



**ALLEGAN COUNTY MEDICAL CARE COMMUNITY**  
**AUGUST 2022 UPDATE**



# OVER 150 YEARS OF CARE

Allegan County Medical Care Community traces its roots to 1866, when Allegan County established the County Poor Farm to provide for the poor, sick, homeless, and disabled of the County and to act as a safety net for those with needs that could not be met at home. Many counties across the State of Michigan developed similar poor farms or poor houses to meet the needs of their county as well. Public Act 280 of the Public Acts of 1939 provided the statutory framework for the creation and operation of County Medical Care Facilities of the State of Michigan. The Allegan County Poor Farm was closed in 1968 as construction of the Allegan County Medical Care Facility, our current community, began on the same property. ACMCC has been in operation since 1971.

The true measure of any society  
can be found in how it treats its  
most vulnerable members.

Mahatma Gandhi

# MISSION AND VALUES

**MISSION:** *TO SERVE THE AGED AND DISABLED  
WITH CARE, LOVE, AND DIGNITY*

**VALUES:**

- *RESPECT*
- *COMPASSION*
- *HONESTY*
- *INTEGRITY*
- *DEDICATION*

# COVID-19 UPDATE

AS THE COVID-19 PANDEMIC HAS CONTINUED, ACMCC HAS CONTINUED TO RESPOND TO THE CHANGES, WHICH ARE FORTUNATELY FAR LESS FREQUENT. VISITATION FOR RESIDENTS HAS BEEN MORE “NORMAL” FOR QUITE SOME TIME WITH MASKS AND PHYSICAL DISTANCING IN RESIDENT ROOMS, BUT NO RESTRICTIONS ON TIMES OF VISITS OR LENGTHS OF VISITS.

EVERYONE HAS COVID FATIGUE AS THIS SITUATION HAS CONTINUED FOR SUCH A LONG TIME. THE CMS VACCINE MANDATE TOOK ITS TOLL ON STAFF MORALE AT ALL LEVELS OF THE ORGANIZATION, AS WELL AS COMPLICATED FACILITY-VENDOR RELATIONSHIPS.

CORONAVIRUS





# COVID-19 RATES IN AREA FACILITIES



**Recent Facility Resident and Staff Vaccination Rates and Other Data, as reported for week ending 07/17/22**

Vaccination percentages are for the current week if present, otherwise the prior week if present

Provider Name	Provider Address	Provider City	Provider Zip Code	County	Recent Percentage of Residents with Completed Primary Vaccination <sup>1</sup>	Recent Percentage of Residents who Received a Booster Dose <sup>2</sup>	Recent Percentage of Staff with Completed Primary Vaccination <sup>3</sup>	Residents Total Confirmed COVID-19	Residents Total COVID-19 Deaths	Staff Total Confirmed COVID-19
ACMCC	3265 122ND AVE R2	ALLEGAN	49010	Allegan	100.0	94.6	100.0	0	0	42
-	1200 ELY ST	ALLEGAN	49010	Allegan	80.3	32.8	86.6	88	11	59
-	850 PHILLIPS	SOUTH HAVEN	49090	Van Buren	83.8	78.9	79.8	97	12	60
-	8290 W C AVE	KALAMAZOO	49009	Kalamazoo	90.9	70.0	92.9	85	21	145
-	425 E ELM ST	WAYLAND	49348	Allegan	87.3	74.5	86.3	60	11	59
-	280 W 40TH ST	HOLLAND	49423	Allegan	85.7	62.5	69.1	68	9	122
-	23332 RED ARROW HWY	MATTAWAN	49071	Van Buren	91.3	98.9	99.4	41	1	110
-	243 WILEY ROAD	DOUGLAS	49406	Allegan	94.6	74.3	94.4	67	6	67
-	320 BRIGHAM ST	PLAINWELL	49080	Allegan	89.2	85.1	77.7	71	5	117
-	145 COLUMBIA AVE	HOLLAND	49423	Ottawa	93.8	80.0	96.7	18	6	57
-	3260 EAST B AVE	PLAINWELL	49080	Kalamazoo	74.3	96.2	70.2	62	7	61
-	1221 EAST 16TH	HOLLAND	49423	Ottawa	91.5	70.8	79.1	84	21	131
-	42235 COUNTY ROAD 390	BLOOMINGDALE	49026	Van Buren	95.5	92.9	85.1	50	11	92

# COVID-19 IMPACT: PREVENTION AND RESPONSE

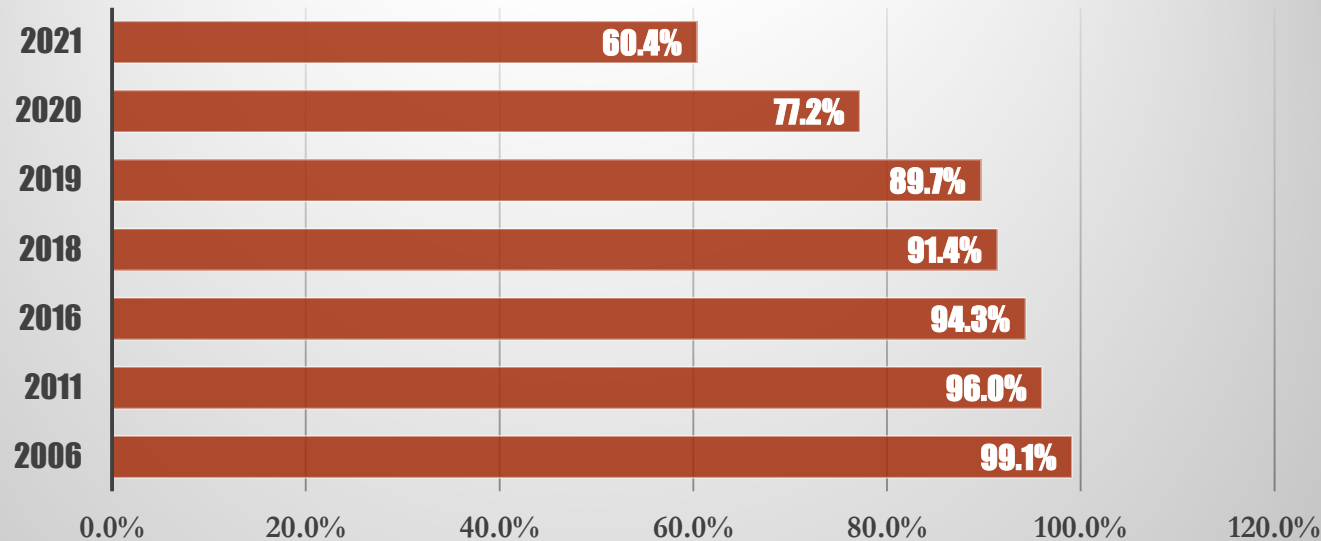


ACMCC, at this time, continues to be COVID-free in our resident population since the pandemic began! As you can imagine, this is a rarity among nursing facilities, particularly after 2 and ½ long years. The dedication of the ACMCC team to the proper use of PPE and infection control practices continues to be successful. We have had a number of staff test positive, many with symptoms, but have not had it spread within coworkers or residents by following the recommended standards. As visitation has been more normal, the assistance of visitors in following infection control practices has been huge. As more people are added to the mix, the risk of COVID spread is also greater. It has taken everyone involved to keep the residents COVID-free.



# OCCUPANCY

**Average Occupancy Percentages**



	2006	2011	2016	2018	2019	2020	2021
■ Average Census	99.1%	96.0%	94.3%	91.4%	89.7%	77.2%	60.4%

COVID-19 has significantly impacted census nationwide, and ACMCC is no exception. Staffing challenges have also impacted the industry.

Workforce challenges are impacted by additional complexities such as infection control and OSHA surveys, vaccine mandates, COVID-19 fatigue, wages, and shifts in employee expectations.

(Health Dimensions Group)



# HEALTHCARE EMPLOYMENT DATA

**BLS Employment Data by Healthcare Sector (Mar. 2020 vs. Oct. 2021)**

	Physicians' Offices	Outpatient Care	Home Health	Hospitals	Nursing Homes	Assisted Living*
Mar. 2020	2,699,000	998,000	1,543,000	5,236,000	1,582,000	465,000
Oct. 2021	2,721,000	1,013,000	1,524,000	5,150,000	1,361,000	427,000
Difference #	22K jobs gain	15K jobs gain	19K jobs lost	86K jobs lost	221K jobs lost	38K jobs lost
Difference %	0.8%	1.5%	-1.2%	-1.6%	-14.0%	-8.2%

This data is from prior to the effective date of the CMS vaccine mandate which further impacted staffing at healthcare facilities that accept Medicare and Medicaid.



# CMS FIVE STAR RATING

**Nursing home**

## Allegan County Medical Care Fa

Overall rating:  
★★★★★

**LOCATION**  
3265 122nd Ave R2  
Allegan, MI 49010

**PHONE NUMBER**  
(269) 673-2102

[Save to Favorites](#)

**Ratings**   Details   Location

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**RATINGS**

**Overall rating**

★★★★★

Much above average

The overall rating is based on a nursing home's performance on 3 sources: health inspections, staffing, and quality measures.  
[Learn how Medicare calculates this rating](#)

**Health inspections**

★★★★★

Much above average

**Staffing**

★★★★★

Much above average

**Quality measures**

★★★★☆

Above average

Even with the challenges, ACMCC is proud to be maintaining a 5 Star overall rating. The Staffing measures were just expanded to include turnover rates of Nurses and CNAs, as well as Care Hours Provided per day. Although, our turnover rates for Nursing Staff are not as low as we would like at 38.3%; the National Average is 53.3% and the Michigan average is 52.3%. The ACMCC Care hours are also far better than the State and National averages, as well.

The full report is available at Care Compare on Medicare.gov.

[Medicare.gov](https://www.Medicare.gov)

Updated: July 27, 2022

# FINANCES

The impact of COVID-19 on census, the 6 COVID designated rooms remaining vacant, continuing costs related to PPE, staff wages, and the continued reduction in the number of participants of the Generations programs related to physical distancing are some of the factors that impact the financial position of ACMCC.

Fortunately, we have received some additional CARES Act and other grant assistance, as well as millage funding. We have trimmed costs wherever possible to reduce the expenses as our revenues were reduced with lower census numbers.

**New Position:**

**End of 2020: \$3,490,714**

**End of 2021: \$3,710,269**





# STRATEGIC AND MASTER PLANNING

In 2019, ACMCC engaged Plante & Moran Living Forward to analyze the market dynamics of Allegan, Michigan as the facility explored the possibilities of expansion or repositioning the community and its care offerings. Results of this study were shared with the BOC as informational materials in November of 2019.

On March 5, 2020, ACMCC presented to the Board of Commissioners and requested an opportunity to appear on the August 4<sup>th</sup> ballot for a millage from the Allegan County community. The ballot proposal passed in August 2020.

The fall and winter of 2020 and spring of 2021 were dominated by COVID, but finally with some COVID improvement, in August 2021 the DHHS Board made the decision to move forward with a Strategic and Master Planning process with Plante & Moran Living Forward.

# STRATEGIC AND MASTER PLANNING

From last year's ACMCC Informational BOC's Session: This Strategic and Master Planning process will thoroughly explore:

- Potentials for diversifying the care offerings of ACMCC, including the care levels of Assisted Living, Independent Living with Support Services, Rehabilitation Services, Skilled Nursing, and Adult Day Services.
- The Financial Feasibility of addressing each of the identified service needs.
- A review of the existing facility's infrastructure, engineering, roofing, technology, HVAC, etc. to determine the potential for renovation or the need for new construction to address the identified potential service offering.



# MARKET STUDY REVISITED

We have completed many of these steps and have options from the Market Study that need further exploration to best address the Senior Living care needs of Allegan County:

## Unit Potential

- The results show the market can support up to 140 additional affordable independent living units (assuming a <\$31,000 income screen).
- The results show the market can support up to 40 additional middle income independent living units (assuming a \$31,000-\$44,000 income screen).
- The results show the market can support up to 80 additional market rate independent living units (assuming a \$44,000+ income screen).
- The results show the market can support up to 70 additional assisted living units (assuming a \$58,000 income screen),
- The results show the market can support up to 30 additional assisted living memory care units (assuming a \$73,000 income screen).
- The results show the nursing home market has excess beds.

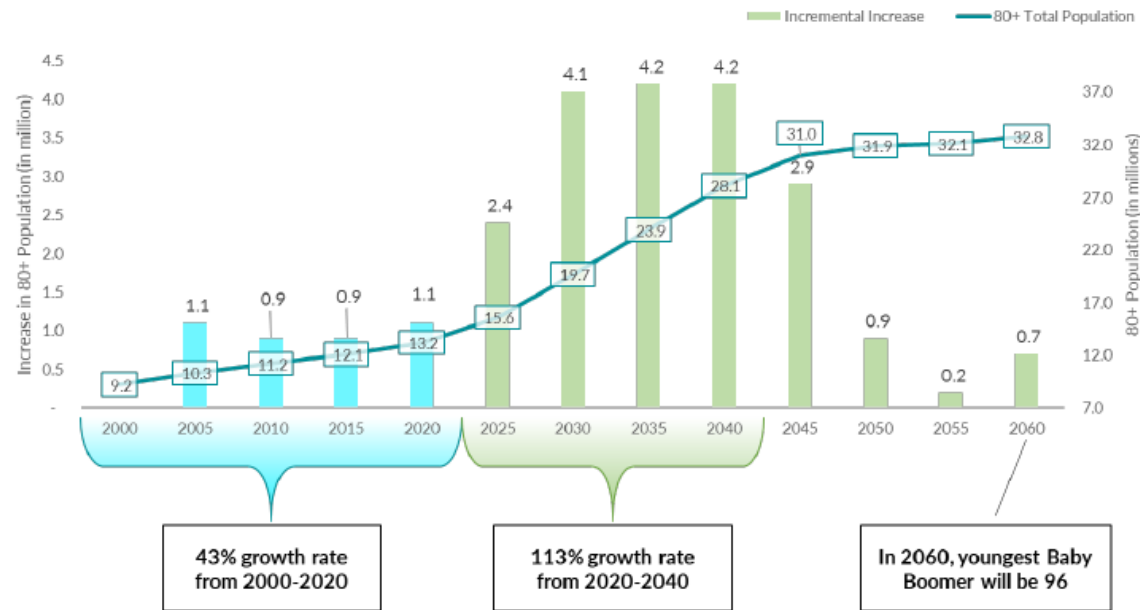
# GROWTH IN THE SENIOR DEMOGRAPHIC

Tremendous growth in the 80+ population over the next 40 years; with the most growth occurring over the next 20 years; beginning in 2026.

80+ population is expected to grow at more than **double** the growth rate from 2020-2040 than 2000-2020.

80+ population grew **4M** from 2000 to 2020; it will grow **15M** from 2020 to 2040.

80+ population will grow by **113%** from 2020 to 2040 compared to an **8%** for the rest of the population.



Source: US Census Bureau



# WHY DIVERSIFY?

- Aligns with ACMCC's Mission to Care for the Aged and Disabled with Care, Love, and Dignity.
- Address gaps in the care continuum for Allegan County citizens who are aged and disabled. Helps address waiting lists and high costs of care in independent living and assisted living levels.
- Provide Allegan County citizens with a high quality care continuum rich with the Eden Alternative philosophies of personal choice, living a meaningful life, and being a vital member of the community.
- Adding to the existing higher cost SNF levels with lower cost, lesser acuity care levels leads to long term financial stability for ACMCC.
- Allows for a smoother transition between care levels when within one care community and is less disruptive and difficult for the individual.



## NEXT STEPS

For the next steps of the ACMCC Strategic Planning process, further discussion with many parties is needed, regarding the potential options, space planning, phasing, and financial planning. I look forward to talking more with you about all of this.

## QUESTIONS OR COMMENTS.



# THANK YOU!!

**The Support of our Allegan County partners,  
the DHHS Board, the Allegan County Board  
of Commissioners, and the Community of  
Allegan County is so appreciated!**