

AMENDMENT #1

NON-PREFERENCE TOWING SERVICES AGREEMENT

Fully executed between **<Contractor>** (“Contractor”)
and the County of Allegan (“County”) on 1/8/2018

Whereas, Allegan County Central Dispatch has implemented and has begun using use Curbside SOS as its primary method for dispatching non-preference requests for towing services.

Therefore, effective 6/1/2021, Contractor and the County mutually agree to amend the above-referenced Agreement, as detailed herein.

- 1. **Section 3 – Service Requirements and Standards.** This section shall have an additional clause which reads as follows:

ACCD utilizes Curbside SOS as its primary method for notification of non-preference towing services to participating Contractors. Contractor must be equipped with the appropriate technology to use the Curbside SOS application in order to continue receiving requests for service from ACCD. ACCD reserves the right to call Contractor by phone for requests for service at ACCD’s sole discretion.

- 2. **Section 3 – Service Requirements and Standards A.4.** The language in this section is deleted in its entirety and replaced with the following:

The Contractor shall answer calls for service requests by Curbside SOS within 2 minutes and by phone within five rings or Contractors will be considered not available for an ACCD non-preference call. Occurrences of unavailability may result in temporary suspension. Not available will count as a non-preference call.

It is understood and agreed by both parties that all other terms and conditions of the original Agreement and any preceding amendments, not modified by the change(s) above, remain in effect.

The individual or officer signing below certifies that they are authorized to sign this Amendment.

Contractor:

County:

Sign: _____

Sign: _____

Name: _____

Name: _____

Title: _____

Title _____

Date: _____

Date: _____