

COVID-19 RESPONSE AFTER-ACTION AND IMPROVEMENT PLAN



HEALTH
Department

Why was this Improvement Plan created? What is it?

This Improvement Plan was developed specifically for Allegan County as a result of the COVID-19 Pandemic Response conducted from January 1, 2020 to June 30, 2022. This plan was created using feedback from the Allegan County After Action Survey and After Action focus groups to:

- Identify the main priority issues that were raised during the COVID-19 response,
- Develop implementation strategies for corrective action of these issues, and
- Establish accountability to ensure measurable improvements.

In addition to the general benefits of developing improvement plans, the County is required under Public Health Emergency Preparedness (PHEP) to conduct an After-Action Report and develop an Improvement Plan.

What will this Improvement Plan accomplish?

The goal of this Improvement Plan is to establish the prioritized Public Health Emergency Preparedness and Response Capabilities identified for improvement from the COVID-19 Response over the last two years, provide a plan/timeline for making the corrective actions identified in relation to these capabilities, to then improve future public health emergency responses in Allegan County.

Public Health Emergency Preparedness and Response Capabilities:

Community Preparedness	Community Recovery	Emergency operations Coordination	Emergency Public Information and Warning	Fatality Management
Information Sharing	Mass Care	Medical Countermeasure Dispensing and Administration	Medical Material Management and Distribution	Medical Surge
Non-pharmaceutical Interventions	Public Health Laboratory Testing	Public Health Surveillance and Epidemiological Investigation	Responder Safety Health	Volunteer Management

Read more information on the definitions of these capabilities from the CDC (<https://bit.ly/2tHtkR5>).

Capabilities Identified for Improvement for ACHD:



Corrective Actions to take:

****contingent on adequate funding and resources****

Timeframe:

Information Sharing

1. Submit drafted ACHD Communication Plan to Allegan County Administration for review and approval.
2. Expand on local public health information channels to get timely, urgent communication out to the masses. Enhance the use of current technology to create efficiencies. Attend Local Health Department (LHD) Public Information Officer (PIO) meetings.
3. Include the communications/information sharing section on the Whole Community Inclusion Plan.

August 2022 -
December 2022

2023/2024;
Attend meetings as
scheduled by PIO
Network Chair

August 2022 -
June 2023

Emergency Operations Coordination

1. Improve the current inventory management process for cache items, including PPE, testing kits, and other public health emergency preparedness supplies, to align with Allegan County Emergency Management inventory management.
2. 2.1 Share upcoming formal FEMA Public Information Officer (PIO) trainings for PIO's or other representatives apart of the Joint Information Center with Emergency Management and County Administration.
2.2 Recommend a policy requirement for all PIOs or others who sit in Incident Command Structures (ICS) to complete formal FEMA trainings related to their position in ICS.
3. Develop local position descriptions for the Joint Information Center, including rumor control, social media scanner, and content creator.

January 2023 -
December 2024

September 2022 -
Ongoing

October 2023 -
June 2024

Public Health Surveillance and Epidemiological Investigation

1. Create a position description for ACHD Personal Health Coordinator.
2. 2.1 Research infrastructure and use of current technologies for outbreak management.
2.2 Explore efficiency with Qualtrics and data management/information sharing with businesses and LTCF and recommendation to the Michigan Department of Health and Human Services to consider the integration of data with the Michigan Disease Surveillance System (MDSS).
3. Work with employers to establish workflows where case investigation could be assigned to an institution such as a private business or a school to expedite notification to potentially exposed individuals and decrease transmission of the disease/outbreaks (also recognizing that not all institutions will have the resources to support this).
4. Draft a templated plan for managing communicable diseases that schools and businesses can adapt for their organization.

June 2022 -
July 2022

2023

August 2022-
December 2023

July 2022 -
December 2022



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