to do	46%	N=279	18%	N=109	11%	N=70	4%	N=24	21%	N=130	100%	N=612

Older adults may or may not face a number of challenges. Thinking back over the last 12 months, how much of a problem, if at all, has each of the following been for you or an older adult close to you?	Not a problem		Minor problem		Moderate problem		Major problem		Don't know		Total	
	Having interesting social events or activities to attend	40%	N=243	17%	N=104	14%	N=88	5%	N=31	23%	N=142	100%

Table 68: Question 36

	No		Yes		Total	
Are you aware of the 2-1-1 resource?	73%	N=453	27%	N=171	100%	N=624

Table 69: Question 37

	Very comfortable		Somewhat comfortable		Somewhat uncomfortable		Very uncomfortable		Total	
If you needed assistance, how comfortable would you feel calling 2-1-1?	27%	N=167	41%	N=254	26%	N=159	6%	N=38	100%	N=618

Table 70: Question 38

First, please select how much you prefer, if at all, to receive health and wellness information from each source.	Strongly prefer		Somewhat prefer		Do not prefer		Total	
Email	34%	N=194	31%	N=178	35%	N=201	100%	N=572
Book/library	15%	N=83	30%	N=163	55%	N=306	100%	N=551
Website	49%	N=271	33%	N=181	18%	N=100	100%	N=551
Social media	26%	N=140	26%	N=140	49%	N=268	100%	N=548

First, please select how much you prefer, if at all, to receive health and wellness information from each source.	Strongly prefer		Somewhat prefer		Do not prefer		Total	
Mail	32%	N=187	38%	N=221	29%	N=170	100%	N=578
Newsletter	28%	N=153	35%	N=192	38%	N=209	100%	N=554
Newspapers/magazines	11%	N=62	24%	N=132	64%	N=353	100%	N=547
Local TV	17%	N=96	29%	N=164	53%	N=296	100%	N=557
Friends/family	34%	N=188	43%	N=240	23%	N=130	100%	N=558
Doctor	48%	N=272	33%	N=188	18%	N=104	100%	N=564
Other	3%	N=7	4%	N=11	93%	N=249	100%	N=267

Table 71: Question 38 - Top 3 Sources

Indicate your top three (3) preferred methods for receiving information.	Percent	Number
Email	48%	N=246
Book/library	8%	N=39
Website	54%	N=278
Social media	26%	N=136
Mail	45%	N=233
Newsletter	27%	N=138
Newspapers/magazines	6%	N=30
Local TV	14%	N=72
Friends/family	29%	N=151
Doctor	35%	N=179
Other	2%	N=9

Total may exceed 100% as respondents could select up to three options.

Appendix C: Verbatim Responses to Open-Ended Questions

Following are verbatim responses to the open-ended questions on the survey. Because these responses were written by survey participants, they are presented here in verbatim form, including any typographical, grammar or other mistakes. The responses are in alphabetical order.

Question 2: What is the current primary source (main source that you have to use first) of your health insurance?: Other

- Advantage.
- Covered under retired spouse state of Michigan blue cross plan
- Employer insurance
- Humana & Cigna.
- HUMANA.
- Hummana Medicare.
- Medicare advantage pka.
- Mi Retired Teachers
- Molina.
- Part of my state retirement.
- Priority health key plus.
- Priority health Medicare.
- Priority Health through Health Market
- Priority health.
- Priority I.
- Priority.
- PRIORITY.
- Samaritans.
- Switching jobs soon/ will have no insurance husband has job but only covers him.
- Through husband's job.
- Through work
- United Health Care
- VA.

Question 2a: If you do not have health insurance coverage of any type, why?: Other

- Catastrophic only plans need to be available, but are not - at least not affordable ones.
- I have insurance signing up is hard though.
- I have insurance.
- New job and m school will need to find insurance for my daughter & myself.
- Self employed.

Question 4: Have any of the following been barriers to seeing a doctor or medical provider in the last 12 months?: Other

- CO.
- Doctor on leave so set up with PA
- Don't drive rely on daughter to go to apartment.
- DON'T GO WHEN I NEED TO.
- Don't like going
- Don't need to see a doctor
- Gas for transportation
- Getting time off of work for appointments
- Have no problem seeing my Primary care Doctor
- HAVE SEEN A DOCTOR IN 12 MONTHS BUT DOING IS DIFFICULT BECAUSE OF DISABILITIES (STROKE).
- Hrs.
- I do not see any doctors in Allegan County. I avoid going to a provider/ facility in Allegan County, due to past history of horrible experience with them.
- I don't use any doctors or medical facilities that are in Allegan County.
- I go to the doctor every 3 move.
- I moved & it's hard to find a provider in the area, so my doctor is an hour away. Near my previous residence.
- I'm okay
- Ins. Deductible too high 7,500 per person.
- It is hard to get in.
- I've had no problems finding and/or receiving medical services.
- Long wait.
- Must wait 90 days.
- My high deductable ins.
- N/A.
- NA.
- No Barrier
- No barriers
- No barriers
- No barriers.
- No barriers.
- No barriers.

- No good dr's no specialties close.
- No issues.
- No need.
- No one is taking new patients.
- No problems.
- NO to question
- No vaccines/medications + healthy nutrition + healthy mindset = no need for doctors
- No.
- No.
- None
- none of it applies
- none of the above. no barriers.
- NONE.
- Not coverent by my insurance.
- Not sick.
- On hospice.
- Our primary phys. is out of network.
- Out of state doctor wouldn't accept insurance plan.
- Procrastination
- Seen doctor in the last 12 months.
- Spouse and I have annual physicals with PCP, as well as recommended tests and vaccines.
- TOO EXPENSIVE.
- Unable to physically get there. No help disabled
- urgent care closed, didn't want to go to emergency room for a minor bug sting
- Verry busy.

Question 5: Have you utilized non-traditional services (any care or service provided outside of a provider/clinic setting, such as telehealth, herbal medicine, chiropractic care, acupuncture, etc.) in the past 12 months?: Yes; please describe services utilized:

- 9
- Acupuncture and massage
- Acupuncture chiropractic herbal medicine
- Acupuncture, chiropractor.
- Acupuncture, herbal medicine.
- Acupuncture, physical therapy, chiropractor, mental therapist, massage therapist
- Acupuncture, vision therapy.
- Acupuncture.
- BetterHelp and private councilor
- CHIRO, BORN CLINIC.
- Chiro, naturopathic med; natural supplements, herbal teas.
- chiropractic
- Chiropractic
- Chiropractic + holistic.
- Chiropractic and PT
- chiropractic care
- Chiropractic Care
- Chiropractic care, herbal medicine, acupuncture.
- Chiropractic care, herbal medicine.
- Chiropractic care, massage, supplements, homeopathic, essential oils
- Chiropractic care, occasional non traditional care.
- Chiropractic care.
- Chiropractic services.
- Chiropractic, acupuncture.
- Chiropractic, deep tissue massage.
- Chiropractic, herbal medicine.
- Chiropractic, massage therapy.
- Chiropractic, massage.
- Chiropractic, telehealth, nutritional / herbal supplements.
- Chiropractic.
- CHIROPRACTIC.
- chiropractor
- Chiropractor
- Chiropractor & telehealth visita
- Chiropractor + holistic/non-toxic products for health/beauty/ cleaning.
- Chiropractor and Acupuncture
- Chiropractor for a sore back.
- Chiropractor, behavioral therapy, massage

- Chiropractor, lactation specialist
- Chiropractor, Occupational therapist
- Chiropractor, Telehealth, herbed medicine
- Chiropractor.
- Contact eye exams, lenses hard contacts, lasic eye exam.
- Don't need to explain
- Ear infection, xrays for break.
- Have in the past.
- HERBAL MED'S / WISH COULD GET HELP PAYING FOR!!!!
- Herbal medicine
- Herbal medicine and acupuncture
- herbal medicine and chiropractic care
- Herbal medicine.
- Hormone replacement therapy
- I've had tele-health visits w/usual provider.
- massage
- Massage
- Massage and chiro
- massage therapy
- Massage therapy
- Massage therapy.
- Medical
- Medical marijuana
- MEDICAL MARIJUANA.
- Medical matijuana for trigeminal neuralgia
- mental health counseling
- Message, chiropractic.
- Michigan pain clinic, Holland intercare.
- Natural path
- NO GERIATRIC M.D.S AVAILABLE.
- PHONE CONSULT.
- Physical therapist, massage.
- Physical Therapy with a digital therapist
- Physical therapy.
- Psych appointments
- Routine chiropractor, holistic medicine, The Medical Medium books
- Steroid injections in my back.
- Supplements.
- Tele health
- Tele health / chiro.
- TELE HEALTH, MASSAGE THERAPY.
- Tele health, online apps, herbal.

- Tele health.
- Teledoc
- telehealth
- Telehealth
- Telehealth & Chiropractic Care
- Telehealth and chiropractic
- Telehealth and Medical Cannabis
- Telehealth appointment
- telehealth appointment during covid. 3 times
- Telehealth appointments
- Telehealth chiropractic.
- Telehealth for mental health support and ADHD evaluation
- Telehealth for psychiatric services
- Telehealth for sinus infections.
- Telehealth with normal provider
- Telehealth, chiropractic
- Telehealth, chiropractor, massage
- Telehealth, chiropractor.
- Telehealth, functional medicine, chiropractor, etc.
- Telehealth, herbal medicine.
- Telehealth, massage therapy, chiropractic
- Telehealth.
- TeleHelath
- Therapeutic massage.
- Urgent care.
- Virtual follow up visit after surgery

Question 9: If you have not accessed behavioral health services in Allegan County, why not?: Other

- ANXIETY + DEPRESSION PREVENT ME FROM MAKING.
- Disabled unable to get there.
- Don't need.
- Established care in Kent county
- I utilize Telehealth
- Just moved here 7/8/23
- Minor issues which I manage on my own.
- No transportation
- Not needed.
- On hospice.
- OTTAWA COUNTY.
- Transportation

Question 24a: Why do you not have broadband/high speed internet access at home?:**Other**

- Dead zone - poor service available.
- Have AT&T hot spot on my phone.
- NO.
- Only available provider in area is Viasat. \$137/mo for internet that couldn't connect 75% of the time. Canceled. I just use the library now.
- Use phone.

Question 28a: Why are you dissatisfied with your water?: Impurities or contaminants; if you have tested for impurities, please specify:

- Can't remember names
- I am concerned with PFAS
- Iron,lime
- Just like a scratchy taste it's weird
- Lime, sulfur, lead.
- No
- Overdevelopment is build on farm land.
- Ppm Solids well water is very high
- Rust
- Sediments.
- Well water, not tested but leaves residue
- Who knows?
- Whole part of iron still gets through our iron removal system
- Yes
- Yes previously, purchase filtered water to drink

Question 28a: Why are you dissatisfied with your water?: Other

- Afraid to drink it due to all the toxiants in the soil in surrounding area.
- ALWAYS FILTER DRINKING WATER.
- City water out of the tap is not good smell & taste wise.
- Drops a white sediment.
- Floride in water, a nuro tixin.
- Hard water so bought water softener.
- Hard water, lots of build up for city water
- Hard well water in farm country, hurts the insides-stomach.
- HIGH IRON CONTENT.
- I mainly use bottled water I don't drink tap.
- I often prefer to purchase filtered water due to its absence of chloro & fluoride.
- Iron.
- Lack of investment in infrastructure
- No - public printed info.

- Quality - switched to RO.
- Rust / iron.
- Rust percentage in water
- Rust.
- Super hard water causes calcium buildup and ruins faucets and shower heads within 12 months.
- Thyroid condition/can't have fluoride.
- TOO LOW TO USE LAWN SPRINKLER - WHEN ONE FAUCET USED, OTHERS HAVE NO FLOW.
- Too much iron- need water softener.
- Too much iron, hard water.
- Total TDS dissolved solids at upper limit for safe drinking water.
- We have reverse osmosis system.
- We have well water (very hard).
- Well water only available.

Question 28b: Do you do any of the following because you are dissatisfied with the quality of your water?: Other

- Brita.
- Distiller.
- Fill water jugs at the store.
- FILTER FOR TRAM.
- HAVE PURCHASED - NOT INSTALLED.
- ICJ.
- Other drinks.
- Purchase refillable gallons of purified water @ groc. store.
- Refill gallon water jugs at Primo water stations in Meijer, Walmart etc. For homeless people I help.
- Refill at store.
- Refill gallons.

Question 29: What challenges do you experience in your household?: Other

- * Strain on our income.
- Almost a dead zone for cell phones - 1 bar / maybe.
- Bad politicians.
- Being able to pay our property taxes.
- But not with my RX.
- Costs of home maintenance & vehicle repair utility/fuel cost.
- Expensive, poor quality satellite internet is only option!
- Feeling safe.
- GERIATRIC M.D.
- GUN FIRE OPEN BURNING.
- HIGH PRIORITY TAXES.

- High speed internet.
- How to use.
- I have a management @ my apts that is not very nice. & no one above here cares which has made me depressed & on edge.
- I have the neighbor from hall across from my apartment.
- Lack of a pharmacy in Dorr township.
- Lack of affordable group fitness opportunities in rural areas
- Legally blind can't drive.
- Limitations of getting old.
- MULTIPLE ADULTS.
- NO NATURAL GAS ACCESS.
- No senior / community centers in area.
- None.
- On hospice.
- Our whole area needs internet; we personally buy it, but it needs to be there for o er.
- Recreation.
- Slow borgess.
- sometimes my wife doesn't cook dinner
- Stress of helping aging parent throuh medicaid rules and regulations. Not enough help or info. on how to be power of attorney.
- STROKE.
- Transition to new cancer has been challenging but anticipate significant improvements mentally & financiall ver soon.
- Transportation
- Transportation to doctors / dialysis.
- Transportation.
- Unsafe.
- usual physical decline of OLD AGE
- Very high property taxes, prescription drug prices, worry over Social Security & Medicare elimination
- You need \$\$\$\$ money to afford good food, good internet choices that don't take your food/rent money. Choices are necessary.

Question 30: What barriers do you personally face when trying to live a healthier lifestyle?: Other

- ANY ARE DIFFICULT.
- Bad politicians.
- Costs of care are high (Living closer to Holland Ottawa Co we tend to go there for all our needs)
- Gas prices.
- Grocery cost.
- Have no family, finding outside support.

- Imoble can't breathe.
- LONG DRIVE TO GOOD FOOD OPTIONS.
- Medical Disability
- Most insurance plans do not cover weight loss or weight management
- No workout.
- People need to be educated about it.
- Personal physical issues!
- Physical limitations.
- Severly autistic child w/food issues.
- Spouse in memory care at home requires constant oversight
- There's no list of what the state qualify as health make hard to shop.
- We stay pretty acting but time is biggest set back.
- We try to live a healthy lifestyle & eat healthy 80-90% of the time but exercise consistently is a challenge.

Question 32: Are interactive programs (whether it's a guided bird walk, or a nature camp, or a sports game) needed in our County? If yes, please describe the type and location of programs that are needed.

Activities for children

- Although we are in Allegan County, we are a shorter drive to Holland, so we tend to do kid's camps there. However, we are always looking for more summer kid's options, and a guided bird walk or nature walk sounds awesome!
- Get kids into our state forest, teach about Wild Flower and types of trees.
- More playgrounds
- Programming for younger children to encourage them to engage with nature / spend enjoyable time outside. Location could rotate between existing parks.
- Yes I think more programs geared towards young kids need to be available.
- Yes more affordable activities for young kids
- Yes, nature camps and guided walks for children especially in Shelbyville area
- Yes. Access for mom groups and young moms to meet and gather kids
- Youth nature programs throughout the county, not just the Discovery centers on the northwest side. Public sports complexes for Adult softball, basketball, and soccer programs (Holland and Kalamazoo are the closest options currently). Indoor centers for board games, card games tournaments etc that aren't oriented around food and drinking alcohol.

Nature programs, trails, outdoor activities

- A nature camp is good. in Cerand Junction for family to interact together.
- Any type of nature-based program would be beneficial. It would be helpful to make Outdoor Discovery Center programs more widely available.
- Bike trails.
- Bird watching, hiking trails that don't have hunting
- Boid walk everywhere.
- GUIDED BIRD WALK WOULD BE COOL.
- GUIDED BIRD WALK WOULD BE FUN!
- Guided bird walk, swim club, hiking club, garbage pick-up - all along the lakeshore, and other new/undeveloped areas perhaps?
- Guided bird walk.
- guided nature walks sound interesting
- I believe we would benefit from programs designed to get more citizens out to socialize and connect in nature
- I think any way we can encourage people to be outside with nature is a great thing. If you can get or encourage activities that allow individuals to learn and experience nature that would be wonderful.
- more guided walks
- More social walks at parks.
- nature appreciation activities, learning opportunities for youth and adults, social options needed all over the county
- Nature based programs available at local parks.
- Nature camp
- Nature camp / hiking trails.
- Nature camp bird walk any inexpensive public activities especially available on the weekends
- Nature Camp in Central Allegan County.
- Nature camp would be cool. Or a guided foraging walk. Foraging is really popular right now.
- Nature camp, gaming support group, teen programs, Frisbee golf, walking and bike trails, soccer AYSO and more
- Nature paths/walks, off road bicycle paths
- Nature trails
- Nice dog park hiking trails pickleball court.
- Plant identification (poison ivy); Owl prowling; hikes.
- Public beach access, trails.
- That would be good for people's physical & mental health. Nature & physical activities (sports/dance).
- walking and bike paths and trails
- Walking groups, Pickleball
- Yes - dog park.
- Yes - more park programs.

- Yes - walking trail.
- Yes accessible nature trails.
- Yes for birders.
- Yes! I would love to see something like the ODCs knee high naturalists in our county.
- Yes! Nature camp (all ages) to preserve it!, Outdoor walks/trails will help w/so many that h [?] mental health concern.
- Yes, having more options for nature, activity and play would be extremely important and needed in the Otsego/Plainwell community.
- Yes, nature camps would be great!
- Yes, nature reserve parks with maintained walking paths
- Yes. Need plenty of interactive programs (one-day hikes, artsy class, outdoor group exercise, etc.) to help people/families get out and about and at various times during the day/week to accommodate people/family availability. We need to build a stronger community.
- Yes. Children and adults need more opportunities to get off their electronics and go outside. Nature walks (guided), nature camps, outdoor cooking classes, bird watching, guided kayaking.

Sports, leagues

- Could use more adult sports teams
- Good sports - exercise activities are needed everywhere - group activities encourage greater participation with social opportunities
- local sports groups for adults, recreational activities for children and youth. walking trails. family activities in Fennville.
- Sports games.
- Yes, adult sports leagues
- Yes, football
- Yes, sports camps & nature camps - lakeshore area.

Recreational activities

- A nice outdoor shooting range, handgun, shotgun for ,lay pigeons, trap shooting, etc.
- Boating access
- Community center with recreational opportunities, swimming, gym, etc.
- Drive in theater, roller skate rink, indoor/outdoor go kart track, bowling alley, trampoline/air bouncer park outdoor open graffiti park where kids of all ages can explore art and freely create art, such as spring paint or balloon popping paint art. Public games like bingo, we need a zoo! We need a water park with surfing practice!
- Martial arts, aerobics.
- More fishing places.
- No gymnastics, ice skating, or dance classes available.
- Pickle ball courts ,designated walking trails
- Pickle ball courts.
- Public pools, walking trails.
- We need more free disc golf courses.

- Winter - indoor - board games - building - slot car track - train tracks.
- Yes - yoga, walking, biking
- YES!!! Kayak programs would be great!

Programs for seniors

- A senior center, ie-pickleball, indoor track, etc.
- I feel more programs for seniors are needed. This might include additional time at senior centers, walkabouts in historic parts of cities, etc.
- More for seniors / retired people to participate in.
- More structured exercise programs for elderly.
- Need access to VanBuren senior Services from Casio township
- Senior center in South Haven - I'm sure a lot of tax dollars come from South Haven.
- Senior center.
- Seniors with mobility issues could use organized programs.
- Something for seniors
- Yes for people who can't go as fast or far more for 65 and older.

Other

- A quality needs assessment study would have to be made to determine this, and not made by a community leader(s), with personal outcomes as to the kind of program the County may want.
- Access to high speed internet in rural areas.
- Adequate in our town - Saugatuck
- All of the above
- All of these would be nice to have near home.
- Any programs like this would be good and can always offer more
- Any would be a good addition.
- Arts, music, photography
- Better signage along hiking trails -many are not clearly marked and we go off path.
- Drivers training.
- Having choices allows everyone a chance to get involved.
- Homeschool co-ops
- I think government needs to stop spending people's money as they are the most inefficient group to accomplish anything. Monopolies do not help anyone.
- I think they'd be nice, but everyone is so obsessed with technology I don't know how much those programs would be used
- In general, I'd love to see more available in my area of the county (Hopkins) but I understand that living in rural areas means less access to these things.
- Loneliness would decrease for all ages with interactive programs.
- Look at what Ottawa county offers at their parks. They do a great job
- Need traffic lights!!! Due to new battery factory!
- Something between Hamilton and Allegan
- South side of Holland seems a bit disconnected from county.

- specialized clubs for different hobbies
- There are some plan a variety of programs. No suggestions.
- There was an area for ice skating behind the Orsego police department, and they dilleit in, I will really miss not being able to ice skate for free now.
- Would be neat to have programs for young adults who work night shift
- Yes, anything with being outdoors is good for everyone.
- Yes, family wellness & social activities.

Don't know/Yes/No/NA

- (No) especially in Laketown Twnshp.
- Always good, but we don't need them. We keep active.
- Can't get to these thing / blind.
- Do not know.
- Don't know
- Don't know
- Don't know
- Don't know
- Don't know
- Don't know what is available.
- Don't know.
- Don't know.
- Don't know.
- Don't know.
- Don't know.
- DON'T KNOW.
- Dorr
- I don't know
- I don't know
- I don't know
- I don't know of any interactive programs in the county, so any suggestions would be great.
- I don't know, but I'd like to find out if such programs exist
- I don't like the growth, like it quiet to many trespassers.
- I don't think so.
- I haven't tried to access any of this.
- I live in Holland so use Ottawa county for these programs
- I would not be interested in that.
- N/A
- N/A.
- N/A.
- No
- No
- No

- No
- No
- No
- No
- No
- no
- No
- No
- No
- No
- No
- No
- no
- No
- No
- No opinion
- No tengo idea sobre eso
- NO.
- NO.
- No.
- No.
- No.
- NO.
- NO.
- NO.
- No.
- No.
- No.
- NO.
- No.
- No.
- No.
- NO.
- No.
- No.
- NO.
- No.
- No.
- NO.
- No.
- No.
- none
- Not a concern for my family.

- Not in my corner of Allegan county.
- Not necessarily
- Not necessary. This should be a family activity.
- Not sure
- not sure
- Not sure
- Not sure - I probably wouldn't do it anyways
- Not sure.
- Not sure.
- Not sure.
- Not taxpayer funded
- Sounds interesting but I don't have suggestions
- There's a lot to do.
- These are always a good idea
- Too old in our late 70s, wife on dialysis, I'm active.
- Unknown
- Unknown
- Unknown.
- Unknown.
- Unknown.
- Unsure
- We are on the northern edge of the county so not sure.
- We live in Plainwell & I don't know of any such programs.
- Would be nice to have.
- Yes
- Yes
- Yes
- Yes
- Yes
- Yes
- Yes / ?
- Yes all of the above
- Yes Allegan City - Hamilton Area
- Yes to all. They sound like programs my family would do.
- Yes- would be neat - I don't know where though.
- Yes!
- Yes!
- Yes! Any of the above and more!
- yes, any/all programs
- Yes, but I'm not sure what is needed and what would be attended.
- Yes, why not
- YES.

- Yes.
- Yes.
- Yes. Anything in Hamilton

Question 38: First, please select how much you prefer, if at all, to receive health and wellness information from each source. Then indicate your top three (3) preferred methods for receiving information.: Other

- Churches, schools, stores (places visited often) to reduce trips to retrieve
- Do not prefer
- Don't want any.
- Group seminars, free will/trusts. Medicare ?,social security .
- On hospice.
- Parish priest.
- Personal interaction
- Public announcements
- SMS text messages, periodically (not more than once per month)
- Social media
- Text.
- Texting.
- Texts

Question D11: What is your gender?: Identify in another way; please specify:

- [?].
- GAY.
- Non-binary
- One person identifies their sex as female and their gender as non-binary. And one person identifies as a male/man.
- she/they demigirl
- Transgender woman (she/her pronouns)
- Transgender woman.

Appendix D: Responses to Selected Survey Questions by Respondent Characteristics

The subgroup comparison tables contain the cross tabulations of selected survey questions by respondent characteristics. Chi-square or ANOVA tests of significance were applied to these breakdowns of survey questions. A “p-value” of 0.05 or less indicates that there is less than a 5% probability that differences observed between groups are due to chance; or in other words, a greater than 95% probability that the differences observed in the selected categories of the sample represent “real” differences among those populations.

For each pair of subgroups that has a statistically significant difference, an upper-case letter denoting significance is shown in the category with the larger column proportion. The letter denotes the category with the smaller column proportion from which it is statistically different. Differences were marked as statistically significant if the probability that the differences were due to chance alone were less than 5%. Categories were not used in comparisons when a column proportion was equal to zero or one.

Items that have no upper-case letter denotation in their column and that are also not referred to in any other column were not statistically different.

For example, in Table 73, 92% of white residents (A) indicated they had at least one health care provider. This proportion of residents (A) was statistically higher than not white residents (B).

Comparisons by Race, Ethnicity, and Gender

Table 72: Question 1

(Percent excellent, very good, or good)	Race		Ethnicity		Gender		Overall
	White	Not white	Not Hispanic or Latino/a/x	Hispanic or Latino/a/x	Woman	Man	(A)
	(A)	(B)	(A)	(B)	(A)	(B)	
Would you say that in general your health is...	88%	82%	87%	97%	88%	86%	87%

Table 73: Question 3

(Percent at least one)	Race		Ethnicity		Gender		Overall
	White	Not white	Not Hispanic or Latino/a/x	Hispanic or Latino/a/x	Woman	Man	(A)
	(A)	(B)	(A)	(B)	(A)	(B)	
Do you have one person, or a group of doctors or medical providers, that you think of as your personal health care provider?	92% B	83%	92%	85%	92%	91%	91%

Table 74: Question 5

(Percent yes)	Race		Ethnicity		Gender		Overall
	White	Not white	Not Hispanic or Latino/a/x	Hispanic or Latino/a/x	Woman	Man	
	(A)	(B)	(A)	(B)	(A)	(B)	
Have you utilized non-traditional services (any care or service provided outside of a provider/clinic setting, such as telehealth, herbal medicine, chiropractic care, acupuncture, etc.) in the past 12 months?	38%	26%	38%	26%	41% B	32%	37%

Table 75: Question 6

How confident are you, if at all, with each of the following? (Percent very or somewhat confident)	Race		Ethnicity		Gender		Overall
	White	Not white	Not Hispanic or Latino/a/x	Hispanic or Latino/a/x	Woman	Man	
	(A)	(B)	(A)	(B)	(A)	(B)	
Knowing who to call if you have health questions	90% B	68%	89% B	76%	87%	90%	88%
Managing appointments	93% B	83%	93% B	75%	92%	93%	92%
Finding your way to the doctor's office	97%	97%	97%	97%	96%	98%	97%
Understanding health insurance	71%	65%	70%	67%	68%	73%	70%
Taking medicine correctly	97%	99%	97%	100%	98%	96%	97%

Table 76: Question 7

(Percent yes)	Race		Ethnicity		Gender		Overall
	White	Not white	Not Hispanic or Latino/a/x	Hispanic or Latino/a/x	Woman	Man	
	(A)	(B)	(A)	(B)	(A)	(B)	
Have you needed behavioral health (mental health or substance use) services in the past 12 months?	17%	32% A	18%	21%	27% B	9%	18%

Table 77: Question 8

(Percent yes)	Race		Ethnicity		Gender		Overall
	White	Not white	Not Hispanic or Latino/a/x	Hispanic or Latino/a/x	Woman	Man	
	(A)	(B)	(A)	(B)	(A)	(B)	
Have you accessed any behavioral health services (public or private) in Allegan County in the past 12 months?	6%	19% A	7%	3%	9% B	4%	7%

Table 78: Question 8a

(Percent excellent or good)	Race		Ethnicity		Gender		Overall
	White	Not white	Not Hispanic or Latino/a/x	Hispanic or Latino/a/x	Woman	Man	
	(A)	(B)	(A)	(B)	(A)	(B)	
Rate the availability of affordable quality mental health care in Allegan County.	46%	86% A	57%	0%	43%	90% A	56%

Table 79: Question 12

(Percent always or usually of those who needed support)	Race		Ethnicity		Gender		Overall
	White	Not white	Not Hispanic or Latino/a/x	Hispanic or Latino/a/x	Woman	Man	
	(A)	(B)	(A)	(B)	(A)	(B)	
How often in the past 12 months have you received the mental health support that you need?	42%	50%	43%	42%	45%	38%	43%

Table 80: Question 13

(Percent always or usually of those who needed support)	Race		Ethnicity		Gender		Overall
	White	Not white	Not Hispanic or Latino/a/x	Hispanic or Latino/a/x	Woman	Man	
	(A)	(B)	(A)	(B)	(A)	(B)	
How often in the past 12 months have you received the substance use support that you need?	10%	15%	11%	0%	10%	13%	11%

Table 81: Question 14

(Percent yes)	Race		Ethnicity		Gender		Overall
	White	Not white	Not Hispanic or Latino/a/x	Hispanic or Latino/a/x	Woman	Man	
	(A)	(B)	(A)	(B)	(A)	(B)	
Have you ever been told you had a depressive disorder including depression, major depression, dysthymia, or minor depression?	30%	21%	29%	27%	39% B	17%	29%

Table 82: Question 15

(Percent yes)	Race		Ethnicity		Gender		Overall (A)
	White	Not white	Not Hispanic or Latino/a/x	Hispanic or Latino/a/x	Woman	Man	
	(A)	(B)	(A)	(B)	(A)	(B)	
During the past 12 months have you seriously considered suicide?	4%	2%	4%	0%	5% B	2%	4%

Table 83: Question 16

(Percent yes)	Race		Ethnicity		Gender		Overall (A)
	White	Not white	Not Hispanic or Latino/a/x	Hispanic or Latino/a/x	Woman	Man	
	(A)	(B)	(A)	(B)	(A)	(B)	
During the past 12 month has someone close to you attempted suicide or died by suicide?	5%	1%	5%	0%	7% B	2%	4%

Table 84: Question 17

Are you aware of the following behavioral health (mental health/substance use) programs/initiatives in Allegan County? (Percent have heard of or used)	Race		Ethnicity		Gender		Overall (A)
	White	Not white	Not Hispanic or Latino/a/x	Hispanic or Latino/a/x	Woman	Man	
	(A)	(B)	(A)	(B)	(A)	(B)	
OnPoint	20%	21%	20%	23%	27% B	14%	21%
Pine Rest	84% B	71%	84% B	62%	88% B	78%	83%

Are you aware of the following behavioral health (mental health/substance use) programs/initiatives in Allegan County? (Percent have heard of or used)	Race		Ethnicity		Gender		Overall
	White	Not white	Not Hispanic or Latino/a/x	Hispanic or Latino/a/x	Woman	Man	(A)
	(A)	(B)	(A)	(B)	(A)	(B)	
Intercare	22%	34%	22%	31%	28% B	18%	23%
Arbor Circle	18%	31% A	18%	39% A	27% B	11%	20%
Renewed Hope Clinic	13%	25% A	12%	32% A	16% B	11%	14%

Table 85: Question 18

(Percent excellent or good)	Race		Ethnicity		Gender		Overall
	White	Not white	Not Hispanic or Latino/a/x	Hispanic or Latino/a/x	Woman	Man	(A)
	(A)	(B)	(A)	(B)	(A)	(B)	
How would you rate the availability of quality housing in Allegan County?	39%	37%	39%	28%	27%	52% A	38%

Table 86: Question 19

(Percent excellent or good)	Race		Ethnicity		Gender		Overall
	White	Not white	Not Hispanic or Latino/a/x	Hispanic or Latino/a/x	Woman	Man	
	(A)	(B)	(A)	(B)	(A)	(B)	
How would you rate the affordability of quality housing in Allegan County?	26%	43% A	27%	37%	21%	35% A	27%

Table 87: Question 20

(Percent yes)	Race		Ethnicity		Gender		Overall
	White	Not white	Not Hispanic or Latino/a/x	Hispanic or Latino/a/x	Woman	Man	
	(A)	(B)	(A)	(B)	(A)	(B)	
Are you aware of how to obtain housing resources/support in Allegan County?	23% B	6%	22%	20%	28% B	15%	22%

Table 88: Question 21

(Percent yes)	Race		Ethnicity		Gender		Overall
	White	Not white	Not Hispanic or Latino/a/x	Hispanic or Latino/a/x	Woman	Man	
	(A)	(B)	(A)	(B)	(A)	(B)	
Have you applied for housing resources/support in the past 12 months?	4%	3%	4%	0%	5%	2%	3%

Table 89: Question 21a

If you have applied for housing resources/support, have you... (Percent yes)	Race		Ethnicity		Gender		Overall
	White	Not white	Not Hispanic or Latino/a/x	Hispanic or Latino/a/x	Woman	Man	(A)
	(A)	(B)	(A)	(B)	(A)	(B)	
Received housing resources/support?	65%	100%	67%	.	54%	100% A	67%
Used housing resources/support?	74%	100%	76%	.	66%	100%	76%

Table 90: Question 22

Over the past 12 months have you... (Percent yes)	Race		Ethnicity		Gender		Overall
	White	Not white	Not Hispanic or Latino/a/x	Hispanic or Latino/a/x	Woman	Man	(A)
	(A)	(B)	(A)	(B)	(A)	(B)	
Been homeless in Allegan County?	1%	0%	1%	0%	1%	0%	1%
Been unable to pay your mortgage, rent, or utility bills?	11%	35% A	12%	23%	16% B	9%	12%

Table 91: Question 23

Please rate how much you agree or disagree with the statements about affordable housing in Allegan County. (Percent strongly agree or somewhat agree)	Race		Ethnicity		Gender		Overall
	White	Not white	Not Hispanic or Latino/a/x	Hispanic or Latino/a/x	Woman	Man	(A)
	(A)	(B)	(A)	(B)	(A)	(B)	
A variety of housing choices are available for all income levels	41%	62% A	42%	57%	33%	57% A	43%

Please rate how much you agree or disagree with the statements about affordable housing in Allegan County. (Percent strongly agree or somewhat agree)	Race		Ethnicity		Gender		Overall
	White	Not white	Not Hispanic or Latino/a/x	Hispanic or Latino/a/x	Woman	Man	(A)
	(A)	(B)	(A)	(B)	(A)	(B)	
Housing costs are manageable for me/my family	76% B	34%	73%	78%	67%	81% A	73%
Housing costs in Allegan County are too high for young people or families just starting out	88%	88%	88%	85%	89%	87%	87%
Housing costs in Allegan County are too high to stay here in retirement	47%	65% A	46%	70% A	54% B	41%	48%

Table 92: Question 24

(Percent yes)	Race		Ethnicity		Gender		Overall
	White	Not white	Not Hispanic or Latino/a/x	Hispanic or Latino/a/x	Woman	Man	(A)
	(A)	(B)	(A)	(B)	(A)	(B)	
Do you have broadband/high speed internet access at your home?	77%	78%	77%	79%	79%	75%	77%

Table 93: Question 25

	Race		Ethnicity		Gender		Overall
	White	Not white	Not Hispanic or Latino/a/x	Hispanic or Latino/a/x	Woman	Man	
	(A)	(B)	(A)	(B)	(A)	(B)	
(Percent always or usually)							(A)
How often in the last 12 months have you had access to healthy food?	96% B	78%	94%	100%	95%	94%	95%

Table 94: Question 26

	Race		Ethnicity		Gender		Overall
	White	Not white	Not Hispanic or Latino/a/x	Hispanic or Latino/a/x	Woman	Man	
	(A)	(B)	(A)	(B)	(A)	(B)	
(Percent often true or sometimes true)							(A)
How often, if ever, was the following statement true for your household in the last 12 months: "I/we couldn't afford to eat healthy meals."	18%	39% A	20%	16%	23%	17%	19%

Table 95: Question 27

	Race		Ethnicity		Gender		Overall
	White	Not white	Not Hispanic or Latino/a/x	Hispanic or Latino/a/x	Woman	Man	
	(A)	(B)	(A)	(B)	(A)	(B)	
Please rate the following aspects of grocery stores in Allegan County. (Percent excellent or good)							(A)
Locations of grocery stores	68%	66%	67%	79%	64%	72%	67%
Variety of grocery stores	54%	64%	55%	52%	50%	61% A	55%

Please rate the following aspects of grocery stores in Allegan County. (Percent excellent or good)	Race		Ethnicity		Gender		Overall
	White	Not white	Not Hispanic or Latino/a/x	Hispanic or Latino/a/x	Woman	Man	(A)
	(A)	(B)	(A)	(B)	(A)	(B)	
Quality of grocery stores	63%	71%	63%	65%	59%	69% A	64%
Quality of fresh produce available at local grocery stores	70% B	54%	68%	74%	62%	76% A	69%
Prices of healthy foods at local grocery stores	26%	16%	25%	35%	23%	29%	26%

Table 96: Question 28

(Percent satisfied)	Race		Ethnicity		Gender		Overall
	White	Not white	Not Hispanic or Latino/a/x	Hispanic or Latino/a/x	Woman	Man	(A)
	(A)	(B)	(A)	(B)	(A)	(B)	
Are you satisfied or dissatisfied with the quality of the water you use and drink at home?	78% B	65%	79% B	44%	68%	86% A	77%

Table 97: Question 31

Please rate the following aspects of parks and recreation in Allegan County. (Percent excellent or good)	Race		Ethnicity		Gender		Overall (A)
	White	Not white	Not Hispanic or Latino/a/x	Hispanic or Latino/a/x	Woman	Man	
	(A)	(B)	(A)	(B)	(A)	(B)	
Proximity of your home to parks	72%	81%	73%	72%	71%	74%	72%
Number of parks in Allegan County	72% B	52%	70%	67%	69%	71%	70%
Number of playgrounds in Allegan County	65%	52%	65%	49%	61%	67%	64%
Availability of paths and walking trails	61%	48%	61%	47%	56%	64%	60%
Recreational opportunities available for all ages and abilities	53%	48%	55% B	24%	46%	60% A	53%
Opportunities to improve your household's physical fitness	58%	50%	60% B	29%	51%	64% A	57%
Opportunities for social connection at parks	43%	47%	45% B	15%	41%	45%	43%

Table 98: Question 33

(Percent excellent or good)	Race		Ethnicity		Gender		Overall (A)
	White	Not white	Not Hispanic or Latino/a/x	Hispanic or Latino/a/x	Woman	Man	
	(A)	(B)	(A)	(B)	(A)	(B)	
How would you rate the overall services provided to older adults in Allegan County?	60%	65%	60%	84%	54%	68% A	61%

Table 99: Question 34

(Percent very informed or somewhat informed)	Race		Ethnicity		Gender		Overall
	White	Not white	Not Hispanic or Latino/a/x	Hispanic or Latino/a/x	Woman	Man	
	(A)	(B)	(A)	(B)	(A)	(B)	
In general, how informed or uninformed do you feel about services and activities available to older adults in Allegan County?	28%	20%	27%	29%	26%	30%	28%

Table 100: Question 35

Older adults may or may not face a number of challenges. Thinking back over the last 12 months, how much of a problem, if at all, has each of the following been for you or an older adult close to you? (Percent major problem or moderate problem)	Race		Ethnicity		Gender		Overall
	White	Not white	Not Hispanic or Latino/a/x	Hispanic or Latino/a/x	Woman	Man	
	(A)	(B)	(A)	(B)	(A)	(B)	
Maintaining your/their home	28%	28%	28%	30%	30%	26%	28%
Having safe and affordable transportation available	15%	41% A	16%	31%	23% B	11%	17%
No longer being able to drive	14%	20%	15%	10%	16%	13%	14%
Not knowing what services are available to older adults in Allegan County	34%	55% A	34%	49%	40%	32%	36%
Experiencing confusion or forgetfulness	13%	17%	14%	0%	17% B	9%	13%
Feeling lonely or isolated	20%	31%	21%	9%	27% B	13%	21%

Older adults may or may not face a number of challenges. Thinking back over the last 12 months, how much of a problem, if at all, has each of the following been for you or an older adult close to you? (Percent major problem or moderate problem)	Race		Ethnicity		Gender		Overall
	White	Not white	Not Hispanic or Latino/a/x	Hispanic or Latino/a/x	Woman	Man	(A)
	(A)	(B)	(A)	(B)	(A)	(B)	
Being physically or emotionally abused	3%	3%	3%	14% A	3%	4%	3%
Feeling like your/their voice is heard in the community	19%	35%	20%	22%	23%	18%	20%
Performing regular activities, including walking, eating and preparing meals	13%	10%	13%	8%	15%	10%	13%
Finding productive or meaningful activities to do	19%	24%	20%	8%	22%	16%	20%
Having interesting social events or activities to attend	23%	47% A	25%	40%	27%	23%	26%

Table 101: Question 36

(Percent yes)	Race		Ethnicity		Gender		Overall
	White	Not white	Not Hispanic or Latino/a/x	Hispanic or Latino/a/x	Woman	Man	(A)
	(A)	(B)	(A)	(B)	(A)	(B)	
Are you aware of the 2-1-1 resource?	29% B	15%	28%	21%	33% B	22%	27%

Table 102: Question 37

(Percent very comfortable or somewhat comfortable)	Race		Ethnicity		Gender		Overall
	White	Not white	Not Hispanic or Latino/a/x	Hispanic or Latino/a/x	Woman	Man	
	(A)	(B)	(A)	(B)	(A)	(B)	
If you needed assistance, how comfortable would you feel calling 2-1-1?	70% B	52%	69%	65%	73% B	65%	68%

Table 103: Question 38

Please select how much you prefer, if at all, to receive health and wellness information from each source. (Percent strongly prefer or somewhat prefer)	Race		Ethnicity		Gender		Overall
	White	Not white	Not Hispanic or Latino/a/x	Hispanic or Latino/a/x	Woman	Man	
	(A)	(B)	(A)	(B)	(A)	(B)	
Email	65%	67%	65%	73%	68%	61%	65%
Book/library	44%	55%	43%	68% A	47%	40%	45%
Website	82%	79%	82%	80%	86% B	77%	82%
Social media	51%	58%	50%	79% A	61% B	41%	51%
Mail	71%	70%	70%	83%	73%	68%	71%
Newsletter	64% B	46%	62%	63%	66% B	58%	62%
Newspapers/magazines	36%	29%	34%	55% A	38%	32%	36%
Local TV	47%	49%	47%	55%	44%	50%	47%

Please select how much you prefer, if at all, to receive health and wellness information from each source. (Percent strongly prefer or somewhat prefer)	Race		Ethnicity		Gender		Overall
	White	Not white	Not Hispanic or Latino/a/x	Hispanic or Latino/a/x	Woman	Man	(A)
	(A)	(B)	(A)	(B)	(A)	(B)	
Friends/family	77%	71%	78% B	48%	76%	77%	77%
Doctor	82%	83%	81%	89%	84%	79%	82%
Other	6%	16% A	7%	0%	7%	6%	7%

Comparisons by Age and Length of Residency

Table 104: Question 1

(Percent excellent, very good, or good)	Length of Residency				Age			Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	18-34	35-54	55+	
	(A)	(B)	(C)	(D)	(A)	(B)	(C)	(A)
Would you say that in general your health is...	90%	83%	91%	86%	95% B C	86%	84%	87%

Table 105: Question 3

(Percent at least one)	Length of Residency				Age			Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	18-34	35-54	55+	
	(A)	(B)	(C)	(D)	(A)	(B)	(C)	(A)
Do you have one person, or a group of doctors or medical providers, that you think of as your personal health care provider?	83%	96% A	90%	94% A	84%	90% A	96% A B	91%

Table 106: Question 5

(Percent yes)	Length of Residency				Age			Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	18-34	35-54	55+	
	(A)	(B)	(C)	(D)	(A)	(B)	(C)	(A)
Have you utilized non-traditional services (any care or service provided outside of a provider/clinic setting, such as telehealth, herbal medicine, chiropractic care, acupuncture, etc.) in the past 12 months?	39%	52% D	39%	32%	42% C	55% A C	19%	37%

Table 107: Question 6

How confident are you, if at all, with each of the following? (Percent very or somewhat confident)	Length of Residency				Age			Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	18-34	35-54	55+	
	(A)	(B)	(C)	(D)	(A)	(B)	(C)	(A)
Knowing who to call if you have health questions	83%	88%	92%	89%	78%	88% A	94% A	88%
Managing appointments	92%	90%	96%	92%	92%	87%	96% B	92%
Finding your way to the doctor's office	97%	95%	99%	97%	98%	97%	96%	97%
Understanding health insurance	65%	77%	78% A	69%	56%	71% A	77% A	70%
Taking medicine correctly	99% D	96%	100% D	95%	100% B	95%	97%	97%

Table 108: Question 7

(Percent yes)	Length of Residency				Age			Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	18-34	35-54	55+	
	(A)	(B)	(C)	(D)	(A)	(B)	(C)	(A)
Have you needed behavioral health (mental health or substance use) services in the past 12 months?	27% B D	15%	20%	14%	34% B C	24% C	6%	18%

Table 109: Question 8

(Percent yes)	Length of Residency				Age			Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	18-34	35-54	55+	
	(A)	(B)	(C)	(D)	(A)	(B)	(C)	(A)
Have you accessed any behavioral health services (public or private) in Allegan County in the past 12 months?	8%	5%	8%	6%	17% B C	6%	2%	7%

Table 110: Question 8a

(Percent excellent or good)	Length of Residency				Age			Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	18-34	35-54	55+	
	(A)	(B)	(C)	(D)	(A)	(B)	(C)	(A)
Rate the availability of affordable quality mental health care in Allegan County.	59%	40%	30%	67%	49%	64%	60%	56%

Table 111: Question 12

(Percent always or usually of those who needed support)	Length of Residency				Age			Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	18-34	35-54	55+	
	(A)	(B)	(C)	(D)	(A)	(B)	(C)	(A)
How often in the past 12 months have you received the mental health support that you need?	53% C	53% C	28%	39%	55% C	45% C	26%	43%

Table 112: Question 13

(Percent always or usually of those who needed support)	Length of Residency				Age			Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	18-34	35-54	55+	
	(A)	(B)	(C)	(D)	(A)	(B)	(C)	(A)
How often in the past 12 months have you received the substance use support that you need?	6%	25%	16%	9%	0%	20% A	10%	11%

Table 113: Question 14

(Percent yes)	Length of Residency				Age			Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	18-34	35-54	55+	
	(A)	(B)	(C)	(D)	(A)	(B)	(C)	(A)
Have you ever been told you had a depressive disorder including depression, major depression, dysthymia, or minor depression?	42% B D	25%	31%	24%	44% B C	31% C	20%	29%

Table 114: Question 15

(Percent yes)	Length of Residency				Age			Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	18-34	35-54	55+	
	(A)	(B)	(C)	(D)	(A)	(B)	(C)	(A)
During the past 12 months have you seriously considered suicide?	3%	4%	6%	3%	4%	6% C	2%	4%

Table 115: Question 16

(Percent yes)	Length of Residency				Age			Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	18-34	35-54	55+	
	(A)	(B)	(C)	(D)	(A)	(B)	(C)	(A)
During the past 12 month has someone close to you attempted suicide or died by suicide?	5%	0%	6%	5%	6%	6%	2%	4%

Table 116: Question 17

Are you aware of the following behavioral health (mental health/substance use) programs/initiatives in Allegan County? (Percent have heard of or used)	Length of Residency				Age			Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	18-34	35-54	55+	
	(A)	(B)	(C)	(D)	(A)	(B)	(C)	(A)
OnPoint	13%	20%	17%	26% A	17%	22%	22%	21%
Pine Rest	68%	80% A	86% A	90% A B	84%	89% C	78%	83%

Are you aware of the following behavioral health (mental health/substance use) programs/initiatives in Allegan County? (Percent have heard of or used)	Length of Residency				Age			Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	18-34	35-54	55+	
	(A)	(B)	(C)	(D)	(A)	(B)	(C)	(A)
Intercare	21%	15%	43% A B D	20%	26% C	27% C	18%	23%
Arbor Circle	13%	24%	27% A	19%	14%	30% A C	14%	20%
Renewed Hope Clinic	9%	14%	13%	16% A	9%	17% A	14%	14%

Table 117: Question 18

(Percent excellent or good)	Length of Residency				Age			Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	18-34	35-54	55+	
	(A)	(B)	(C)	(D)	(A)	(B)	(C)	(A)
How would you rate the availability of quality housing in Allegan County?	45%	34%	32%	39%	38%	35%	43%	38%

Table 118: Question 19

(Percent excellent or good)	Length of Residency				Age			Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	18-34	35-54	55+	
	(A)	(B)	(C)	(D)	(A)	(B)	(C)	(A)
How would you rate the affordability of quality housing in Allegan County?	31%	31%	30%	24%	29%	27%	27%	27%

Table 119: Question 20

(Percent yes)	Length of Residency				Age			Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	18-34	35-54	55+	
	(A)	(B)	(C)	(D)	(A)	(B)	(C)	(A)
Are you aware of how to obtain housing resources/support in Allegan County?	22%	20%	13%	24% C	29% B C	19%	20%	22%

Table 120: Question 21

(Percent yes)	Length of Residency				Age			Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	18-34	35-54	55+	
	(A)	(B)	(C)	(D)	(A)	(B)	(C)	(A)
Have you applied for housing resources/support in the past 12 months?	0%	4%	2%	5% A	6% C	5% C	1%	3%

Table 121: Question 21a

If you have applied for housing resources/support, have you... (Percent yes)	Length of Residency				Age			Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	18-34	35-54	55+	
	(A)	(B)	(C)	(D)	(A)	(B)	(C)	(A)
Received housing resources/support?	.	86% C	0%	71% C	50%	83%	61%	67%
Used housing resources/support?	.	86%	100%	71%	50%	100% A	61%	76%

Table 122: Question 22

Over the past 12 months have you... (Percent yes)	Length of Residency				Age			Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	18-34	35-54	55+	
	(A)	(B)	(C)	(D)	(A)	(B)	(C)	(A)
Been homeless in Allegan County?	0%	3% A D	2%	0%	0%	1%	1%	1%
Been unable to pay your mortgage, rent, or utility bills?	6%	10%	23% A B D	13% A	15% C	17% C	7%	12%

Table 123: Question 23

Please rate how much you agree or disagree with the statements about affordable housing in Allegan County. (Percent strongly agree or somewhat agree)	Length of Residency				Age			Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	18-34	35-54	55+	
	(A)	(B)	(C)	(D)	(A)	(B)	(C)	(A)
A variety of housing choices are available for all income levels	52% D	50%	39%	38%	44%	41%	44%	43%
Housing costs are manageable for me/my family	74%	79%	69%	72%	50%	76% A	86% A B	73%
Housing costs in Allegan County are too high for young people or families just starting out	90%	81%	88%	87%	92% C	88%	84%	87%
Housing costs in Allegan County are too high to stay here in retirement	60% B D	27%	53% B	46% B	73% B C	37%	42%	48%

Table 124: Question 24

(Percent yes)	Length of Residency				Age			Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	18-34	35-54	55+	
	(A)	(B)	(C)	(D)	(A)	(B)	(C)	(A)
Do you have broadband/high speed internet access at your home?	79%	77%	85% D	74%	79%	78%	76%	77%

Table 125: Question 25

(Percent always or usually)	Length of Residency				Age			Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	18-34	35-54	55+	
	(A)	(B)	(C)	(D)	(A)	(B)	(C)	(A)
How often in the last 12 months have you had access to healthy food?	93%	93%	99% A	94%	91%	95%	95%	95%

Table 126: Question 26

(Percent often true or sometimes true)	Length of Residency				Age			Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	18-34	35-54	55+	
	(A)	(B)	(C)	(D)	(A)	(B)	(C)	(A)
How often, if ever, was the following statement true for your household in the last 12 months: I/we couldn't afford to eat healthy meals.	23%	13%	24%	18%	28% C	23% C	13%	19%

Table 127: Question 27

Please rate the following aspects of grocery stores in Allegan County. (Percent excellent or good)	Length of Residency				Age			Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	18-34	35-54	55+	
	(A)	(B)	(C)	(D)	(A)	(B)	(C)	(A)
Locations of grocery stores	65%	55%	66%	72% B	61%	57%	80% A B	67%

Please rate the following aspects of grocery stores in Allegan County. (Percent excellent or good)	Length of Residency				Age			Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	18-34	35-54	55+	
	(A)	(B)	(C)	(D)	(A)	(B)	(C)	(A)
Variety of grocery stores	49%	46%	48%	62% A B C	45%	49%	66% A B	55%
Quality of grocery stores	73% B C	55%	51%	65% C	60%	51%	75% A B	64%
Quality of fresh produce available at local grocery stores	71%	63%	70%	69%	57%	67%	76% A	69%
Prices of healthy foods at local grocery stores	32% C	35% C D	19%	23%	15%	22%	34% A B	26%

Table 128: Question 28

(Percent satisfied)	Length of Residency				Age			Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	18-34	35-54	55+	
	(A)	(B)	(C)	(D)	(A)	(B)	(C)	(A)
Are you satisfied or dissatisfied with the quality of the water you use and drink at home?	72%	81% C	62%	83% A C	62%	80% A	83% A	77%

Table 129: Question 31

Please rate the following aspects of parks and recreation in Allegan County. (Percent excellent or good)	Length of Residency				Age			Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	18-34	35-54	55+	
	(A)	(B)	(C)	(D)	(A)	(B)	(C)	(A)
Proximity of your home to parks	72%	61%	85% A B D	72% B	68%	76%	72%	72%
Number of parks in Allegan County	70%	59%	72%	72%	68%	70%	71%	70%
Number of playgrounds in Allegan County	63%	58%	57%	67%	65%	68%	60%	64%
Availability of paths and walking trails	72% D	58%	66%	54%	54%	62%	63%	60%
Recreational opportunities available for all ages and abilities	63% B	42%	53%	52%	48%	51%	58%	53%
Opportunities to improve your household's physical fitness	64%	54%	56%	56%	44%	56%	67% A B	57%
Opportunities for social connection at parks	35%	40%	48%	46%	34%	46%	46%	43%

Table 130: Question 33

(Percent excellent or good)	Length of Residency				Age			Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	18-34	35-54	55+	
	(A)	(B)	(C)	(D)	(A)	(B)	(C)	(A)
How would you rate the overall services provided to older adults in Allegan County?	65%	74%	62%	57%	70%	59%	58%	61%

Table 131: Question 34

(Percent very informed or somewhat informed)	Length of Residency				Age			Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	18-34	35-54	55+	
	(A)	(B)	(C)	(D)	(A)	(B)	(C)	(A)
In general, how informed or uninformed do you feel about services and activities available to older adults in Allegan County?	17%	30% A	39% A	29% A	9%	24% A	40% A B	28%

Table 132: Question 35

Older adults may or may not face a number of challenges. Thinking back over the last 12 months, how much of a problem, if at all, has each of the following been for you or an older adult close to you? (Percent major problem or moderate problem)	Length of Residency				Age			Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	18-34	35-54	55+	
	(A)	(B)	(C)	(D)	(A)	(B)	(C)	(A)
Maintaining your/their home	35% C	36% C	17%	26%	41% C	31% C	21%	28%
Having safe and affordable transportation available	29% B D	16%	21%	12%	29% C	24% C	10%	17%
No longer being able to drive	17%	22% D	22% D	10%	10%	23% A C	11%	14%
Not knowing what services are available to older adults in Allegan County	34%	31%	52% A B D	33%	36%	43%	32%	36%
Experiencing confusion or forgetfulness	15%	13%	21% D	11%	18% C	19% C	9%	13%
Feeling lonely or isolated	23%	24%	19%	19%	48% B C	26% C	9%	21%

Older adults may or may not face a number of challenges. Thinking back over the last 12 months, how much of a problem, if at all, has each of the following been for you or an older adult close to you? (Percent major problem or moderate problem)	Length of Residency				Age			Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	18-34	35-54	55+	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(C)	
Being physically or emotionally abused	5%	1%	3%	3%	0%	5% A	3%	3%
Feeling like your/their voice is heard in the community	19%	12%	38% A B D	18%	20%	27% C	16%	20%
Performing regular activities, including walking, eating and preparing meals	10%	16%	11%	13%	16%	17% C	10%	13%
Finding productive or meaningful activities to do	25% B	12%	21%	19%	24%	27% C	14%	20%
Having interesting social events or activities to attend	33% D	21%	45% B D	19%	29%	33% C	20%	26%

Table 133: Question 36

(Percent yes)	Length of Residency				Age			Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	18-34	35-54	55+	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(C)	
Are you aware of the 2-1-1 resource?	29%	27%	35%	25%	19%	36% A C	25%	27%

Table 134: Question 37

(Percent very comfortable or somewhat comfortable)	Length of Residency				Age			Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	18-34	35-54	55+	
	(A)	(B)	(C)	(D)	(A)	(B)	(C)	(A)
If you needed assistance, how comfortable would you feel calling 2-1-1?	61%	72%	75% A	68%	61%	73% A	70%	68%

Table 135: Question 38

Please select how much you prefer, if at all, to receive health and wellness information from each source. (Percent strongly prefer or somewhat prefer)	Length of Residency				Age			Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	18-34	35-54	55+	
	(A)	(B)	(C)	(D)	(A)	(B)	(C)	(A)
Email	66%	64%	84% A B D	59%	75% B C	60%	63%	65%
Book/library	44%	51%	56% D	40%	38%	44%	49% A	45%
Website	77%	83%	92% A D	81%	87% C	86% C	75%	82%
Social media	48%	44%	65% A B D	51%	67% B C	53% C	39%	51%
Mail	67%	70%	67%	73%	65%	67%	77% A B	71%
Newsletter	51%	78% A C D	57%	65% A	54%	57%	72% A B	62%

Please select how much you prefer, if at all, to receive health and wellness information from each source. (Percent strongly prefer or somewhat prefer)	Length of Residency				Age			Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	18-34	35-54	55+	
	(A)	(B)	(C)	(D)	(A)	(B)	(C)	(A)
Newspapers/magazines	28%	32%	35%	40% A	28%	24%	50% A B	36%
Local TV	44% B	30%	44%	53% B	42%	39%	57% A B	47%
Friends/family	87% C D	77%	68%	74%	81%	74%	76%	77%
Doctor	92% D	83%	83%	76%	82%	75%	87% B	82%
Other	3%	6%	19% A B D	6%	0%	9% A	13% A	7%

Comparisons by Housing Type and Housing Tenure

Table 136: Question 1

(Percent excellent, very good, or good)	Housing Type		Rent or Own		Overall
	Detached	Attached	Rent	Own	(A)
	(A)	(B)	(A)	(B)	
Would you say that in general your health is...	88%	84%	78%	89% A	87%

Table 137: Question 3

(Percent at least one)	Housing Type		Rent or Own		Overall
	Detached	Attached	Rent	Own	(A)
	(A)	(B)	(A)	(B)	
Do you have one person, or a group of doctors or medical providers, that you think of as your personal health care provider?	92%	88%	91%	91%	91%

Table 138: Question 5

(Percent yes)	Housing Type		Rent or Own		Overall
	Detached	Attached	Rent	Own	(A)
	(A)	(B)	(A)	(B)	
Have you utilized non-traditional services (any care or service provided outside of a provider/clinic setting, such as telehealth, herbal medicine, chiropractic care, acupuncture, etc.) in the past 12 months?	41% B	26%	32%	38%	37%

Table 139: Question 6

How confident are you, if at all, with each of the following? (Percent very or somewhat confident)	Housing Type		Rent or Own		Overall
	Detached	Attached	Rent	Own	(A)
	(A)	(B)	(A)	(B)	
Knowing who to call if you have health questions	88%	89%	86%	89%	88%
Managing appointments	92%	92%	91%	92%	92%
Finding your way to the doctor's office	98% B	94%	95%	97%	97%
Understanding health insurance	69%	74%	64%	71%	70%
Taking medicine correctly	97%	96%	95%	97%	97%

Table 140: Question 7

(Percent yes)	Housing Type		Rent or Own		Overall
	Detached	Attached	Rent	Own	(A)
	(A)	(B)	(A)	(B)	
Have you needed behavioral health (mental health or substance use) services in the past 12 months?	19%	17%	34% B	16%	18%

Table 141: Question 8

(Percent yes)	Housing Type		Rent or Own		Overall
	Detached	Attached	Rent	Own	
	(A)	(B)	(A)	(B)	(A)
Have you accessed any behavioral health services (public or private) in Allegan County in the past 12 months?	6%	10%	19% B	5%	7%

Table 142: Question 8a

(Percent excellent or good)	Housing Type		Rent or Own		Overall
	Detached	Attached	Rent	Own	
	(A)	(B)	(A)	(B)	(A)
Rate the availability of affordable quality mental health care in Allegan County.	40%	81% A	85% B	30%	56%

Table 143: Question 12

(Percent always or usually of those who needed support)	Housing Type		Rent or Own		Overall
	Detached	Attached	Rent	Own	
	(A)	(B)	(A)	(B)	(A)
How often in the past 12 months have you received the mental health support that you need?	45%	36%	42%	43%	43%

Table 144: Question 13

(Percent always or usually of those who needed support)	Housing Type		Rent or Own		Overall
	Detached	Attached	Rent	Own	
	(A)	(B)	(A)	(B)	(A)
How often in the past 12 months have you received the substance use support that you need?	11%	10%	15%	10%	11%

Table 145: Question 14

(Percent yes)	Housing Type		Rent or Own		Overall
	Detached	Attached	Rent	Own	
	(A)	(B)	(A)	(B)	(A)
Have you ever been told you had a depressive disorder including depression, major depression, dysthymia, or minor depression?	27%	36% A	53% B	25%	29%

Table 146: Question 15

(Percent yes)	Housing Type		Rent or Own		Overall
	Detached	Attached	Rent	Own	
	(A)	(B)	(A)	(B)	(A)
During the past 12 months have you seriously considered suicide?	3%	7% A	8% B	3%	4%

Table 147: Question 16

(Percent yes)	Housing Type		Rent or Own		Overall
	Detached	Attached	Rent	Own	(A)
	(A)	(B)	(A)	(B)	
During the past 12 month has someone close to you attempted suicide or died by suicide?	3%	9% A	14% B	3%	4%

Table 148: Question 17

Are you aware of the following behavioral health (mental health/substance use) programs/initiatives in Allegan County? (Percent have heard of or used)	Housing Type		Rent or Own		Overall
	Detached	Attached	Rent	Own	(A)
	(A)	(B)	(A)	(B)	
OnPoint	19%	26%	39% B	17%	21%
Pine Rest	85% B	76%	80%	84%	83%
Intercare	20%	32% A	40% B	20%	23%
Arbor Circle	19%	22%	35% B	17%	20%
Renewed Hope Clinic	13%	15%	22% B	12%	14%

Table 149: Question 18

(Percent excellent or good)	Housing Type		Rent or Own		Overall
	Detached	Attached	Rent	Own	
	(A)	(B)	(A)	(B)	(A)
How would you rate the availability of quality housing in Allegan County?	40%	34%	30%	41%	38%

Table 150: Question 19

(Percent excellent or good)	Housing Type		Rent or Own		Overall
	Detached	Attached	Rent	Own	
	(A)	(B)	(A)	(B)	(A)
How would you rate the affordability of quality housing in Allegan County?	26%	30%	29%	27%	27%

Table 151: Question 20

(Percent yes)	Housing Type		Rent or Own		Overall
	Detached	Attached	Rent	Own	
	(A)	(B)	(A)	(B)	(A)
Are you aware of how to obtain housing resources/support in Allegan County?	16%	41% A	60% B	15%	22%

Table 152: Question 21

(Percent yes)	Housing Type		Rent or Own		Overall
	Detached	Attached	Rent	Own	
	(A)	(B)	(A)	(B)	(A)
Have you applied for housing resources/support in the past 12 months?	0%	15% A	24% B	0%	3%

Table 153: Question 21a

If you have applied for housing resources/support, have you... (Percent yes)	Housing Type		Rent or Own		Overall
	Detached	Attached	Rent	Own	
	(A)	(B)	(A)	(B)	(A)
Received housing resources/support?	0%	68%	68%	0%	67%
Used housing resources/support?	0%	77%	77%	0%	76%

Table 154: Question 22

Over the past 12 months have you... (Percent yes)	Housing Type		Rent or Own		Overall
	Detached	Attached	Rent	Own	
	(A)	(B)	(A)	(B)	(A)
Been homeless in Allegan County?	0%	3% A	4% B	0%	1%
Been unable to pay your mortgage, rent, or utility bills?	11%	17%	25% B	10%	12%

Table 155: Question 23

Please rate how much you agree or disagree with the statements about affordable housing in Allegan County. (Percent strongly agree or somewhat agree)	Housing Type		Rent or Own		Overall
	Detached	Attached	Rent	Own	(A)
	(A)	(B)	(A)	(B)	
A variety of housing choices are available for all income levels	46% B	29%	22%	47% A	43%
Housing costs are manageable for me/my family	76% B	61%	46%	78% A	73%
Housing costs in Allegan County are too high for young people or families just starting out	86%	90%	96% B	85%	87%
Housing costs in Allegan County are too high to stay here in retirement	45%	61% A	85% B	42%	48%

Table 156: Question 24

(Percent yes)	Housing Type		Rent or Own		Overall
	Detached	Attached	Rent	Own	(A)
	(A)	(B)	(A)	(B)	
Do you have broadband/high speed internet access at your home?	76%	81%	77%	78%	77%

Table 157: Question 25

(Percent always or usually)	Housing Type		Rent or Own		Overall
	Detached	Attached	Rent	Own	
	(A)	(B)	(A)	(B)	(A)
How often in the last 12 months have you had access to healthy food?	96% B	88%	78%	97% A	95%

Table 158: Question 26

(Percent often true or sometimes true)	Housing Type		Rent or Own		Overall
	Detached	Attached	Rent	Own	
	(A)	(B)	(A)	(B)	(A)
How often, if ever, was the following statement true for your household in the last 12 months: I/we couldn't afford to eat healthy meals.	16%	31% A	48% B	14%	19%

Table 159: Question 27

Please rate the following aspects of grocery stores in Allegan County. (Percent excellent or good)	Housing Type		Rent or Own		Overall
	Detached	Attached	Rent	Own	
	(A)	(B)	(A)	(B)	(A)
Locations of grocery stores	68%	67%	58%	69% A	67%
Variety of grocery stores	53%	63% A	55%	55%	55%
Quality of grocery stores	64%	63%	60%	65%	64%
Quality of fresh produce available at local grocery stores	70%	66%	62%	70%	69%

Please rate the following aspects of grocery stores in Allegan County. (Percent excellent or good)	Housing Type		Rent or Own		Overall
	Detached	Attached	Rent	Own	(A)
	(A)	(B)	(A)	(B)	
Prices of healthy foods at local grocery stores	26%	24%	21%	26%	26%

Table 160: Question 28

(Percent satisfied)	Housing Type		Rent or Own		Overall
	Detached	Attached	Rent	Own	(A)
	(A)	(B)	(A)	(B)	
Are you satisfied or dissatisfied with the quality of the water you use and drink at home?	80% B	67%	48%	82% A	77%

Table 161: Question 31

Please rate the following aspects of parks and recreation in Allegan County. (Percent excellent or good)	Housing Type		Rent or Own		Overall
	Detached	Attached	Rent	Own	(A)
	(A)	(B)	(A)	(B)	
Proximity of your home to parks	70%	81% A	74%	72%	72%
Number of parks in Allegan County	66%	84% A	72%	69%	70%
Number of playgrounds in Allegan County	59%	79% A	77% B	61%	64%

Please rate the following aspects of parks and recreation in Allegan County. (Percent excellent or good)	Housing Type		Rent or Own		Overall (A)
	Detached	Attached	Rent	Own	
	(A)	(B)	(A)	(B)	
Availability of paths and walking trails	55%	77% A	68%	58%	60%
Recreational opportunities available for all ages and abilities	49%	67% A	65% B	50%	53%
Opportunities to improve your household's physical fitness	55%	66% A	61%	57%	57%
Opportunities for social connection at parks	41%	50%	52%	41%	43%

Table 162: Question 33

(Percent excellent or good)	Housing Type		Rent or Own		Overall (A)
	Detached	Attached	Rent	Own	
	(A)	(B)	(A)	(B)	
How would you rate the overall services provided to older adults in Allegan County?	57%	69%	61%	62%	61%

Table 163: Question 34

(Percent very informed or somewhat informed)	Housing Type		Rent or Own		Overall
	Detached	Attached	Rent	Own	
	(A)	(B)	(A)	(B)	(A)
In general, how informed or uninformed do you feel about services and activities available to older adults in Allegan County?	24%	41% A	33%	27%	28%

Table 164: Question 35

Older adults may or may not face a number of challenges. Thinking back over the last 12 months, how much of a problem, if at all, has each of the following been for you or an older adult close to you? (Percent major problem or moderate problem)	Housing Type		Rent or Own		Overall
	Detached	Attached	Rent	Own	
	(A)	(B)	(A)	(B)	(A)
Maintaining your/their home	29%	23%	36%	26%	28%
Having safe and affordable transportation available	16%	20%	37% B	13%	17%
No longer being able to drive	13%	19%	28% B	12%	14%
Not knowing what services are available to older adults in Allegan County	38%	28%	35%	36%	36%
Experiencing confusion or forgetfulness	13%	15%	24% B	12%	13%
Feeling lonely or isolated	20%	23%	36% B	18%	21%
Being physically or emotionally abused	2%	7% A	7%	3%	3%
Feeling like your/their voice is heard in the community	20%	20%	26%	19%	20%

Older adults may or may not face a number of challenges. Thinking back over the last 12 months, how much of a problem, if at all, has each of the following been for you or an older adult close to you? (Percent major problem or moderate problem)	Housing Type		Rent or Own		Overall
	Detached	Attached	Rent	Own	
	(A)	(B)	(A)	(B)	(A)
Performing regular activities, including walking, eating and preparing meals	14%	10%	16%	12%	13%
Finding productive or meaningful activities to do	20%	18%	30% B	17%	20%
Having interesting social events or activities to attend	27%	22%	26%	25%	26%

Table 165: Question 36

(Percent yes)	Housing Type		Rent or Own		Overall
	Detached	Attached	Rent	Own	
	(A)	(B)	(A)	(B)	(A)
Are you aware of the 2-1-1 resource?	27%	31%	39% B	25%	27%

Table 166: Question 37

(Percent very comfortable or somewhat comfortable)	Housing Type		Rent or Own		Overall
	Detached	Attached	Rent	Own	
	(A)	(B)	(A)	(B)	(A)
If you needed assistance, how comfortable would you feel calling 2-1-1?	65%	79% A	77%	67%	68%

Table 167: Question 38

Please select how much you prefer, if at all, to receive health and wellness information from each source. (Percent strongly prefer or somewhat prefer)	Housing Type		Rent or Own		Overall
	Detached	Attached	Rent	Own	(A)
	(A)	(B)	(A)	(B)	
Email	62%	76% A	82% B	62%	65%
Book/library	42%	55% A	55%	43%	45%
Website	82%	81%	79%	82%	82%
Social media	48%	64% A	78% B	47%	51%
Mail	68%	79% A	77%	70%	71%
Newsletter	62%	63%	64%	62%	62%
Newspapers/magazines	35%	39%	35%	35%	36%
Local TV	46%	51%	45%	47%	47%
Friends/family	77%	74%	79%	76%	77%
Doctor	83%	78%	79%	82%	82%
Other	6%	10%	10%	6%	7%

Comparisons by Income, Presence of Older Adults and Presence of Children

Table 168: Question 1

(Percent excellent, very good, or good)	Income				Older Adults in Household		Children in Household		Overall
	Less than \$50,000	\$50,000 to \$99,999	\$100,000 to \$199,999	\$200,000 or more	No	Yes	No	Yes	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Would you say that in general your health is...	75%	90% A	95% A	96% A	85%	92% A	88%	86%	87%

Table 169: Question 3

(Percent at least one)	Income				Older Adults in Household		Children in Household		Overall
	Less than \$50,000	\$50,000 to \$99,999	\$100,000 to \$199,999	\$200,000 or more	No	Yes	No	Yes	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Do you have one person, or a group of doctors or medical providers, that you think of as your personal health care provider?	84%	93% A	95% A	100% A	92%	89%	88%	98% A	91%

Table 170: Question 5

(Percent yes)	Income				Older Adults in Household		Children in Household		Overall
	Less than \$50,000	\$50,000 to \$99,999	\$100,000 to \$199,999	\$200,000 or more	No	Yes	No	Yes	
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Have you utilized non-traditional services (any care or service provided outside of a provider/clinic setting, such as telehealth, herbal medicine, chiropractic care, acupuncture, etc.) in the past 12 months?	25%	37% A	50% A B	60% A B	30%	54% A	47% B	19%	37%

Table 171: Question 6

How confident are you, if at all, with each of the following? (Percent very or somewhat confident)	Income				Older Adults in Household		Children in Household		Overall
	Less than \$50,000	\$50,000 to \$99,999	\$100,000 to \$199,999	\$200,000 or more	No	Yes	No	Yes	
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Knowing who to call if you have health questions	86%	85%	94% A B	100% A B	88%	89%	85%	95% A	88%
Managing appointments	88%	92%	95% A	100% A	90%	98% A	91%	95%	92%

How confident are you, if at all, with each of the following? (Percent very or somewhat confident)	Income				Older Adults in Household		Children in Household		Overall
	Less than \$50,000	\$50,000 to \$99,999	\$100,000 to \$199,999	\$200,000 or more	No	Yes	No	Yes	
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Finding your way to the doctor's office	93%	99% A	99% A	100% A	97%	97%	97%	97%	97%
Understanding health insurance	63%	65%	78% A B	91% A B	72%	66%	65%	81% A	70%
Taking medicine correctly	93%	97% A	99% A	100%	97%	97%	96%	98%	97%

Table 172: Question 7

(Percent yes)	Income				Older Adults in Household		Children in Household		Overall
	Less than \$50,000	\$50,000 to \$99,999	\$100,000 to \$199,999	\$200,000 or more	No	Yes	No	Yes	
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Have you needed behavioral health (mental health or substance use) services in the past 12 months?	22%	18%	17%	23%	15%	25% A	25% B	6%	18%

Table 173: Question 8

(Percent yes)	Income				Older Adults in Household		Children in Household		Overall
	Less than \$50,000	\$50,000 to \$99,999	\$100,000 to \$199,999	\$200,000 or more	No	Yes	No	Yes	
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Have you accessed any behavioral health services (public or private) in Allegan County in the past 12 months?	11% B	4%	7%	3%	5%	11% A	10% B	2%	7%

Table 174: Question 8a

(Percent excellent or good)	Income				Older Adults in Household		Children in Household		Overall
	Less than \$50,000	\$50,000 to \$99,999	\$100,000 to \$199,999	\$200,000 or more	No	Yes	No	Yes	
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Rate the availability of affordable quality mental health care in Allegan County.	78% C	40%	11%	100%	40%	70%	57%	45%	56%

Table 175: Question 12

(Percent always or usually of those who needed support)	Income				Older Adults in Household		Children in Household		Overall
	Less than \$50,000	\$50,000 to \$99,999	\$100,000 to \$199,999	\$200,000 or more	No	Yes	No	Yes	
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	(A)
How often in the past 12 months have you received the mental health support that you need?	30%	35%	72% A B	62% A	38%	50%	49% B	24%	43%

Table 176: Question 13

(Percent always or usually of those who needed support)	Income				Older Adults in Household		Children in Household		Overall
	Less than \$50,000	\$50,000 to \$99,999	\$100,000 to \$199,999	\$200,000 or more	No	Yes	No	Yes	
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	(A)
How often in the past 12 months have you received the substance use support that you need?	12%	17%	0%	20%	9%	17%	12%	10%	11%

Table 177: Question 14

(Percent yes)	Income				Older Adults in Household		Children in Household		Overall
	Less than \$50,000	\$50,000 to \$99,999	\$100,000 to \$199,999	\$200,000 or more	No	Yes	No	Yes	
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Have you ever been told you had a depressive disorder including depression, major depression, dysthymia, or minor depression?	34% C	33% C	23%	22%	29%	28%	35% B	16%	29%

Table 178: Question 15

(Percent yes)	Income				Older Adults in Household		Children in Household		Overall
	Less than \$50,000	\$50,000 to \$99,999	\$100,000 to \$199,999	\$200,000 or more	No	Yes	No	Yes	
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
During the past 12 months have you seriously considered suicide?	7% C	4%	1%	0%	4%	3%	4%	2%	4%

Table 179: Question 16

(Percent yes)	Income				Older Adults in Household		Children in Household		Overall
	Less than \$50,000	\$50,000 to \$99,999	\$100,000 to \$199,999	\$200,000 or more	No	Yes	No	Yes	
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
During the past 12 month has someone close to you attempted suicide or died by suicide?	9% B C D	4%	2%	0%	4%	5%	6% B	2%	4%

Table 180: Question 17

Are you aware of the following behavioral health (mental health/substance use) programs/initiatives in Allegan County? (Percent have heard of or used)	Income				Older Adults in Household		Children in Household		Overall
	Less than \$50,000	\$50,000 to \$99,999	\$100,000 to \$199,999	\$200,000 or more	No	Yes	No	Yes	
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
OnPoint	27% C D	19% D	17%	2%	20%	21%	20%	22%	21%
Pine Rest	79%	82%	90% A B	76%	83%	84%	84%	81%	83%
Intercare	28% D	23% D	21%	5%	20%	28% A	24%	20%	23%
Arbor Circle	22%	18%	20%	15%	18%	22%	21%	16%	20%

Are you aware of the following behavioral health (mental health/substance use) programs/initiatives in Allegan County? (Percent have heard of or used)	Income				Older Adults in Household		Children in Household		Overall
	Less than \$50,000	\$50,000 to \$99,999	\$100,000 to \$199,999	\$200,000 or more	No	Yes	No	Yes	
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Renewed Hope Clinic	15%	14%	14%	6%	16% B	8%	13%	16%	14%

Table 181: Question 18

(Percent excellent or good)	Income				Older Adults in Household		Children in Household		Overall
	Less than \$50,000	\$50,000 to \$99,999	\$100,000 to \$199,999	\$200,000 or more	No	Yes	No	Yes	
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
How would you rate the availability of quality housing in Allegan County?	33%	35%	46% A	57%	39%	37%	37%	42%	38%

Table 182: Question 19

(Percent excellent or good)	Income				Older Adults in Household		Children in Household		Overall
	Less than \$50,000	\$50,000 to \$99,999	\$100,000 to \$199,999	\$200,000 or more	No	Yes	No	Yes	
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	(A)
How would you rate the affordability of quality housing in Allegan County?	24%	25%	35% A	24%	25%	32%	27%	28%	27%

Table 183: Question 20

(Percent yes)	Income				Older Adults in Household		Children in Household		Overall
	Less than \$50,000	\$50,000 to \$99,999	\$100,000 to \$199,999	\$200,000 or more	No	Yes	No	Yes	
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	(A)
Are you aware of how to obtain housing resources/support in Allegan County?	34% B C	12%	18%	22%	23%	19%	23%	20%	22%

Table 184: Question 21

(Percent yes)	Income				Older Adults in Household		Children in Household		Overall
	Less than \$50,000	\$50,000 to \$99,999	\$100,000 to \$199,999	\$200,000 or more	No	Yes	No	Yes	
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	(A)
Have you applied for housing resources/support in the past 12 months?	10% B C D	1%	0%	0%	3%	4%	4%	2%	3%

Table 185: Question 21a

If you have applied for housing resources/support, have you... (Percent yes)	Income				Older Adults in Household		Children in Household		Overall
	Less than \$50,000	\$50,000 to \$99,999	\$100,000 to \$199,999	\$200,000 or more	No	Yes	No	Yes	
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	(A)
Received housing resources/support?	74% B	0%	.	.	61%	77%	73%	36%	67%
Used housing resources/support?	74%	100%	.	.	61%	100% A	73%	92%	76%

Table 186: Question 22

Over the past 12 months have you... (Percent yes)	Income				Older Adults in Household		Children in Household		Overall
	Less than \$50,000	\$50,000 to \$99,999	\$100,000 to \$199,999	\$200,000 or more	No	Yes	No	Yes	
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	(A)
Been homeless in Allegan County?	1%	1%	0%	0%	1%	0%	0%	1%	1%
Been unable to pay your mortgage, rent, or utility bills?	19% C	15% C	7%	6%	10%	17% A	16% B	6%	12%

Table 187: Question 23

Please rate how much you agree or disagree with the statements about affordable housing in Allegan County. (Percent strongly agree or somewhat agree)	Income				Older Adults in Household		Children in Household		Overall
	Less than \$50,000	\$50,000 to \$99,999	\$100,000 to \$199,999	\$200,000 or more	No	Yes	No	Yes	
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	(A)
A variety of housing choices are available for all income levels	33%	49% A	45%	53%	45%	40%	41%	47%	43%
Housing costs are manageable for me/my family	63%	72%	79% A	94% A B	75%	69%	68%	85% A	73%
Housing costs in Allegan County are too high for young people or families just starting out	91%	85%	89%	87%	84%	93% A	89% B	82%	87%

Please rate how much you agree or disagree with the statements about affordable housing in Allegan County. (Percent strongly agree or somewhat agree)	Income				Older Adults in Household		Children in Household		Overall
	Less than \$50,000	\$50,000 to \$99,999	\$100,000 to \$199,999	\$200,000 or more	No	Yes	No	Yes	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Housing costs in Allegan County are too high to stay here in retirement	62% B C D	47% D	43% D	2%	47%	51%	53% B	39%	48%

Table 188: Question 24

(Percent yes)	Income				Older Adults in Household		Children in Household		Overall
	Less than \$50,000	\$50,000 to \$99,999	\$100,000 to \$199,999	\$200,000 or more	No	Yes	No	Yes	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Do you have broadband/high speed internet access at your home?	79%	78%	72%	100% A B C	76%	80%	79%	75%	77%

Table 189: Question 25

(Percent always or usually)	Income				Older Adults in Household		Children in Household		Overall
	Less than \$50,000	\$50,000 to \$99,999	\$100,000 to \$199,999	\$200,000 or more	No	Yes	No	Yes	
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
How often in the last 12 months have you had access to healthy food?	84%	99% A	100% A	100% A	95%	93%	94%	96%	95%

Table 190: Question 26

(Percent often true or sometimes true)	Income				Older Adults in Household		Children in Household		Overall
	Less than \$50,000	\$50,000 to \$99,999	\$100,000 to \$199,999	\$200,000 or more	No	Yes	No	Yes	
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
How often, if ever, was the following statement true for your household in the last 12 months: "I/we couldn't afford to eat healthy meals."	34% B C D	13%	15%	0%	18%	23%	23% B	14%	19%

Table 191: Question 27

Please rate the following aspects of grocery stores in Allegheny County. (Percent excellent or good)	Income				Older Adults in Household		Children in Household		Overall
	Less than \$50,000	\$50,000 to \$99,999	\$100,000 to \$199,999	\$200,000 or more	No	Yes	No	Yes	
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Locations of grocery stores	68% D	73% D	65% D	40%	73% B	55%	61%	80% A	67%
Variety of grocery stores	60% D	55%	51%	34%	59% B	46%	50%	66% A	55%
Quality of grocery stores	67%	67%	59%	54%	67% B	57%	58%	74% A	64%
Quality of fresh produce available at local grocery stores	67%	72%	70%	62%	73% B	59%	64%	78% A	69%
Prices of healthy foods at local grocery stores	23%	26%	27%	46% A B	27%	24%	22%	34% A	26%

Table 192: Question 28

(Percent satisfied)	Income				Older Adults in Household		Children in Household		Overall
	Less than \$50,000	\$50,000 to \$99,999	\$100,000 to \$199,999	\$200,000 or more	No	Yes	No	Yes	
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	(A)
Are you satisfied or dissatisfied with the quality of the water you use and drink at home?	69%	73%	85% A B	91% A B	79%	74%	73%	84% A	77%

Table 193: Question 31

Please rate the following aspects of parks and recreation in Allegan County. (Percent excellent or good)	Income				Older Adults in Household		Children in Household		Overall
	Less than \$50,000	\$50,000 to \$99,999	\$100,000 to \$199,999	\$200,000 or more	No	Yes	No	Yes	
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	(A)
Proximity of your home to parks	74%	73%	68%	80%	70%	76%	71%	75%	72%
Number of parks in Allegan County	71%	70%	71%	76%	71%	66%	70%	70%	70%
Number of playgrounds in Allegan County	64%	63%	66%	80%	63%	65%	66%	60%	64%
Availability of paths and walking trails	63%	58%	57%	76%	59%	62%	58%	65%	60%
Recreational opportunities available for all ages and abilities	57%	51%	53%	46%	53%	53%	52%	55%	53%

Please rate the following aspects of parks and recreation in Allegan County. (Percent excellent or good)	Income				Older Adults in Household		Children in Household		Overall
	Less than \$50,000	\$50,000 to \$99,999	\$100,000 to \$199,999	\$200,000 or more	No	Yes	No	Yes	
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Opportunities to improve your household's physical fitness	61%	55%	55%	74%	58%	57%	54%	64% A	57%
Opportunities for social connection at parks	42%	44%	45%	37%	42%	45%	40%	50%	43%

Table 194: Question 33

(Percent excellent or good)	Income				Older Adults in Household		Children in Household		Overall
	Less than \$50,000	\$50,000 to \$99,999	\$100,000 to \$199,999	\$200,000 or more	No	Yes	No	Yes	
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
How would you rate the overall services provided to older adults in Allegan County?	56%	67%	63%	84%	59%	67%	63%	59%	61%

Table 195: Question 34

(Percent very informed or somewhat informed)	Income				Older Adults in Household		Children in Household		Overall
	Less than \$50,000	\$50,000 to \$99,999	\$100,000 to \$199,999	\$200,000 or more	No	Yes	No	Yes	
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
In general, how informed or uninformed do you feel about services and activities available to older adults in Allegan County?	39% B C D	26%	18%	14%	30%	23%	21%	42% A	28%

Table 196: Question 35

Older adults may or may not face a number of challenges. Thinking back over the last 12 months, how much of a problem, if at all, has each of the following been for you or an older adult close to you? (Percent major problem or moderate problem)	Income				Older Adults in Household		Children in Household		Overall
	Less than \$50,000	\$50,000 to \$99,999	\$100,000 to \$199,999	\$200,000 or more	No	Yes	No	Yes	
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Maintaining your/their home	28%	35%	24%	14%	25%	34% A	34% B	18%	28%
Having safe and affordable transportation available	18% C	23% C	9%	7%	15%	23% A	23% B	10%	17%
No longer being able to drive	14% C	23% A C	4%	8%	14%	16%	16%	12%	14%

Older adults may or may not face a number of challenges. Thinking back over the last 12 months, how much of a problem, if at all, has each of the following been for you or an older adult close to you? (Percent major problem or moderate problem)	Income				Older Adults in Household		Children in Household		Overall
	Less than \$50,000	\$50,000 to \$99,999	\$100,000 to \$199,999	\$200,000 or more	No	Yes	No	Yes	
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Not knowing what services are available to older adults in Allegan County	34%	47% A C D	27%	11%	35%	38%	37%	34%	36%
Experiencing confusion or forgetfulness	15%	14%	13%	14%	12%	17%	16% B	10%	13%
Feeling lonely or isolated	26%	21%	17%	12%	20%	23%	29% B	9%	21%
Being physically or emotionally abused	7% B C	2%	1%	0%	3%	4%	5% B	1%	3%
Feeling like your/their voice is heard in the community	21%	29% C	12%	8%	21%	16%	22%	17%	20%
Performing regular activities, including walking, eating and preparing meals	13%	17%	11%	7%	14%	10%	17% B	7%	13%
Finding productive or meaningful activities to do	23%	23%	14%	7%	19%	21%	22%	16%	20%
Having interesting social events or activities to attend	31% C D	32% C D	16%	7%	23%	32%	28%	23%	26%

Table 197: Question 36

(Percent yes)	Income				Older Adults in Household		Children in Household		Overall
	Less than \$50,000	\$50,000 to \$99,999	\$100,000 to \$199,999	\$200,000 or more	No	Yes	No	Yes	
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	(A)
Are you aware of the 2-1-1 resource?	31%	24%	25%	44% B C	25%	34% A	27%	28%	27%

Table 198: Question 37

(Percent very comfortable or somewhat comfortable)	Income				Older Adults in Household		Children in Household		Overall
	Less than \$50,000	\$50,000 to \$99,999	\$100,000 to \$199,999	\$200,000 or more	No	Yes	No	Yes	
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	(A)
If you needed assistance, how comfortable would you feel calling 2-1-1?	70%	69%	64%	76%	69%	66%	66%	73%	68%

Table 199: Question 38

Please select how much you prefer, if at all, to receive health and wellness information from each source. (Percent strongly prefer or somewhat prefer)	Income				Older Adults in Household		Children in Household		Overall
	Less than \$50,000	\$50,000 to \$99,999	\$100,000 to \$199,999	\$200,000 or more	No	Yes	No	Yes	
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Email	63%	60%	70% B	77%	61%	72% A	66%	63%	65%
Book/library	51% C	44%	38%	63% C	45%	44%	42%	50%	45%
Website	72%	83% A	90% A	100% A	77%	91% A	85% B	73%	82%
Social media	57% D	49%	52%	29%	45%	63% A	55% B	43%	51%
Mail	74%	72%	67%	53%	73% B	64%	67%	78% A	71%
Newsletter	56%	60%	68% A	77%	66% B	54%	57%	74% A	62%

Please select how much you prefer, if at all, to receive health and wellness information from each source. (Percent strongly prefer or somewhat prefer)	Income				Older Adults in Household		Children in Household		Overall
	Less than \$50,000	\$50,000 to \$99,999	\$100,000 to \$199,999	\$200,000 or more	No	Yes	No	Yes	
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Newspapers/magazines	40% B	29%	36%	39%	40% B	28%	28%	52% A	36%
Local TV	50%	41%	52% B	34%	48%	45%	42%	57% A	47%
Friends/family	71%	72%	89% A B	74%	76%	77%	75%	81% A	77%
Doctor	73%	84% A	89% A D	71%	81%	83%	79%	86% A	82%
Other	12% B C	3%	5%	0%	8%	5%	4%	17% A	7%

Comparisons by Geographic Area

Table 200: Question 1

(Percent excellent, very good, or good)	Area					Overall
	1	2	4	5	6	(A)
	(A)	(B)	(C)	(D)	(E)	
Would you say that in general your health is...	91% C	89%	79%	87%	88%	87%

Table 201: Question 3

(Percent at least one)	Area					Overall
	1	2	4	5	6	(A)
	(A)	(B)	(C)	(D)	(E)	
Do you have one person, or a group of doctors or medical providers, that you think of as your personal health care provider?	91% C	93% C	80%	94% C	96% C	91%

Table 202: Question 5

(Percent yes)	Area					Overall
	1	2	4	5	6	(A)
	(A)	(B)	(C)	(D)	(E)	
Have you utilized non-traditional services (any care or service provided outside of a provider/clinic setting, such as telehealth, herbal medicine, chiropractic care, acupuncture, etc.) in the past 12 months?	35%	36%	43%	39%	35%	37%

Table 203: Question 6

How confident are you, if at all, with each of the following? (Percent very or somewhat confident)	Area					Overall
	1	2	4	5	6	(A)
	(A)	(B)	(C)	(D)	(E)	
Knowing who to call if you have health questions	90% C	82%	77%	91% C	91% C	88%
Managing appointments	96% C E	100% C D E	87%	92%	88%	92%
Finding your way to the doctor's office	97%	98%	98%	97%	95%	97%
Understanding health insurance	71% C	81% C	58%	70% C	72% C	70%
Taking medicine correctly	98%	98%	98%	95%	96%	97%

Table 204: Question 7

(Percent yes)	Area					Overall
	1	2	4	5	6	(A)
	(A)	(B)	(C)	(D)	(E)	
Have you needed behavioral health (mental health or substance use) services in the past 12 months?	16%	14%	27% A D	15%	22%	18%

Table 205: Question 8

(Percent yes)	Area					Overall
	1	2	4	5	6	
	(A)	(B)	(C)	(D)	(E)	(A)
Have you accessed any behavioral health services (public or private) in Allegan County in the past 12 months?	7%	7%	14% A D E	4%	5%	7%

Table 206: Question 8a

(Percent excellent or good)	Area					Overall
	1	2	4	5	6	
	(A)	(B)	(C)	(D)	(E)	(A)
Rate the availability of affordable quality mental health care in Allegan County.	64%	100%	55%	67%	19%	56%

Table 207: Question 12

(Percent always or usually of those who needed support)	Area					Overall
	1	2	4	5	6	
	(A)	(B)	(C)	(D)	(E)	(A)
How often in the past 12 months have you received the mental health support that you need?	47%	46%	48%	32%	41%	43%

Table 208: Question 13

(Percent always or usually of those who needed support)	Area					Overall
	1	2	4	5	6	
	(A)	(B)	(C)	(D)	(E)	(A)
How often in the past 12 months have you received the substance use support that you need?	8%	7%	15%	12%	17%	11%

Table 209: Question 14

(Percent yes)	Area					Overall
	1	2	4	5	6	
	(A)	(B)	(C)	(D)	(E)	(A)
Have you ever been told you had a depressive disorder including depression, major depression, dysthymia, or minor depression?	28% B	13%	40% A B D	20%	40% A B D	29%

Table 210: Question 15

(Percent yes)	Area					Overall
	1	2	4	5	6	
	(A)	(B)	(C)	(D)	(E)	(A)
During the past 12 months have you seriously considered suicide?	3%	2%	3%	3%	7% A	4%

Table 211: Question 16

(Percent yes)	Area					Overall
	1	2	4	5	6	(A)
	(A)	(B)	(C)	(D)	(E)	
During the past 12 month has someone close to you attempted suicide or died by suicide?	2%	2%	1%	8% A C	8% A B C	4%

Table 212: Question 17

Are you aware of the following behavioral health (mental health/substance use) programs/initiatives in Allegan County? (Percent have heard of or used)	Area					Overall
	1	2	4	5	6	(A)
	(A)	(B)	(C)	(D)	(E)	
OnPoint	12%	16%	46% A B D E	15%	26% A D	21%
Pine Rest	78% B	58%	86% B	95% A B E	84% B	83%
Intercare	32% D E	39% D E	24% D	8%	20% D	23%
Arbor Circle	16%	17%	30% A D	19%	21%	20%
Renewed Hope Clinic	10%	3%	29% A B D E	10%	18% B	14%

Table 213: Question 18

(Percent excellent or good)	Area					Overall
	1	2	4	5	6	
	(A)	(B)	(C)	(D)	(E)	(A)
How would you rate the availability of quality housing in Allegan County?	36%	42%	31%	45%	38%	38%

Table 214: Question 19

(Percent excellent or good)	Area					Overall
	1	2	4	5	6	
	(A)	(B)	(C)	(D)	(E)	(A)
How would you rate the affordability of quality housing in Allegan County?	28%	34%	18%	32% C	23%	27%

Table 215: Question 20

(Percent yes)	Area					Overall
	1	2	4	5	6	
	(A)	(B)	(C)	(D)	(E)	(A)
Are you aware of how to obtain housing resources/support in Allegan County?	20%	17%	24%	21%	25%	22%

Table 216: Question 21

(Percent yes)	Area					Overall
	1	2	4	5	6	(A)
	(A)	(B)	(C)	(D)	(E)	
Have you applied for housing resources/support in the past 12 months?	2%	0%	9% A B D	3%	4%	3%

Table 217: Question 21a

If you have applied for housing resources/support, have you... (Percent yes)	Area					Overall
	1	2	4	5	6	(A)
	(A)	(B)	(C)	(D)	(E)	
Received housing resources/support?	100% C	.	40%	100% C	44%	67%
Used housing resources/support?	100% C	.	40%	100% C	88% C	76%

Table 218: Question 22

Over the past 12 months have you... (Percent yes)	Area					Overall
	1	2	4	5	6	(A)
	(A)	(B)	(C)	(D)	(E)	
Been homeless in Allegan County?	0%	0%	2%	0%	1%	1%
Been unable to pay your mortgage, rent, or utility bills?	7%	17% D	30% A B D E	6%	14% D	12%

Table 219: Question 23

Please rate how much you agree or disagree with the statements about affordable housing in Allegan County. (Percent strongly agree or somewhat agree)	Area					Overall
	1 (A)	2 (B)	4 (C)	5 (D)	6 (E)	(A)
A variety of housing choices are available for all income levels	32%	57% A E	39%	64% A C E	31%	43%
Housing costs are manageable for me/my family	70%	79%	74%	74%	74%	73%
Housing costs in Allegan County are too high for young people or families just starting out	86%	93%	85%	93% E	79%	87%
Housing costs in Allegan County are too high to stay here in retirement	52%	60% E	44%	50%	38%	48%

Table 220: Question 24

(Percent yes)	Area					Overall
	1 (A)	2 (B)	4 (C)	5 (D)	6 (E)	(A)
Do you have broadband/high speed internet access at your home?	82%	74%	75%	77%	73%	77%

Table 221: Question 25

(Percent always or usually)	Area					Overall
	1 (A)	2 (B)	4 (C)	5 (D)	6 (E)	(A)
How often in the last 12 months have you had access to healthy food?	96% C	97% C	86%	94% C	99% C	95%

Table 222: Question 26

(Percent often true or sometimes true)	Area					Overall
	1	2	4	5	6	
	(A)	(B)	(C)	(D)	(E)	(A)
How often, if ever, was the following statement true for your household in the last 12 months: I/we couldn't afford to eat healthy meals.	14%	22%	24%	22%	21%	19%

Table 223: Question 27

Please rate the following aspects of grocery stores in Allegan County. (Percent excellent or good)	Area					Overall
	1	2	4	5	6	
	(A)	(B)	(C)	(D)	(E)	(A)
Locations of grocery stores	60%	57%	56%	74% A B C	83% A B C	67%
Variety of grocery stores	55% B C	36%	37%	60% B C	71% A B C	55%
Quality of grocery stores	58% C	66% C	45%	73% A C	76% A C	64%
Quality of fresh produce available at local grocery stores	65% C	72% C	44%	77% A C	81% A C	69%
Prices of healthy foods at local grocery stores	32% C D	31% C	10%	19%	35% C D	26%

Table 224: Question 28

(Percent satisfied)	Area					Overall
	1	2	4	5	6	
	(A)	(B)	(C)	(D)	(E)	(A)
Are you satisfied or dissatisfied with the quality of the water you use and drink at home?	85% B E	62%	82% B E	80% B E	61%	77%

Table 225: Question 31

Please rate the following aspects of parks and recreation in Allegan County. (Percent excellent or good)	Area					Overall
	1	2	4	5	6	
	(A)	(B)	(C)	(D)	(E)	(A)
Proximity of your home to parks	78% C E	80% C	62%	74% C	65%	72%
Number of parks in Allegan County	77% B	45%	65% B	73% B	68% B	70%
Number of playgrounds in Allegan County	64% B	37%	57%	77% B C E	62% B	64%
Availability of paths and walking trails	72% B C E	43%	54% E	70% B C E	38%	60%
Recreational opportunities available for all ages and abilities	63% B E	31%	50%	58% B E	42%	53%
Opportunities to improve your household's physical fitness	73% B C D E	41%	43%	59% B C	49%	57%

Please rate the following aspects of parks and recreation in Allegan County. (Percent excellent or good)	Area					Overall
	1	2	4	5	6	(A)
	(A)	(B)	(C)	(D)	(E)	
Opportunities for social connection at parks	53% C E	38%	31%	53% C E	21%	43%

Table 226: Question 33

(Percent excellent or good)	Area					Overall
	1	2	4	5	6	(A)
	(A)	(B)	(C)	(D)	(E)	
How would you rate the overall services provided to older adults in Allegan County?	73% C E	59%	41%	61% C	56%	61%

Table 227: Question 34

(Percent very informed or somewhat informed)	Area					Overall
	1	2	4	5	6	(A)
	(A)	(B)	(C)	(D)	(E)	
In general, how informed or uninformed do you feel about services and activities available to older adults in Allegan County?	33% D	31%	25%	23%	27%	28%

Table 228: Question 35

Older adults may or may not face a number of challenges. Thinking back over the last 12 months, how much of a problem, if at all, has each of the following been for you or an older adult close to you? (Percent major problem or moderate problem)	Area					Overall
	1	2	4	5	6	
	(A)	(B)	(C)	(D)	(E)	(A)
Maintaining your/their home	26%	25%	41% A D	19%	34% D	28%
Having safe and affordable transportation available	13%	33% A D	27% A D	8%	20% D	17%
No longer being able to drive	15% D	25% D	15%	5%	19% D	14%
Not knowing what services are available to older adults in Allegan County	32%	56% A C D	36%	30%	40%	36%
Experiencing confusion or forgetfulness	11%	11%	12%	4%	32% A B C D	13%
Feeling lonely or isolated	19%	15%	26% D	13%	32% A B D	21%
Being physically or emotionally abused	4%	1%	4%	3%	3%	3%
Feeling like your/their voice is heard in the community	22%	13%	25%	13%	27% D	20%
Performing regular activities, including walking, eating and preparing meals	14%	18%	15%	7%	15%	13%
Finding productive or meaningful activities to do	20%	25% D	18%	11%	29% D	20%

Older adults may or may not face a number of challenges. Thinking back over the last 12 months, how much of a problem, if at all, has each of the following been for you or an older adult close to you? (Percent major problem or moderate problem)	Area					Overall
	1	2	4	5	6	
	(A)	(B)	(C)	(D)	(E)	(A)
Having interesting social events or activities to attend	27% D	46% A C D E	29% D	15%	25%	26%

Table 229: Question 36

(Percent yes)	Area					Overall
	1	2	4	5	6	
	(A)	(B)	(C)	(D)	(E)	(A)
Are you aware of the 2-1-1 resource?	31%	26%	20%	25%	29%	27%

Table 230: Question 37

(Percent very comfortable or somewhat comfortable)	Area					Overall
	1	2	4	5	6	
	(A)	(B)	(C)	(D)	(E)	(A)
If you needed assistance, how comfortable would you feel calling 2-1-1?	71%	77%	66%	66%	63%	68%

Table 231: Question 38

Please select how much you prefer, if at all, to receive health and wellness information from each source. (Percent strongly prefer or somewhat prefer)	Area					Overall
	1 (A)	2 (B)	4 (C)	5 (D)	6 (E)	(A)
Email	69% E	76% E	71% E	63% E	51%	65%
Book/library	39%	52%	50%	41%	50%	45%
Website	90% D	89% D	82% D	70%	82% D	82%
Social media	53%	55%	55%	45%	51%	51%
Mail	71%	71%	81% D E	65%	68%	71%
Newsletter	61%	52%	62%	68%	61%	62%
Newspapers/magazines	26%	33%	33%	40% A	48% A C	36%
Local TV	46%	45%	44%	48%	49%	47%
Friends/family	78% B	63%	76%	81% B	73%	77%
Doctor	86% B	71%	79%	78%	87% B	82%
Other	12% B D	0%	10%	2%	5%	7%

Appendix E: Open Participation Survey Results

About the Open Participation Survey

After data collection for the address-based survey was underway, a web-based survey was made available to Allegan County residents through a link publicized by the county. Residents were able to complete the survey from November 9 – November 27, 2023. A total of 205 responses were received. This section contains results of this open participation, web-based survey. These data were not collected through a random sample, and it is unknown who in the community was aware of the survey; therefore, a level of confidence in the representativeness of the sample cannot be estimated. However, to reduce bias where possible, these data were weighted to match the U.S. Census and American Community Survey (ACS) population norms for Allegan County. The results of the weighting scheme for the open participation survey are presented in the table on the following page.

2023 Allegan County Community Health Survey Weighting Table – Open Participation

Characteristic	Population Norm*	Unweighted Data	Weighted Data
Housing			
Rent home	15%	7%	13%
Own home	85%	93%	87%
Detached unit	78%	93%	82%
Attached unit	22%	7%	18%
Race and Ethnicity			
White	92%	97%	94%
Not white	8%	3%	6%
Not Hispanic	94%	96%	93%
Hispanic	6%	4%	7%
Sex and Age			
Female	50%	72%	54%
Male	50%	28%	46%
18-34 years of age	26%	9%	24%
35-54 years of age	33%	29%	32%
55+ years of age	41%	62%	44%
Females 18-34	13%	7%	20%
Females 35-54	16%	25%	18%
Females 55+	21%	40%	17%
Males 18-34	13%	1%	4%
Males 35-54	17%	4%	14%
Males 55+	20%	23%	28%

* 2020 U.S. Census Bureau, 2021 American Community Survey Population Estimates

Respondent and Household Characteristics

Please note: Due to rounding, the added total of Ns for all response options may not equal the total N shown.

Table 232: Area

In which area of Allegan County do you live?	Percent	Number
1	30%	N=62
2	7%	N=14
4	24%	N=50
5	25%	N=51
6	14%	N=28
Total	100%	N=205

Table 233: Length of Residency

How many years have you lived in Allegan County?	Percent	Number
Less than 2 years	8%	N=15
2-5 years	7%	N=14
6-10 years	19%	N=38
11-20 years	13%	N=26
More than 20 years	53%	N=108
Total	100%	N=201

Table 234: Housing Unit Type

Which best describes the building you live in?	Percent	Number
Single-family detached home	78%	N=158
Townhouse or duplex (may share walls but no units above or below you)	5%	N=9

Which best describes the building you live in?	Percent	Number
Condominium or apartment (have units above or below you)	10%	N=21
Mobile home	4%	N=7
Other	3%	N=6
Total	100%	N=201

Table 235: Housing Tenure

Do you rent or own your home?	Percent	Number
Rent	13%	N=26
Own	87%	N=175
Total	100%	N=200

Table 236: Housing Cost

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance, and homeowner" association (HOA) fees)?	Percent	Number
Less than \$300	8%	N=15
\$300 to \$599	14%	N=28
\$600 to \$999	17%	N=33
\$1,000 to \$1,499	28%	N=54
\$1,500 to \$2,499	20%	N=39
\$2,500 to \$3,999	11%	N=20
\$4,000 to \$6,999	1%	N=2
\$7,000 to \$9,999	0%	N=0
\$10,000 or more	1%	N=2
Total	100%	N=192

Table 237: Children in Household

Do any children 17 or younger live in your household?	Percent	Number
No	75%	N=150
Yes	25%	N=49
Total	100%	N=199

Table 238: Older Adults in Household

Are you or any other members of your household aged 65 or older?	Percent	Number
No	62%	N=126
Yes	38%	N=77
Total	100%	N=203

Table 239: Household Income

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household)	Percent	Number
Less than \$25,000	9%	N=17
\$25,000 to \$49,999	20%	N=39
\$50,000 to \$74,999	23%	N=46
\$75,000 to \$99,999	16%	N=31
\$100,000 to \$149,999	22%	N=43
\$150,000 to \$199,999	6%	N=11
\$200,000 to \$299,999	4%	N=8
\$300,000 or more	1%	N=3
Total	100%	N=197

Table 240: Ethnicity

Are you of Hispanic, Latino/a/x, or Spanish origin?	Percent	Number
No	93%	N=187
Yes	7%	N=13
Total	100%	N=200

Table 241: Race

What is your race? (Mark one or more races to indicate what race you consider yourself to be.)	Percent	Number
American Indian or Alaskan Native	3%	N=6
Asian	0%	N=0
Black or African American	0%	N=1
Native Hawaiian or Other Pacific Islander	0%	N=0
White	99%	N=197
A race not listed	3%	N=6
Total	100%	N=198

Total may exceed 100% as respondents could select more than one option.

Table 242: Age

In which category is your age?	Percent	Number
18-24 years	1%	N=1
25-34 years	24%	N=48
35-44 years	15%	N=30
45-54 years	17%	N=34
55-64 years	8%	N=16
65-74 years	24%	N=49

In which category is your age?	Percent	Number
75 years or older	12%	N=24
Total	100%	N=201

Table 243: Gender

What is your gender?	Percent	Number
Woman	53%	N=107
Man	45%	N=90
Identify in another way	2%	N=4
Total	100%	N=201

Complete Set of Responses

Please note: Due to rounding, the added total of Ns for all response options may not equal the total N shown.

Table 244: Question 1 without "don't know" responses

Would you say that in general your health is...	Percent	Number
Excellent	16%	N=32
Very good	49%	N=98
Good	9%	N=18
Fair	19%	N=38
Poor	8%	N=15
Total	100%	N=202

Table 245: Question 1 with "don't know" responses

Would you say that in general your health is...	Percent	Number
Excellent	15%	N=32
Very good	48%	N=98
Good	9%	N=18
Fair	19%	N=38
Poor	7%	N=15
Don't know	2%	N=3
Total	100%	N=205

Table 246: Question 2 without "don't know" responses

What is the current primary source (main source that you have to use first) of your health insurance?	Percent	Number
A plan purchased through an employer or union (including plans purchased through another person's employer)	43%	N=88
A private nongovernmental plan that you or another family member buys on your own	8%	N=16
Medicare	38%	N=77
Medigap	1%	N=1
Medicaid	2%	N=4
Children's Health Insurance Program (CHIP)	0%	N=0
Military related health care: TRICARE (CHAMPUS) / VA health care / CHAMP- VA	2%	N=4
Indian Health Service	0%	N=0
State sponsored health plan (Affordable Healthcare Plan, etc.)	2%	N=4
Other government program	0%	N=0
No coverage of any type	4%	N=7
Other	1%	N=1
Total	100%	N=203

Table 247: Question 2 with "don't know" responses

What is the current primary source (main source that you have to use first) of your health insurance?	Percent	Number
A plan purchased through an employer or union (including plans purchased through another person's employer)	43%	N=88
A private nongovernmental plan that you or another family member buys on your own	8%	N=16
Medicare	38%	N=77
Medigap	1%	N=1
Medicaid	2%	N=4

What is the current primary source (main source that you have to use first) of your health insurance?	Percent	Number
Children's Health Insurance Program (CHIP)	0%	N=0
Military related health care: TRICARE (CHAMPUS) / VA health care / CHAMP- VA	2%	N=4
Indian Health Service	0%	N=0
State sponsored health plan (Affordable Healthcare Plan, etc.)	2%	N=4
Other government program	0%	N=0
No coverage of any type	4%	N=7
Don't know	0%	N=0
Other	1%	N=1
Total	100%	N=204

Table 248: Question 2a

If you do not have health insurance coverage of any type, why? (Select all that apply.)	Percent	Number
Cost/Coverage not affordable	100%	N=7
Not eligible for coverage	2%	N=0
Do not need or want	3%	N=0
Signing up is too difficult/confusing	0%	N=0
Cannot find plan that meets needs	3%	N=0
Lost job	43%	N=3
Other	0%	N=0
Total	100%	N=7

Total may exceed 100% as respondents could select more than one option.

Table 249: Question 3 without "don't know" responses

Do you have one person, or a group of doctors or medical providers, that you think of as your personal health care provider?	Percent	Number
Yes, only one	38%	N=78
More than one	48%	N=98
No	14%	N=28
Total	100%	N=204

Table 250: Question 3 with "don't know" responses

Do you have one person, or a group of doctors or medical providers, that you think of as your personal health care provider?	Percent	Number
Yes, only one	38%	N=78
More than one	48%	N=98
No	14%	N=28
Don't know	0%	N=0
Total	100%	N=205

Table 251: Question 4

Have any of the following been barriers to seeing a doctor or medical provider in the last 12 months? (Select all that apply).	Percent	Number
Do not have insurance	7%	N=7
Cannot afford to see a doctor/provider	36%	N=36
No appointments available	42%	N=42
Have not established care with a doctor/provider	26%	N=26
Cannot find doctor/provider that meets needs	15%	N=15

Have any of the following been barriers to seeing a doctor or medical provider in the last 12 months? (Select all that apply).	Percent	Number
Do not know how to find a doctor/provider	3%	N=3
There are no doctors/providers near me/distance is too far	7%	N=7
Do not have transportation	8%	N=8
Other	10%	N=10
Total	100%	N=100

Total may exceed 100% as respondents could select more than one option.

Table 252: Question 5

Have you utilized non-traditional services (any care or service provided outside of a provider/clinic setting, such as telehealth, herbal medicine, chiropractic care, acupuncture, etc.) in the past 12 months?	Percent	Number
No	55%	N=112
Yes	45%	N=93
Total	100%	N=205

Table 253: Question 6

How confident are you, if at all, with each of the following?	Very confident		Somewhat confident		Slightly confident		Not at all confident		Not applicable		Total	
	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number
Knowing who to call if you have health questions	56%	N=115	28%	N=56	11%	N=22	5%	N=11	0%	N=0	100%	N=205
Managing appointments	73%	N=148	19%	N=39	4%	N=9	2%	N=5	2%	N=3	100%	N=204
Finding your way to the doctor's office	87%	N=175	9%	N=18	2%	N=4	1%	N=1	2%	N=4	100%	N=202
Understanding health insurance	26%	N=53	43%	N=88	16%	N=33	14%	N=29	0%	N=0	100%	N=204

How confident are you, if at all, with each of the following?	Very confident		Somewhat confident		Slightly confident		Not at all confident		Not applicable		Total	
	Percent	N	Percent	N	Percent	N	Percent	N	Percent	N	Percent	N
Taking medicine correctly	83%	N=168	12%	N=25	2%	N=4	0%	N=0	3%	N=6	100%	N=203

Table 254: Question 7

Have you needed behavioral health (mental health or substance use) services in the past 12 months?	Percent	Number
No	73%	N=149
Yes	27%	N=55
Total	100%	N=205

Table 255: Question 8

Have you accessed any behavioral health services (public or private) in Allegan County in the past 12 months?	Percent	Number
No	89%	N=179
Yes	11%	N=23
Total	100%	N=202

Table 256: Question 8a without "don't know" responses

Rate the availability of affordable quality mental health care in Allegan County.	Percent	Number
Excellent	21%	N=4
Good	32%	N=6
Fair	23%	N=5
Poor	24%	N=5
Total	100%	N=20

Table 257: Question 8a with "don't know" responses

Rate the availability of affordable quality mental health care in Allegan County.	Percent	Number
Excellent	18%	N=4
Good	27%	N=6
Fair	20%	N=5
Poor	21%	N=5
Don't know	14%	N=3
Total	100%	N=23

Table 258: Question 9

If you have not accessed behavioral health services in Allegan County, why not? (Select all that apply.)	Percent	Number
Have not needed behavioral health services	73%	N=127
Do not want/feel comfortable seeing doctor/provider	4%	N=8
There are no providers near me/distance is too far	5%	N=8
My current providers is outside of Allegan County	11%	N=19
Do not have insurance	5%	N=9
Cannot afford to see a doctor/provider	16%	N=28

If you have not accessed behavioral health services in Allegan County, why not? (Select all that apply.)	Percent	Number
Have not established care with a doctor/provider	4%	N=7
Unable to see a provider/on waitlist/waitlist is too long	4%	N=8
Cannot find doctor that meets needs	2%	N=3
Do not know how to find a doctor/provider	7%	N=12
Other	3%	N=5

Total may exceed 100% as respondents could select more than one option.

Table 259: Question 10

Thinking about your mental health, which includes stress, depression, and problems with emotions, for how many days during the past 30 days was your mental health not good?	Percent	Number
0 days	46%	N=80
1-2 days	9%	N=15
3-6 days	17%	N=30
7-10 days	12%	N=20
11-20 days	10%	N=17
21-30 days	7%	N=13
Total	100%	N=175

Table 260: Question 11

During the past 30 days, for about how many days did poor physical or mental health keep you from doing your usual activities, such as self-care, work, or recreation?	Percent	Number
0 days	58%	N=109
1-2 days	7%	N=14
3-6 days	12%	N=24

During the past 30 days, for about how many days did poor physical or mental health keep you from doing your usual activities, such as self-care, work, or recreation?	Percent	Number
7-10 days	6%	N=10
11-20 days	12%	N=22
21-30 days	5%	N=10
Total	100%	N=189

Table 261: Question 12

	Always		Usually		Sometimes		Rarely		Never		I have not needed support in the past 12 months		Total	
How often in the past 12 months have you received the mental health support that you need?	6%	N=13	16%	N=33	12%	N=25	9%	N=17	8%	N=16	48%	N=98	100%	N=203

Table 262: Question 13

	Always		Usually		Sometimes		Rarely		Never		I have not needed support in the past 12 months		Total	
How often in the past 12 months have you received the substance use support that you need?	1%	N=1	0%	N=0	0%	N=0	0%	N=0	5%	N=9	95%	N=191	100%	N=201

Table 263: Question 14 without "don't know" responses

	No		Yes		Total	
Have you ever been told you had a depressive disorder including depression, major depression, dysthymia, or minor depression?	63%	N=124	37%	N=71	100%	N=195

Table 264: Question 14 with "don't know" responses

	No		Yes		Don't know		Total	
Have you ever been told you had a depressive disorder including depression, major depression, dysthymia, or minor depression?	61%	N=124	35%	N=71	4%	N=9	100%	N=204

Table 265: Question 15

	No		Yes		Total	
During the past 12 months have you seriously considered suicide?	97%	N=195	3%	N=7	100%	N=202

Table 266: Question 16 without "don't know" responses

	No		Yes		Total	
During the past 12 month has someone close to you attempted suicide or died by suicide?	90%	N=172	10%	N=19	100%	N=191

Table 267: Question 16 with "don't know" responses

	No		Yes		Don't know		Total	
During the past 12 month has someone close to you attempted suicide or died by suicide?	84%	N=172	9%	N=19	6%	N=13	100%	N=204

Table 268: Question 17

Are you aware of the following behavioral health (mental health/substance use) programs/initiatives in Allegheny County?	Have used this		Heard of this, but not used		Have not heard of this		Total	
OnPoint	4%	N=9	41%	N=82	55%	N=110	100%	N=200
Pine Rest	5%	N=10	83%	N=166	13%	N=25	100%	N=202
Intercare	1%	N=1	29%	N=58	70%	N=139	100%	N=199
Arbor Circle	1%	N=3	28%	N=54	71%	N=137	100%	N=194
Renewed Hope Clinic	0%	N=0	11%	N=23	89%	N=178	100%	N=200

Table 269: Question 18 without "don't know" responses

	Excellent		Good		Fair		Poor		Total	
How would you rate the availability of quality housing in Allegheny County?	1%	N=2	25%	N=42	42%	N=70	31%	N=52	100%	N=165

Table 270: Question 18 with "don't know" responses

	Excellent		Good		Fair		Poor		Don't know		Total	
How would you rate the availability of quality housing in Allegheny County?	1%	N=2	21%	N=42	34%	N=70	25%	N=52	19%	N=38	100%	N=204

Table 271: Question 19 without "don't know" responses

	Excellent		Good		Fair		Poor		Total	
How would you rate the affordability of quality housing in Allegheny County?	1%	N=2	9%	N=15	32%	N=55	58%	N=99	100%	N=171

Table 272: Question 19 with "don't know" responses

	Excellent		Good		Fair		Poor		Don't know		Total	
How would you rate the affordability of quality housing in Allegan County?	1%	N=2	7%	N=15	27%	N=55	49%	N=99	16%	N=32	100%	N=203

Table 273: Question 20

	No		Yes		Total	
Are you aware of how to obtain housing resources/support in Allegan County?	73%	N=148	27%	N=54	100%	N=202

Table 274: Question 21

	No		Yes		Total	
Have you applied for housing resources/support in the past 12 months?	96%	N=194	4%	N=9	100%	N=203

Table 275: Question 21a

If you have applied for housing resources/support, have you...	No		Yes		Total	
Received housing resources/support?	2%	N=0	98%	N=9	100%	N=9
Used housing resources/support?	2%	N=0	98%	N=9	100%	N=9

Table 276: Question 22

Over the past 12 months have you...	No		Yes		Total	
Been homeless in Allegan County?	100%	N=203	0%	N=0	100%	N=204
Been unable to pay your mortgage, rent, or utility bills?	89%	N=181	11%	N=22	100%	N=204

Table 277: Question 23 without "don't know" responses

Please rate how much you agree or disagree with the statements about affordable housing in Allegan County.	Strongly agree		Somewhat agree		Somewhat disagree		Strongly disagree		Total	
	%	N	%	N	%	N	%	N	%	N
A variety of housing choices are available for all income levels	4%	N=6	17%	N=26	32%	N=51	47%	N=75	100%	N=158
Housing costs are manageable for me/my family	38%	N=73	31%	N=59	15%	N=29	15%	N=29	100%	N=189
Housing costs in Allegan County are too high for young people or families just starting out	55%	N=95	36%	N=61	7%	N=11	2%	N=3	100%	N=171
Housing costs in Allegan County are too high to stay here in retirement	26%	N=40	37%	N=55	25%	N=37	12%	N=19	100%	N=151

Table 278: Question 23 with "don't know" responses

Please rate how much you agree or disagree with the statements about affordable housing in Allegan County.	Strongly agree		Somewhat agree		Somewhat disagree		Strongly disagree		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
A variety of housing choices are available for all income levels	3%	N=6	13%	N=26	25%	N=51	37%	N=75	21%	N=42	100%	N=200
Housing costs are manageable for me/my family	36%	N=73	30%	N=59	14%	N=29	14%	N=29	5%	N=10	100%	N=200
Housing costs in Allegan County are too high for young people or families just starting out	47%	N=95	30%	N=61	6%	N=11	2%	N=3	16%	N=33	100%	N=204
Housing costs in Allegan County are too high to stay here in retirement	20%	N=40	28%	N=55	19%	N=37	9%	N=19	24%	N=48	100%	N=199

Table 279: Question 24

	No		Yes		Total	
Do you have broadband/high speed internet access at your home?	17%	N=35	83%	N=168	100%	N=203

Table 280: Question 24a

Why do you not have broadband/high speed internet access at home? (Select all that apply.)	Percent	Number
Cost	26%	N=9
Availability	77%	N=27
Lack of device/computer	9%	N=3
Lack of technical skills	7%	N=2
Do not need/want internet access at home	0%	N=0
Other	2%	N=1

Total may exceed 100% as respondents could select more than one option.

Table 281: Question 25

	Always		Usually		Sometimes		Never		Total	
How often in the last 12 months have you had access to healthy food?	72%	N=147	23%	N=47	4%	N=9	0%	N=0	100%	N=204

Table 282: Question 26 without "don't know" responses

	Often true		Sometimes true		Never true		Total	
How often, if ever, was the following statement true for your household in the last 12 months: 'I/we couldn't afford to eat healthy meals.'	6%	N=12	15%	N=30	79%	N=159	100%	N=201

Table 283: Question 26 with "don't know" responses

	Often true		Sometimes true		Never true		Don't know/Not sure		Total	
How often, if ever, was the following statement true for your household in the last 12 months: 'I/we couldn't afford to eat healthy meals.'	6%	N=12	15%	N=30	78%	N=159	1%	N=2	100%	N=203

Table 284: Question 27 without "don't know" responses

Please rate the following aspects of grocery stores in Allegan County.	Excellent		Good		Fair		Poor		Total	
Locations of grocery stores	11%	N=23	38%	N=77	39%	N=78	12%	N=24	100%	N=202
Variety of grocery stores	7%	N=15	25%	N=50	34%	N=68	33%	N=66	100%	N=199
Quality of grocery stores	12%	N=25	34%	N=69	42%	N=85	11%	N=22	100%	N=200
Quality of fresh produce available at local grocery stores	12%	N=23	42%	N=84	33%	N=66	13%	N=26	100%	N=198
Prices of healthy foods at local grocery stores	3%	N=6	20%	N=41	34%	N=68	42%	N=84	100%	N=199

Table 285: Question 27 with "don't know" responses

Please rate the following aspects of grocery stores in Allegan County.	Excellent		Good		Fair		Poor		Don't know		Total	
Locations of grocery stores	11%	N=23	38%	N=77	38%	N=78	12%	N=24	1%	N=2	100%	N=204
Variety of grocery stores	7%	N=15	25%	N=50	34%	N=68	33%	N=66	1%	N=2	100%	N=201
Quality of grocery stores	12%	N=25	34%	N=69	42%	N=85	11%	N=22	1%	N=1	100%	N=202
Quality of fresh produce available at local grocery stores	12%	N=23	42%	N=84	33%	N=66	13%	N=26	1%	N=3	100%	N=201

Please rate the following aspects of grocery stores in Allegan County.	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Prices of healthy foods at local grocery stores	3%	N=6	20%	N=41	34%	N=68	42%	N=84	1%	N=2	100%	N=201

Table 286: Question 28

	Satisfied		Dissatisfied		Total	
	%	N	%	N	%	N
Are you satisfied or dissatisfied with the quality of the water you use and drink at home?	78%	N=158	22%	N=45	100%	N=203

Table 287: Question 28a

Why are you dissatisfied with your water? (Select all that apply.)	Percent	Number
Taste	78%	N=35
Odor	41%	N=18
Color	16%	N=7
Impurities or contaminants	52%	N=23
Too little flow	4%	N=2
Other	5%	N=2

Total may exceed 100% as respondents could select more than one option.

Table 288: Question 28b

Do you do any of the following because you are dissatisfied with the quality of your water? (Select all that apply.)	Percent	Number
Purchase bottled water	80%	N=32
Use filters	87%	N=35
Use a water softener	33%	N=13
Use a reverse osmosis system	17%	N=7
Other	3%	N=1

Total may exceed 100% as respondents could select more than one option.

Table 289: Question 29

What challenges do you experience in your household? (Select all that apply.)	Percent	Number
Access to basic medical care	6%	N=12
Access to mental health services	15%	N=29
Access to substance use recovery services	2%	N=4
Access to emergency medical services	4%	N=8
Access to prescription medications	5%	N=9
Loss of employment	6%	N=13
Lack of safe drinking water	3%	N=5
A shortage of food	4%	N=9
A shortage of healthy food	14%	N=27
Lack of housing options	11%	N=23
Options for childcare services/lack of childcare	15%	N=30
Not being able to exercise	12%	N=25
Feeling alone/isolated, not being able to socialize with other people	17%	N=34

What challenges do you experience in your household? (Select all that apply.)	Percent	Number
Feeling nervous, anxious, or on edge	25%	N=50
Lack of technology (e.g., internet, cellphone)	10%	N=19
Other	3%	N=6
None	47%	N=93

Total may exceed 100% as respondents could select more than one option.

Table 290: Question 30

What barriers do you personally face when trying to live a healthier lifestyle? (Select all that apply.)	Percent	Number
Don't know how to make changes	8%	N=16
Lack of affordable healthy food	19%	N=40
Lack of affordable/safe housing	10%	N=21
Lack of programs/services in my community	18%	N=36
My community doesn't support healthy lifestyles	18%	N=36
My family doesn't support healthy lifestyles	3%	N=7
Not enough time	32%	N=66
Not mentally/emotionally ready to make changes	16%	N=32
Lack of energy/will power/motivation	38%	N=78
Too costly/can't afford	22%	N=44
Too many unhealthy food options	14%	N=28
Transportation issues	7%	N=14
Other	6%	N=13
None/No barriers	31%	N=63

Total may exceed 100% as respondents could select more than one option.

Table 291: Question 31 without "don't know" responses

Please rate the following aspects of parks and recreation in Allegan County	Excellent		Good		Fair		Poor		Total	
Proximity of your home to parks	21%	N=40	38%	N=72	31%	N=60	11%	N=21	100%	N=193
Number of parks in Allegan County	11%	N=18	51%	N=86	29%	N=49	10%	N=17	100%	N=170
Number of playgrounds in Allegan County	8%	N=9	48%	N=59	34%	N=43	10%	N=13	100%	N=124
Availability of paths and walking trails	16%	N=28	34%	N=59	27%	N=47	22%	N=37	100%	N=170
Recreational opportunities available for all ages and abilities	8%	N=14	30%	N=49	42%	N=69	20%	N=32	100%	N=163
Opportunities to improve your household's physical fitness	12%	N=22	36%	N=66	35%	N=63	17%	N=31	100%	N=182
Opportunities for social connection at parks	1%	N=1	23%	N=30	46%	N=60	29%	N=38	100%	N=129

Table 292: Question 31 with "don't know" responses

Please rate the following aspects of parks and recreation in Allegan County	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Proximity of your home to parks	20%	N=40	36%	N=72	29%	N=60	10%	N=21	5%	N=11	100%	N=204
Number of parks in Allegan County	9%	N=18	43%	N=86	24%	N=49	8%	N=17	16%	N=32	100%	N=203
Number of playgrounds in Allegan County	5%	N=9	30%	N=59	21%	N=43	7%	N=13	38%	N=75	100%	N=199
Availability of paths and walking trails	14%	N=28	29%	N=59	23%	N=47	19%	N=37	15%	N=29	100%	N=199
Recreational opportunities available for all ages and abilities	7%	N=14	24%	N=49	34%	N=69	16%	N=32	20%	N=40	100%	N=204
Opportunities to improve your household's physical fitness	11%	N=22	33%	N=66	31%	N=63	15%	N=31	9%	N=19	100%	N=201
Opportunities for social connection at parks	1%	N=1	15%	N=30	30%	N=60	19%	N=38	36%	N=73	100%	N=202

Table 293: Question 32 - Yes/No

	Yes		No		Don't know/not sure		Total	
	%	N	%	N	%	N	%	N
Are interactive programs (whether it's a guided bird walk, or a nature camp, or a sports game) needed in our County? (Yes or no)	75%	N=80	10%	N=10	16%	N=17	100%	N=108

Table 294: Question 32 - Programs

	Activities for children		Nature programs, trails, outdoor activities		Sports, leagues		Recreational activities		Programs for seniors		Other		Don't know/NA		Total	
If yes, please describe the type and location of programs that are needed. (Types of activities)	0%	N=0	33%	N=35	4%	N=5	6%	N=6	2%	N=2	13%	N=14	42%	N=46	100%	N=108

Table 295: Question 33 without "don't know" responses

	Excellent		Good		Fair		Poor		Total	
How would you rate the overall services provided to older adults in Allegan County?	12%	N=14	29%	N=35	47%	N=56	11%	N=14	100%	N=119

Table 296: Question 33 with "don't know" responses

	Excellent		Good		Fair		Poor		Don't know		Total	
How would you rate the overall services provided to older adults in Allegan County?	7%	N=14	17%	N=35	28%	N=56	7%	N=14	42%	N=85	100%	N=203

Table 297: Question 34

	Very informed		Somewhat informed		Somewhat uninformed		Very uninformed		Total	
	%	N	%	N	%	N	%	N	%	N
In general, how informed or uninformed do you feel about services and activities available to older adults in Allegan County?	6%	N=13	25%	N=51	37%	N=76	31%	N=63	100%	N=202

Table 298: Question 35 without "don't know" responses

Older adults may or may not face a number of challenges. Thinking back over the last 12 months, how much of a problem, if at all, has each of the following been for you or an older adult close to you?	Not a problem		Minor problem		Moderate problem		Major problem		Total	
	%	N	%	N	%	N	%	N	%	N
Maintaining your/their home	39%	N=63	18%	N=29	24%	N=39	18%	N=30	100%	N=161
Having safe and affordable transportation available	57%	N=92	6%	N=10	25%	N=40	12%	N=20	100%	N=161
No longer being able to drive	62%	N=95	4%	N=7	11%	N=17	22%	N=34	100%	N=152
Not knowing what services are available to older adults in Allegan County	24%	N=35	20%	N=30	35%	N=52	20%	N=30	100%	N=147
Experiencing confusion or forgetfulness	60%	N=93	15%	N=24	16%	N=25	8%	N=12	100%	N=154
Feeling lonely or isolated	48%	N=73	12%	N=18	20%	N=31	20%	N=31	100%	N=154
Being physically or emotionally abused	91%	N=133	7%	N=10	2%	N=3	0%	N=0	100%	N=146
Feeling like your/their voice is heard in the community	40%	N=55	23%	N=31	17%	N=24	20%	N=27	100%	N=137
Performing regular activities, including walking, eating and preparing meals	54%	N=87	19%	N=31	15%	N=24	12%	N=20	100%	N=162
Finding productive or meaningful activities to do	42%	N=67	20%	N=31	27%	N=44	11%	N=18	100%	N=160

Older adults may or may not face a number of challenges. Thinking back over the last 12 months, how much of a problem, if at all, has each of the following been for you or an older adult close to you?	Not a problem		Minor problem		Moderate problem		Major problem		Total	
	%	N	%	N	%	N	%	N	%	N
Having interesting social events or activities to attend	40%	N=61	17%	N=26	25%	N=39	18%	N=28	100%	N=155

Table 299: Question 35 with "don't know" responses

Older adults may or may not face a number of challenges. Thinking back over the last 12 months, how much of a problem, if at all, has each of the following been for you or an older adult close to you?	Not a problem		Minor problem		Moderate problem		Major problem		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Maintaining your/their home	32%	N=63	15%	N=29	20%	N=39	15%	N=30	17%	N=33	100%	N=194
Having safe and affordable transportation available	47%	N=92	5%	N=10	20%	N=40	10%	N=20	17%	N=34	100%	N=195
No longer being able to drive	49%	N=95	3%	N=7	9%	N=17	17%	N=34	21%	N=42	100%	N=194
Not knowing what services are available to older adults in Allegan County	18%	N=35	15%	N=30	27%	N=52	15%	N=30	24%	N=47	100%	N=194
Experiencing confusion or forgetfulness	48%	N=93	12%	N=24	13%	N=25	6%	N=12	20%	N=38	100%	N=191
Feeling lonely or isolated	38%	N=73	9%	N=18	16%	N=31	16%	N=31	21%	N=40	100%	N=194
Being physically or emotionally abused	69%	N=133	5%	N=10	1%	N=3	0%	N=0	24%	N=47	100%	N=193

Older adults may or may not face a number of challenges. Thinking back over the last 12 months, how much of a problem, if at all, has each of the following been for you or an older adult close to you?	Not a problem		Minor problem		Moderate problem		Major problem		Don't know		Total	
Feeling like your/their voice is heard in the community	28%	N=55	16%	N=31	12%	N=24	14%	N=27	30%	N=58	100%	N=195
Performing regular activities, including walking, eating and preparing meals	45%	N=87	16%	N=31	12%	N=24	10%	N=20	17%	N=33	100%	N=195
Finding productive or meaningful activities to do	35%	N=67	16%	N=31	22%	N=44	9%	N=18	18%	N=34	100%	N=194
Having interesting social events or activities to attend	32%	N=61	14%	N=26	20%	N=39	15%	N=28	20%	N=39	100%	N=194

Table 300: Question 36

	No		Yes		Total	
Are you aware of the 2-1-1 resource?	57%	N=115	43%	N=88	100%	N=203

Table 301: Question 37

	Very comfortable		Somewhat comfortable		Somewhat uncomfortable		Very uncomfortable		Total	
If you needed assistance, how comfortable would you feel calling 2-1-1?	29%	N=60	42%	N=86	21%	N=43	7%	N=14	100%	N=203

Table 302: Question 38

First, please select how much you prefer, if at all, to receive health and wellness information from each source	Strongly prefer		Somewhat prefer		Do not prefer		Total	
Email	50%	N=97	37%	N=73	13%	N=26	100%	N=196
Book/library	22%	N=44	46%	N=90	32%	N=62	100%	N=195
Website	65%	N=129	31%	N=62	4%	N=7	100%	N=198
Social media	31%	N=60	29%	N=58	40%	N=79	100%	N=197
Mail	24%	N=48	37%	N=73	39%	N=76	100%	N=197
Newsletter	30%	N=60	46%	N=90	24%	N=48	100%	N=197
Newspapers/magazines	19%	N=36	35%	N=67	46%	N=87	100%	N=190
Local TV	18%	N=34	32%	N=61	50%	N=94	100%	N=189
Friends/family	25%	N=48	52%	N=98	23%	N=44	100%	N=190
Doctor	57%	N=110	25%	N=48	19%	N=36	100%	N=194
Other	4%	N=4	8%	N=7	88%	N=87	100%	N=98

Table 303: Question 38 - Top 3 Sources

Indicate your top three (3) preferred methods for receiving information.	Percent	Number
Email	63%	N=126
Book/library	15%	N=29
Website	72%	N=143
Social media	31%	N=62
Mail	27%	N=54
Newsletter	23%	N=45
Newspapers/magazines	8%	N=17
Local TV	11%	N=21
Friends/family	15%	N=31
Doctor	31%	N=62
Other	1%	N=2

Total may exceed 100% as respondents could select up to three options

Table 304: Heard About Survey

How did you hear about this survey? (Select all that apply.)	Percent	Number
The County's website	9%	N=19
The County's social media (Facebook, Twitter, Instagram, etc.)	28%	N=56
Received an email from the County	46%	N=93
In a County newsletter or utility bill	2%	N=5
Received a postcard or letter from the County	1%	N=1
Nextdoor	0%	N=0
In my Facebook feed	16%	N=32
Saw it on a video of a public meeting or at a meeting I attended	1%	N=2
Saw it on the County's cable channel	0%	N=0
Saw it in a newspaper article or ad (hard copy or online)	0%	N=0
Saw a flyer or poster about it	0%	N=1
Heard about it from a family member, friend or neighbor	2%	N=3
Heard about it from a business or social organization in my community	6%	N=12
Polco's weekly email	0%	N=0
Polco social media post	1%	N=1
On my Polco feed	1%	N=1
Other	2%	N=3

Total may exceed 100% as respondents could select more than one response.

Open-Ended Responses

Question 2: What is the current primary source (main source that you have to use first) of your health insurance?: Other

- COBRA
- Medicaid only family planning coverage

Question 2a: If you do not have health insurance coverage of any type, why?: Other

No responses to this question

Question 4: Have any of the following been barriers to seeing a doctor or medical provider in the last 12 months?: Other

- Abusive behavior from health care providers setting up obstacles to continuing care
- Appointment availability limited
- Don't have faith in doctors. They discriminate against overweight people.
- I just don't like going.
- Long time to schedule specialized appt. Can take 2-3 months
- Mental health
- No barriers
- No barriers aware of,
- none
- Not that I can't get an appointment but it takes a long, long time to see someone in person.
- Why don't you ask about sexual orientation, and issues of discrimination and available resources for this population?

Question 5: Have you utilized non-traditional services (any care or service provided outside of a provider/clinic setting, such as telehealth, herbal medicine, chiropractic care, acupuncture, etc.) in the past 12 months?: Yes; please describe services utilized:

- chiropractic care, acupuncture & Water PT
- Accupunture
- Acupuncture, herbal medicine
- chiro
- Chiro
- Chiropractic

- chiropractic care
- Chiropractic care
- chiropractic care for lumbar region causing pain down the leg.
- Chiropractic visits
- Chiropractic, Massage Telehealth, Supplements,
- Chiropractic, telehealth
- Chiropractor
- chiropractor & herbal medication
- Chiropractor and herbal care
- Chiropractor and massage
- chiropractor care.
- Chiropractor utilized
- Chiropractor, herbal medicine
- Chiropractor, massage therapist
- Herbal
- Herbal remedies
- Homeopathic, herbal, chiropractic
- I prefer natural care, I would like more availability
- I see a medical massage professional once a month.
- I take some herbal supplements
- Mayo Clinic video appointment
- Medical marijuana
- Mental health
- Mental Health visits online
- Online consultation
- online research
- Teealth
- Telahealth
- Tele doc
- Tele Doc chiropractic

- telehealth
- Telehealth
- TeleHealth
- TELEHEALTH
- telehealth and chiropractic
- Telehealth and Chiropractic care
- Telehealth and email
- Telehealth and web based health services.
- Telehealth for minor conditions. And a pharmacy for vaccines. Have done some local doctors that know me on the phone.
- Telehealth visit
- Telehealth, and I access nutritional medicine through a dr/clinic in Grand Rapids.
- Telehealth, chiropractic, naturopathic doctor, homeopath
- Telehealth, chiropractor, massage therapist
- Telehealth, Herbal Medicine and Chiropractic care
- Telehealth, Massage
- Telehealth, massage, chiropractic
- teleheath
- Televisits
- Text to family doctor?
- zoom call with PA

Question 9: If you have not accessed behavioral health services in Allegan County, why not?: Other

- Appointment availability very limited and does not align with work schedule. Limited after hours appointments.
- Did not feel comfortable in contacting a mental health person for counseling. Did get a prescription from primary care doctor.
- Difficulty finding a provider I trust or feel comfortable with.
- None covered by my insurance
- Seeing therapist at Western MI University.

Question 24a: Why do you not have broadband/high speed internet access at home?: Other

- Bring it—we'll sign up for it.

Question 28a: Why are you dissatisfied with your water?: Impurities or contaminants; if you have tested for impurities, please specify:

- House well tested high ph above 10+ high metals and sediments. Have filters but all in need of re bedding and no one will touch someones system from lansing
- I never drink water from the faucet
- Iron
- Iron in water
- Lots of iron we buy bottled
- Mostly, iron
- Nitrates, iron
- No but it's next to a field they fertilize every year
- Plummers have tested water
- Radium
- We did, and had to buy an expensive system to filter it
- Zero water filter tester

Question 28a: Why are you dissatisfied with your water?: Other

- I have well water and have no idea if it's safe or not. Unsure how or where to have it tested for pfas or herbisides from the fields.
- No need to have fluoride in water
- Potential PFAS problem in Allegan County water.
- We are unsure of its quality

Question 28b: Do you do any of the following because you are dissatisfied with the quality of your water?: Other

- Purchase RO water at Village Market. We use 9-12 gallons per week

Question 29: What challenges do you experience in your household?: Other

- Can't afford basic needs
- Corruption and abuse of Allegan County citizens by a failed court and filthy pigs
- difficulty finding new friends & meeting places, like outdoor cafes, etc.
- Expensive Internet and cable tv options, along with telephone
- Finances, the cost of living. Going into debt trying to stay afloat.

- Getting help to maintain home/property, cost of utilities
- Getting help with a family member who is disabled. I tried to find someone and if you don't do a contract with regular days, they refer you to a new app that helps old people with tasks. Ugh.
- Heating costs, house is reliant on propane gas
- Lack of broadband to be able to work from home.
- Lack of safe places to walk, run or bicycle
- My neighbors like to bully me so I can no longer walk in the neighborhood. The bullying is verbal assaults, dumping junk on my land, shooting small animals and throwing them on my property, treating portions on my property like it's theirs. I have an court order easement that goes over a small section of their property and they put barriers poles down the middle of it.
- Need help maintaining our home

Question 30: What barriers do you personally face when trying to live a healthier lifestyle?: Other

- Availability of gyms to work out
- Health issues with breathing
- Local gyms do not accept my insurance
- Massive, massive health issues
- Mental health struggles that could be helped if there was affordable therapy near me that met my specific needs.
- Not enough time in the day.
- Occasional fall s or injury.
- Pain in back and knees
- physical injuries and issues that interfere
- See number 46. Lack of bike lanes, lack of road shoulders, too few walking trails
- There are a couple gyms available, but they are a bit of a hike, away.

Question 32: Are interactive programs (whether it's a guided bird walk, or a nature camp, or a sports game) needed in our County? If yes, please describe the type and location of programs that are needed.

- 100% yes! It would be awesome to have a regular birding gathering/outing in Allegan County! Currently you have to go to Kalamazoo County or Ottawa County to find groups that do this.
- A bird walk would be delightful
- A guided bird or other nature walk would be good. Each season of the year to highlight the changes in our seasons. Make the walks at various lengths and abilities to include all fitness levels. Teaching new games like pickle ball or an easy sport to learn.

- Absolutely
- additional walking trails, dog parks etc.
- Adult rec leagues
- Adult sports group Allegan.
- Affordable nature camps and day programs in Northeast Allegan County.
- Any
- Any opportunities for people to gain social support
- Bike trails. Cross country ski trails.
- Could be. It is quite a rural area where I live. Need to drive at least 5-10 miles for any programs I do know about.
- Disc golf
- Don't know
- Don't Know
- don't really care for this as I don't use or want to pay for parks
- Exercise programs for older adults
- Family friendly outdoor activities in winter that are free or low cost (sledding locations, curling, community hockey, etc), also safe indoor free or low cost activities in the winter (walking, swimming available in evening, community rec basketball / volleyball teams etc.).
- Free art classes
- Gardening, foraging
- Group nature walks
- Guided bird walk at nature preserves.
- Guided bird walks; guided walks about native plants and trees; community vegetable garden plots (with guidance); guided nature walks for all ages
- Guided hikes
- Hiking groups, biking groups
- Hiking trails in Allegan State Forest outside of hunting seasons
- I don't know
- I don't know.
- I have never looked into it
- I know ODC does some, but more nature hikes and groups for kids and families would be great

- I live in the county so for me we have property to take walks and quiet roads also but I am sure it would be a huge plus for many esp kids, they need more time away from electronics IMO.
- I think the county is fine in this area.
- I think there are programs and stuff to do, but can I find it?
- I want to know about outdoor social programs in my area 6
- I would love to see local walking or fitness groups low cost or free to attend on the weekend or after work hours
- I would love to see more social activities that focus outdoor recreation, nature, and conservation. Activities that take place either indoors, like a lecture or workshop, or outdoors.
- Idk
- In VERY BAD NEED Of Class A MOTOR HOME CAMPS.
- Increased access to recreational sports leagues both youth and adult
- Interesting idea
- large dog park
- Maybe
- Maybe necessary, but I wouldn't have time to utilize them
- Maybe? Our kids have/do participate in school & church sponsored recreation/events and I have participated in adult rec. with our school district. My husband has participated in spots rec in Ottawa Co. We might be interested in activities closer to home.
- More nature trails
- More opportunities in the State Game Areas to enjoy nature besides hunting.
- More pickle ball courts
- More things are needed for seniors. There is nothing for seniors to do. The legion stopped Bingo, no events close to home for seniors. Indoor walking/fitness center for seniors with a pool. Seniors need to be active to stay healthy. We have NOTHING!
- Multiple groups based on interests
- My area of Allegan Co. could really use an affordable place with exercise equipment and a pool. The only places are either too expensive or too far away to get to on a regular basis.
- N/A
- Nature and conservation activities
- Nature camp
- Nature camp, childrens nature walks

- Nature reconnection activities, learning how to reduce damage to healthy environment, appreciation for best practices in gardening, landscaping, farming, etc.
- Need affordable camping. Senior citizens should be able to get it for half price as the COE and National Parks are for Senior citizens and Vets. "The Golden Pass" is what Allegan Parks could use for entrance or camping. It's the same one already used for Senior Citizens across the US.
- need some biking or hiking trails
- no
- No
- No end abuse period
- No idea
- No, but some other residents may enjoy such activities.
- Non alcohol common place
- none are needed
- Not for me - I have six and a half acres, hike and paddle all over, and have a lot of experience in the outdoors - but I sense from some people that they don't know where to start - so some programs wouldn't hurt.
- Not needed, grandchildren sports keeps me involved. Hiking etc.
- Not sure
- Otsego bird walk , nature camp
- Ottawa County Parks does a lot of programs - would like to see more similar programs in Allegan County for various ages
- Places to ride horses closer to home
- Probably, would be good for some people. Adult or senior programs...volleyball, competitive badminton, biking groups, etc. Don't know if it's possible, but, perhaps rotating locations for different activities. At schools, parks, trails, etc.
- Recreation for 65+
- Smaller communities seem to have less access to available activities that allow kids to get outside, outside of sports.
- Sports and training opportunities outside of school sports - like a big indoor courthouse for basketball/volleyball/agility and speed training
- There are none that I know of in the Allegan area. Now that there is the Armintrout/Milbocker trail and Mountain Bike Park maybe something will happen for children, teens, families and retired people.
- Those types of programs would be helpful.
- Unsure, I wouldn't participate so I don't have an opinion.

- Walking and bicycle trails near Wayland.
- walking club
- Walking historical tours similar to the driving one
- Walking tours, elderly organized sports, community areas+ buildings for elderly to have organized sports for people 59 years of age free. As well as transportation. Tours, gas, and entry fees are so expensive..
- Watson township/Hopkins/Allega
- We used to have programs at headquarters near swan creek campgrounds etc. Allegan just let everything go.
- Would be nice but not essential ... There are many other needs that are more pressing.
- Would like to see options for all types of activities.
- Would love local neighbor based events. Perhaps a street driven cute meet n greet or parade/community driven contests that gets us talking meeting and maybe even asking for volunteers to say give some history of homes/where someones family moved from etc if new! That sort of small town charm gets lost if we dont make an effort. Why not host a monthly spring/summer street by street camp in and street game night?
- Yes
- Yes -?
- Yes to all of the above, not sure where
- Yes we need anything around Hopkins
- Yes, I live close to state game area, however do not feel safe walking alone. Programs involved in the local trails would be great.
- yes, for seniors.
- Yes, more walks, and social exercise programs
- Yes, outdoor programs
- yes, programs that are comparable to Ottawa and Kent county would be nice
- Yes!
- Yes. Any program that encourages interactions with others.
- Yes. Birding, nature walks, safe place to enjoy beaches and water sports
- yes. guided nature walks are great
- Yes. Learning about nature
- Yes. More things available for variety or ages AND physical abilities
- yes. unfortunately, I really don't know the programs the county may already have and so you probably do have interactive programs and I'm just not aware of them.

- Youth camp

Question 38: First, please select how much you prefer, if at all, to receive health and wellness information from each source. Then indicate your top three (3) preferred methods for receiving information.: Other

- A nonprofit I trust that does good work
- Being able to have a number to call for info.
- Friends in the relevant fields.
- Na
- Peer reviewed articles
- Text with a link to click on for a newsletter or other senior citizen info.
- Texting

Question D11: What is your gender?: Identify in another way; please specify:

- non binary
- non-binary
- Non-binary
- Non-Binary

Appendix F: Survey Methodology

About the Survey

This was the first iteration of the Allegan County Community Health Survey. This survey provided residents the opportunity to rate aspects of their personal and household health, system navigation, behavioral health, housing, food security and water quality, parks and recreation, older adult services, and to indicate preferences for receiving health and wellness information. Please contact Grant Markel of Allegan County at GMarkel@allegancounty.org if you have any questions about the survey.

Developing the Questionnaire

Survey questions were created based on areas of interest identified by Allegan County Health Department staff and partners from the Allegan County CHIP Steering Committee, as well as through reviewing existing health and wellness questionnaires and literature. The five page survey instrument was developed through an iterative process between county and NRC staff.

Selecting Survey Recipients

“Sampling” refers to the method by which survey recipients are chosen. The “sample” refers to all those who were given a chance to participate in the survey. A list of all households within the zip codes serving Allegan County was purchased from Go-Dog Direct based on updated listings from the United States Postal Service, updated every three months, providing the best representation of all households in a specific geographic location. Polco used the USPS data to select the survey recipients.

A larger list than needed was pulled so that a process referred to as “geocoding” could be used to eliminate addresses from the list that were outside Allegan County’s boundaries. Geocoding is a computerized process in which addresses are compared to electronically mapped boundaries and coded as inside or outside desired boundaries; in this case, within Allegan County. All addresses determined to be outside the study boundaries were eliminated from the list of potential households. A random selection was made of the remaining addresses to create a mailing list of 3,500 addresses.

To choose the 3,500 survey recipients, a systematic sampling method was applied to the list of households previously screened for geographic location. Systematic sampling is a procedure whereby a complete list of all possible households is culled, selecting every Nth one, giving each eligible household a known probability of selection, until the appropriate number of households is selected. Multi-family housing units were selected at a higher rate as residents of this type of housing typically respond at lower rates to surveys than do those in single-family housing units. In general, because of the random sampling techniques used, the displayed sampling density will closely mirror the overall housing unit density (which may be different from the population density). While the theory of probability assumes no bias in selection, there may be some minor variations in practice.

In addition to the scientific, random sample, a link to an online “opt-in” survey was publicized through various channels including the Allegan County Health Department website and social media. This opt-in survey was identical to the scientific survey and open to all county residents.

Survey Administration and Response Rate

Each selected household was contacted three times. First, a prenotification announcement was sent on October 12, 2023, informing the household members that they had been selected to participate in the Allegan County Community Health Survey. Approximately one week after mailing the prenotification, each household was mailed a survey containing a cover letter “signed” by the 2022-2025 Community Health Improvement Plan Steering Committee Members enlisting participation. The packet also contained a postage-paid return envelope in which the survey recipients could return the completed questionnaire directly to Polco. A reminder postcard, scheduled to arrive one to two weeks after the first survey, was the final contact for all households. The second and third mailings asked those who had not completed the survey to do so and those who had already done so to refrain from turning in another survey. The survey was available in English. The cover letter accompanying the mailed survey included a web link for residents to visit if they preferred to take the survey online. Data collection was open through November 27, 2023. The online “opt-in” survey became available to all Allegan County residents on November 9, 2023, and remained open for the final eighteen days of data collection.

About 3% of the 3,500 surveys mailed were returned because the housing unit was vacant, or the postal service was unable to deliver the survey as addressed. Of the 3,380 households presumed to have received a survey, 636 completed the survey (261 of which were completed online), providing a response rate of 19%. Additionally, responses were tracked by geographic area; response rates by area ranged from 15% to 22%. The response rates were calculated using AAPOR’s response rate #2 for mailed surveys of unnamed persons.

Response Rate for Mailed Survey

	Number mailed	Undeliverable	Eligible	Returned	Response rate
Area 1	1,000	24	976	215	22%
Area 2	370	13	357	52	15%
Area 4	521	14	507	90	18%
Area 5	899	53	846	164	19%
Area 6	710	16	694	115	17%
Overall	3,500	120	3,380	636	19%

Margin of Error

The 95% confidence interval (or "margin of error") quantifies the "sampling error" or precision of the estimates made from the survey results. A 95% confidence interval can be calculated for any sample size and indicates that in 95 of 100 surveys conducted like this one, for a particular item, a result would be found that is within five percentage points of the result that would be found if everyone in the population of interest was surveyed. The practical difficulties of conducting any resident survey may introduce other sources of error in addition to sampling error. Despite best efforts to boost participation and ensure potential inclusion of all households, some selected households will decline participation in the survey (referred to as non-response error) and some eligible households may be unintentionally excluded from the listed sources for the sample (referred to as coverage error).

While the margin of error for the survey is generally no greater than plus or minus four¹ percentage points around any given percent reported for the entire sample, results for subgroups will have wider confidence intervals. Where estimates are given for subgroups, they are less precise.

Survey Processing (Data Entry)

Upon receipt, completed surveys were assigned a unique identification number. Additionally, each survey was reviewed and "cleaned" as necessary. For example, a question may have asked a respondent to pick two items out of a list of five, but the respondent checked three; in this case, Polco would use protocols to randomly choose two of the three selected items for inclusion in the dataset.

All surveys then were entered twice into an electronic dataset; any discrepancies were resolved in comparison to the original survey form. Range checks as well as other forms of quality control were also performed.

Polco, an online public engagement tool designed primarily for local governments, was used to collect online survey data. The Polco platform includes many features of online survey tools, but also includes elements tailored to the civic environment. For example, like Polco/NRC's mailed surveys, surveys on Polco are presented with the city name, logo (or other image) and a description, so residents understand who is asking for input and why. Optionally, Polco can also verify respondents with local public data to ensure respondents are residents or voters. More generally, an advantage of online programming and data gathering is that it allows for more rigid control of the data format, making extensive data cleaning unnecessary.

A series of quality control checks were also performed in order to ensure the integrity of the web data. Steps may include and not be limited to reviewing the data for clusters of repeat IP addresses

¹ Although this has become the traditional way to describe survey research precision, when opt-in results are blended with scientific results, assumptions about randomness of responses are not the same as when results come only from the random sample. Consequently other terms sometimes are used in place of "confidence interval" or "margin of error," such as "credibility intervals." We hew to the traditional way of describing sample-driven uncertainty while we work with the industry to sort out the best ways to describe these new approaches.

and time stamps (indicating duplicate responses) and removing empty submissions (questionnaires submitted with no questions answered).

Weighting the Data

The demographic characteristics of the survey sample were compared to those found in the 2020 Census and the 2021 American Community Survey estimates for adults in the Allegan County. The primary objective of weighting survey data is to make the survey sample reflective of the larger population of the community.

The characteristics used for weighting were respondent gender, age, housing unit type (attached or detached), housing tenure (rent or own), race, and ethnicity. This decision was based on:

- The disparity between the survey respondent characteristics and the population norms for these variables
- The saliency of these variables in differences of opinion among subgroups
- The historical profile created and the desirability of consistently representing different groups over the years

A special software program using mathematical algorithms is used to calculate the appropriate weights. Several different weighting "schemes" are tested to ensure the best fit for the data.

The results of the weighting scheme are presented in the table on the following page.

2023 Allegan County Community Health Survey Weighting Table – Random Sample

Characteristic	Population Norm	Unweighted Data	Weighted Data
Housing*			
Rent home	15%	7%	13%
Own home	85%	93%	87%
Detached unit	78%	93%	82%
Attached unit	22%	7%	18%
Race and Ethnicity*			
White	92%	97%	94%
Not white	8%	3%	6%
Not Hispanic	94%	96%	93%
Hispanic	6%	4%	7%
Sex and Age*			
Female	50%	72%	54%
Male	50%	28%	46%
18-34 years of age	26%	9%	24%
35-54 years of age	33%	29%	32%
55+ years of age	41%	62%	44%
Females 18-34	13%	7%	20%
Females 35-54	16%	25%	18%
Females 55+	21%	40%	17%
Males 18-34	13%	1%	4%
Males 35-54	17%	4%	14%
Males 55+	20%	23%	28%
Area			
Area 1	28%	30%	30%
Area 2	11%	9%	7%
Area 4	15%	26%	24%
Area 5	25%	19%	25%
Area 6	21%	16%	14%

* 2020 U.S. Census Bureau, 2021 American Community Survey Population Estimates

Analyzing the Data

The electronic dataset was analyzed by Polco staff using the Statistical Package for the Social Sciences (SPSS). For the most part, frequency distributions and mean ratings are presented in the body of the report. A complete set of frequencies for each survey question is presented in *Appendix B: Complete Survey Frequencies*. Also included are results by respondent characteristics (*Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*). Chi-square or ANOVA tests of significance were applied to these breakdowns of selected survey questions. A “p-value” of 0.05 or less indicates that there is less than a 5% probability that differences observed between groups are due to chance; or in other words, a greater than 95% probability that the differences observed in the selected categories of the sample represent “real” differences among those populations. Where differences between subgroups are statistically significant, they have been denoted with capital letters.

Appendix G: Survey Materials

The following pages contain copies of the survey materials sent to randomly selected households within Allegan County.